

HIGH EFFICIENCY AIR TO WATER SPLIT SYSTEM HEAT PUMPS  
WITH E.V.I. COMPRESSORS

# WZT P4U-P4S

SERIES



## TECHNICAL MANUAL

Incorporated in this document are the following:

- Declaration of conformity
- Technical manual
- Dimensional drawing



Multiple instructions:  
Consult the specific part



Read and understand  
the instructions before  
undertaking any work on  
the unit

RETAIN FOR FUTURE REFERENCE

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The company follows a policy of continuous product development and improvement and reserves the right to modify specifications, equipment and instructions regarding use and maintenance at any time, without notice.

## Declaration of conformity

We declare under our own responsibility that the below equipment complies in all parts with the CEE and EN directives.

The declaration of conformity is enclosed to the technical booklet enclosed with the unit. The unit contains fluorinated greenhouse gases.

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## 1. INTRODUCTION

### 1.1 Preliminary information

Reproduction, storage or transmission of any part of this publication in any form, without the prior written consent of the Company, is prohibited.

The unit to which these instructions refer, is designed to be used for the the purposes described and to be operated in accordance with these instructions.

The Company will not be liable for claims for damage caused to persons, animals, material goods or property caused by improper installation, adjustment and maintenance or improper use. Any use not specified in this manual is prohibited.

This document is intended to provide information only and does not form a contract with third parties.

The Company pursues a policy of constant improvement and development of its products and therefore reserves the right to change the specifications and the documentation at any time, without notice and without obligation to update existing equipment.

### 1.2 Aim and content of the manual

These instructions are intended to provide the information required for the selection, installation, use and maintenance of the unit.

They have been prepared in accordance with the European Union laws and with the technical standards in force at the date of issue of the instructions.

The instructions contain all the necessary information to prevent any reasonably foreseeable misuse.

### 1.3 How to store this manual

The manual must be kept in a suitable place with easy access for users and operators, protected from dust and damp.

The manual must always accompany the unit during the entire life cycle of the same and therefore must be transferred to any subsequent user.

### 1.4 Manual Update

It is recommended that the manual is updated to the latest revision available.

If updates are sent to the customer they must be added to this manual.

The latest information regarding the use of its products is available by contacting the Company.

### 1.5 How to use this manual



The manual is an integral part of the unit.

Users or operators must consult the manual before performing any operation and especially so when transporting, handling, installing, maintaining, or dismantling the unit in order to eliminate uncertainty and reduce risk.



In these instructions symbols have been used (described in the following paragraphs) to draw the attention of operators and users to the operations that have a higher risk and which must be performed safely.

## 1.6 Potential Risks

Whilst the unit has been designed to minimize any risk posed to the safety of people who will interact with it, it has not been technically possible to eliminate completely the causes of risk. It is therefore necessary to refer to the requirements and symbolism below:

| LOCATION OF RISK                                       | POTENTIAL RISK                                                                           | METHOD OF INJURY                                                                | PRECAUTIONS                                                                                                                                                                                                                                                                                                    |
|--------------------------------------------------------|------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Thermal heat exchangers.                               | Small stab wounds.                                                                       | Contact                                                                         | Avoid any contact, use protective gloves.                                                                                                                                                                                                                                                                      |
| Fan and fan grilles.                                   | Cuts, eye damage, broken bones.                                                          | Insertion of sharp objects through the grid while the fans are operating.       | Never put objects through the protection grilles.                                                                                                                                                                                                                                                              |
| Internal component: compressors and discharge pipes    | Burns.                                                                                   | Contact                                                                         | Avoid any contact, use protective gloves.                                                                                                                                                                                                                                                                      |
| Internal component: electric cables and metallic parts | Electrocution, severe burns.                                                             | Defect in the supply cable insulation, live metallic parts.                     | Adequate protection of power cables, ensure correct earthing of all metal parts.                                                                                                                                                                                                                               |
| External to unit: unit enclosure                       | Poisoning, severe burns.                                                                 | Fire due to short circuit or overheating of the supply cable external to unit.  | Size cables and mains protection system in accordance with iee regulations.                                                                                                                                                                                                                                    |
| Low pressure safety valve.                             | Poisoning, severe burns.                                                                 | High evaporating pressure causing a refrigerant discharge during maintenance.   | Carefully check the evaporating pressure during the maintenance operations. Use all personal protective equipment required by the law. PPE must also protect against gas leaks from the safety valve. The outlet of these valves is directed to avoid causing damage to persons or goods.                      |
| High pressure safety valve.                            | Poisoning, severe burns, hearing loss.                                                   | Activation of the high pressure safety valve with the refrigerant circuit open. | If possible, do not open the refrigerant circuit valve; carefully check the condensing pressure; use all the personal protective equipment required by law. PPE must also protect against gas leaks from the safety valve. The outlet of these valves is directed to avoid causing damage to persons or goods. |
| Entire unit                                            | External fire                                                                            | Fire due to natural disasters or combustions of elements nearby unit            | Provide the necessary fire-fighting equipment                                                                                                                                                                                                                                                                  |
| Entire unit                                            | Explosion, injuries, burns, poisoning, folgoramento for natural disasters or earthquake. | Breakages, failures due to natural disasters or earthquake                      | Plan the necessary precautions both electrical (suitable differential magneto and electrical protection of the supply lines; greatest care during the connections of the metal parts), and mechanical (special anchors or seismic vibrations to prevent breakages or accidental falls ).                       |

## 1.7 General Description of Symbols Used

Safety symbols combined in accordance with ISO 3864-2:



### **BANNED**

A black symbol inside a red circle with a red diagonal indicates an action that should not be performed.



### **WARNING**

A black graphic symbol added to a yellow triangle with black edges indicates danger.



### **ACTION REQUIRED**

A white symbol inserted in a blue circle indicates an action that must be done to avoid a risk.

Safety symbols combined in accordance with ISO 3864-2:



The graphic symbol “warning” is qualified with additional safety information (text or other symbols).

## 1.8 Safety symbols used



### GENERAL RISK

Observe all signs placed next to the pictogram. The failure to follow directions may create a risk situation that may be injurious to the user.



### ELECTRICAL HAZARD

Observe all signs placed next to the pictogram.

The symbol indicates components of the unit and actions described in this manual that could create an electrical hazard.



### MOVING PARTS

The symbol indicates those moving parts of the unit that could create risk.



### HOT SURFACES

The symbol indicates those components with high surface temperature that could create risks.



### SHARP SURFACES

The symbol indicates components or parts that could cause stab wounds.



### EARTH CONNECTION

The symbol identifies Earthing connection points in the unit.



### READ AND UNDERSTAND THE INSTRUCTIONS

Read and understand the instructions of the machine before any operations.



### RECOVER OR RECYCLE MATERIAL

## 1.9 Limitations and prohibited use

The machine is designed and built exclusively for the uses described in "Limitations of use" of the technical manual. Any other use is prohibited because it may pose a potential risk to the health of operators and users.




The unit is not suitable for operations in environments:

- excessively dusty or potentially explosive atmospheres;
- where there are vibrations;
- where there are electromagnetic fields;
- where there are aggressive atmospheres



## 1.10 Unit identification

Each unit has a rating plate that provides key information regarding the machine. The rating plate may differ from the one shown below as the example is for a standard unit without accessories. For all electrical information not provided on the label, refer to the wiring diagram. A facsimile of the label is shown below:

|                                                                                                                                                                                                 |                                          |                                                                                          |                                                                                      |                                                                                     |  |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------|------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|--|
| <br>Via E. Mattei, 20<br>35028 Piove di Sacco PD - Italy<br>+39 049 9731022<br>info@hidros.it<br>www.hidros.eu |                                          | Manufacturer: PD322111                                                                   |                                                                                      |  |  |
| <b>1WZT.0312.NNRV2U-1A</b><br>Modello<br>Model                                                                                                                                                  |                                          | <b>123456</b><br>Matricola<br>Serial number                                              |                                                                                      |                                                                                     |  |
| <b>2</b><br>Categoria PED<br>PED Category                                                                                                                                                       |                                          | <b>3/2017</b><br>Data di fabbricazione<br>Manufacture date                               |                                                                                      |                                                                                     |  |
| <b>R410A</b><br>Tipo refrigerante<br>Refrigerant type                                                                                                                                           | <b>2</b><br>Gruppo fluido<br>Fluid group | <b>2088</b><br>GWP                                                                       |                                                                                      |                                                                                     |  |
| <b>C1 10 Kg</b><br>C3                                                                                                                                                                           | <b>C2 10 Kg</b><br>C4                    | <b>20,88 ton</b><br>CO <sub>2</sub> Equivalente<br>CO <sub>2</sub> Equivalente           |                                                                                      |                                                                                     |  |
| <b>400V-3ph+N-50Hz</b><br>Tensione-Fasi-Frequenza<br>Voltage-Phases-Frequency                                                                                                                   |                                          | <b>24,50 A</b><br>F.L.A. (A)                                                             | <b>13,50 kW</b><br>F.L.I. (kW)                                                       |                                                                                     |  |
| LATO BASSA PRESSIONE<br>LOW PRESSURE SIDE                                                                                                                                                       |                                          |                                                                                          | LATO ALTA PRESSIONE<br>HIGH PRESSURE SIDE                                            |                                                                                     |  |
| <b>29,5 bar</b><br>PS                                                                                                                                                                           |                                          |                                                                                          | <b>44 bar</b><br>PS                                                                  |                                                                                     |  |
| <b>Min -30 °C</b><br><b>Max +130 °C</b><br>Temperatura di progetto<br>Design temperature                                                                                                        |                                          | <b>Min -30 °C</b><br><b>Max +130 °C</b><br>Temperatura di progetto<br>Design temperature |                                                                                      |                                                                                     |  |
| Peso a vuoto<br>Weight                                                                                                                                                                          |                                          |                                                                                          |  |                                                                                     |  |
| Contiene gas fluorurati ad effetto serra disciplinati dal protocollo di Kyoto<br>Contains fluorinated greenhouse gasses covered by the Kyoto protocol                                           |                                          |                                                                                          |                                                                                      |                                                                                     |  |



The product label should never be removed from the unit.

## 2. SAFETY

### 2.1 Warning re potentially hazardous toxic substances

#### 2.1.1 Identification of the Type of Refrigerant Fluid Used: R410A

- Difluoromethane (HFC-32) 50% by weight CAS No.: 000075-10-5
- Pentafluoroethane (HFC-125) 50% by weight CAS No.: 000354-33-6

#### 2.1.2 Identification of the Type of Oil Used.

The lubricant used is polyester oil. Please refer to the information provided on the compressor data plate.



For further information regarding the characteristics of the refrigerant and oil used, refer to the safety data sheets available from the refrigerant and oil manufacturers.

Main Ecological Information Regarding the Types of refrigerants Fluids used.



**ENVIRONMENTAL PROTECTION** : Read the ecological information and the following instructions carefully.

#### 2.1.3 Persistence and degradation

The refrigerants used decompose in the lower atmosphere (troposphere) relatively quickly. The decomposed products are highly dispersible and therefore have a very low concentration. They do not influence the photochemical smog which is not among the VOC volatile organic compounds (as stipulated in the guidelines to the UNECE). The used refrigerants, do not damage the ozone layer. These substances are regulated under the Montreal Protocol (revised 1992) and regulations EC no. 2037/200 of 29 June 2000.

#### 2.1.4 Effects of discharges

Discharges into the atmosphere of this product does not cause a long-term contamination.

#### 2.1.5 Exposure controls and personal protection

Wear protective clothing and gloves, protect your eyes and face

#### 2.1.6 Professional exposure limits

|         |              |
|---------|--------------|
| R410A   |              |
| HFC-32  | TWA 1000 ppm |
| HFC-125 | TWA 1000 ppm |

## 2.2 Refrigerant handling



Users and maintenance personnel must be adequately informed about the possible risks of handling potentially toxic substances. Failure to follow such instructions can cause damage to personnel or to the unit.

## 2.3 Prevent inhalation of high vapor concentration

Atmospheric concentrations of refrigerant must be minimized and kept to a level that is below the occupational exposure limit. Vapor is heavier than air and can form dangerous concentrations near the ground where the ventilation rate is lower. Always ensure adequate ventilation. Avoid contact with open flames and hot surfaces as this can cause toxic and irritating decomposition products to form. Avoid contact between liquid refrigerant and the eyes or skin.

## 2.4 Procedures to be adopted in the event of accidental release of refrigerant

Ensure suitable personal protection (especially respiratory protection) during cleaning operations.

If deemed safe, isolate the source of the leak. If the leakage is small and if adequate ventilation is provided, allow the refrigerant to evaporate. If the loss is substantial ensure that measures are taken to adequately ventilate the area.

Contain spilled material with sand, earth or other suitable absorbent material.

Do not allow the refrigerant to enter drains, sewers or basements, as pockets of vapor can form.

## 2.5 Main Toxicological Information Regarding the Type of refrigerant used

### 2.5.1 Inhalation

A high atmospheric concentration can cause anaesthetic effects with possible loss of consciousness. Prolonged exposure may lead to irregular heartbeat and cause sudden death. Higher concentrations may cause asphyxia due to the reduced oxygen content in the atmosphere.

### 2.5.2 Contact with skin

Splashes of nebulous liquid can produce frostbite. Probably not hazardous if absorbed through the skin. Repeated or prolonged contact may remove the skin's natural oils, with consequent dryness, cracking and dermatitis.

### 2.5.3 Contact with eyes

Splashes of liquid may cause frostbite.

### 2.5.4 Ingestion

While highly improbable, may produce frostbite.

## 2.6 First Aid Measures



Adhere scrupulously to the warnings and first aid procedures indicated below.

### 2.6.1 Inhalation

Move the person away from the source of exposure, keep him/her warm and let him/her rest. Administer oxygen if necessary. Attempt artificial respiration if breathing has stopped or shows signs of stopping. If the heart stops, perform external heart massage. Seek medical assistance.

### 2.6.2 Contact with skin

In case of contact with skin, wash immediately with lukewarm water. Thaw tissue using water. Remove contaminated clothing. Clothing may stick to the skin in case of frostbite. If irritation, swelling or blisters appear, seek medical assistance.

### 2.6.3 Contact with eyes

Rinse immediately using an eyewash or clean water, keeping eyelids open, for at least ten minutes. Seek medical assistance.

### 2.6.4 Ingestion

Do not induce vomiting. If the injured person is conscious, rinse his/her mouth with water and make him/her drink 200-300ml of water. Seek immediate medical assistance.

### 2.6.5 Further medical treatment

Treat symptoms and carry out support therapy as indicated. Do not administer adrenaline or similar sympathomimetic drugs following exposure, due to the risk of cardiac arrhythmia.

### 3. TECHNICAL CHARACTERISTICS

#### 3.1 Unit description

The series of high efficiency heat pumps has been specifically designed for use with radiant floor heating systems or those applications where it is necessary to have maximum efficiency when heating. They have been optimized on heating mode, are able to produce water up to 65°C and can operate down to -20°C ambient temperature. Units are available in 2+2 pipes and 4 pipes versions.

Some versions can produce domestic hot water, in the P4S version by means of a separate heat exchanger and hydraulic circuit for the domestic hot water. All versions are supplied with reverse cycle valve used for winter defrost; the RV versions are also able to produce cold water. The noise is extremely low thanks to the use of a special floating vibration damping system which allows a noise reduction of about 10-12 dB(A).

##### 3.1.1 Frame

All units are made from hot-galvanised sheet steel, painted with polyurethane powder enamel and stoved at 180°C to provide maximum protection against corrosion. The frame is self-supporting with removable panels. All screws and rivets used are made from stainless steel. The standard colour of the units is RAL9018.

##### 3.1.2 Noise Reduction

All units are supplied, as standard, with the latest 'Floating Frame' technology that completely isolates the compressors from the main casing, thereby eliminating vibration and noise from this source. The 'Floating Frame' is a special vibration and acoustic damping system that consists of a base plate and acoustic enclosure that houses the compressors. The base plate is separated from the supporting frame of the unit by soft steel springs that have a high damping power. Within the enclosure, the compressors are mounted on rubber shock absorbers on the floating base plate. The enclosure is manufactured from galvanized steel sandwich panels that have a micro-perforated inner skin and a core of 50 mm thick, high density (40 kg/m<sup>3</sup>) mineral wool. The entire arrangement provides a double damping system and acoustic attenuation. The compressor refrigerant pipes are connected to the 'fridge circuit' via "anaconda" flexible connections. Flexible connections are also used on the water pipework within the unit. The combination of these systems results in an overall noise reduction in the region of 10-12 dB(A).

##### 3.1.3 Refrigerant circuit

The refrigerant utilised is R410A. The refrigerant circuit is assembled using internationally recognised brand name components with all brazing and welding being performed in accordance with ISO 97/23. The refrigerant circuit includes: sight glass, filter drier, two thermal expansion valves (one for cooling mode, one for heating mode) with external equalizer, 4 way reversing valve, check valves, liquid receiver, Schrader valves for maintenance and control, pressure safety device (for compliance with PED regulations). The circuit also includes an AISI316 stainless steel heat exchanger that is used as an economizer plus an additional expansion valve for refrigerant vapour injection.

##### 3.1.4 Compressors

Units use scroll compressors that are equipped with E.V.I. technology, a versatile method of improving system capacity and efficiency. EVI stands for "Enhanced Vapour Injection." The technology involves injecting refrigerant vapour into the middle of the compression process, a procedure that significantly boosts capacity and efficiency. Each scroll compressor used in these units is similar to a two-stage compressor with built-in inter-stage cooling. The process begins when a portion of the condenser liquid is extracted and expanded through an expansion valve. The low temperature liquid/gas mixture produced is injected into a heat exchanger that operates as a sub cooler. Any liquid is evaporated and the vapour produced is superheated. The superheated vapour is then injected into an intermediate port in the scroll compressor. This cold vapour reduces the temperature of the compressed gas thus enabling the compressor to raise the pressure to levels (and temperatures) beyond that possible with a single stage scroll. The additional sub cooling of the main volume of liquid refrigerant increases the evaporator capacity. This compressor technology generates a larger pressure ratio between condensing and evaporating pressures, with significant performance improvement. In all units the compressors are connected in tandem. The compressors are all supplied with a crankcase heater and thermal overload protection by a klixon embedded in the motor winding. They are mounted in a separate enclosure in order to be separated from the air stream thus enabling them to be maintained even if the unit is operating. Access to this enclosure is by the front panel of the unit. The crankcase heater is always powered when the compressor is in stand-by.

##### 3.1.5 User heat exchangers

The user heat exchanger is a braze welded, plate type heat exchanger, manufactured from AISI 316 stainless steel. The use of this type of exchanger results in a massive reduction of the refrigerant charge of the unit compared to a traditional shell-in-tube type. A further advantage is a reduction in the overall dimensions of the unit.

The exchangers are factory insulated with flexible close cell material and can be fitted with an antifreeze heater (accessory). Each exchanger is fitted with a temperature sensor on the discharge water side for antifreeze protection.

### 3.1.6 Electric enclosure

The enclosure is manufactured in order to comply with the requirements of the electromagnetic compatibility standards CEE 73/23 and 89/336. Access to the enclosure is achieved by removing the front panel of the unit. The following components are supplied as standard on all units: main switch, a sequence relay that disables the power supply in the event that the phase sequence is incorrect (scroll compressors can be damaged if they rotate in the wrong direction), thermal overloads (protection of pumps and fans), compressor fuses, control circuit automatic breakers, compressor contactors, fan contactors and pump contactors. The terminal board has volt free contacts for remote ON-OFF, Summer/ winter change over (heat pumps only) and general alarm.

### 3.1.7 Microprocessors

All units are supplied as standard with microprocessor controls. The microprocessor controls the following functions: control of the water temperature, antifreeze protection, compressor timing, compressor automatic starting sequence (For multiple compressors), alarm reset. The control panel is supplied with display showing all operational icons. The microprocessor is set for automatic defrost (when operating in severe ambient conditions) and for summer/ winter change over.

The control also manages the anti-legionella program, the integration with other heating sources (electric heaters, boilers, solar panels etc), the operation of a three port modulating valve (for diverting to DHW or heating) and both the heating circuit pump and the domestic hot water circuit pump. If required (available as an option), the microprocessor can be configured in order for it to connect to a site BMS system thus enabling remote control and management. The Hidros technical department can discuss and evaluate, in conjunction with the customer, solutions using MODBUS protocols.

### 3.1.8 Control and protection devices

All units are supplied with the following controls and protections: user water return temperature sensor, antifreeze protection temperature sensor installed on users water output, domestic hot water supply and return temperature sensors (only versions P4), high pressure manual reset, low pressure automatic reset, compressor thermal protection, air fan, thermal protection, pressure transducer (used to optimize the defrost cycle and to adjust the fan speed depending on ambient conditions), flow switch. All units are also fitted with a temperature probe sensor with "Energy Saving" function, supplied in a separate plastic box, which can be used to stop the pump use during periods of stand-by, when the water temperature reaches the set point. Doing this the power consumption of the unit is strongly reduced. The probe sensor must be positioned in the hydraulic compensator present at the screening technique. The domestic hot water circuit (only versions P4S and P4U) is already equipped with this probe, but it must be installed in the user circuit.

### 3.1.9 User water strainer

All units are supplied complete with water strainer installed either on user and domestic hot water circuit (P4S versions only). The water strainer is the first filtration indispensable for the protection of plate heat exchangers and piping. The device has a filtration degree of 400 µm and replaceable filter cartridge. The particular conformation to Y, allows the deposit of impurities on the bottom of the seat the filter-holder and therefore an easy maintenance of the filter itself.

### 3.1.10 User flow switch

The flow utility is provided on all units and disables the operation of the unit in case of abnormal water flow in the system. The flow switch is made of a blade system fitted in the flow of the water; it is combined with two permanent magnets that assess the amount of water in transit and, in function of the measured parameter, enable or not the operation of the unit. The flow switch is mounted on a pipe section that the installer must connect to the inlet section of the exchanger before starting the unit.

## 3.2 Outdoor unit

### 3.2.1 Remote source heat exchanger

The source heat exchanger is made from 3/8" copper pipes and 0,1mm thick aluminium fins with the tubes being mechanically expanded into the aluminium fins in order to maximise heat transfer. Furthermore, the design guarantees a low air side pressure drop thus enabling the use of low rotation speed (and hence low noise) fans.

### 3.2.2 Fans (VECE)

The fans are axial type with high performance aerofoil blades, the impeller is made of galvanized sheet galvanized, painted with polyurethane powder, to ensure a high protection in aggressive and severe environments. The impeller mounted directly on DC brushless motor with external rotor, to ensure ideal cooling of the engine and a total absence of losses of the transmission. Impeller dynamically balanced in class 6.3 according to ISO 1940. Engine brushless DC permanent magnet high efficiency electronic switching unit (driver) separate. Continuous speed variation with voltage signal 0-10 V, PFC integrated protection "burn out" (excessive drop in voltage), fully IP54 driver, serial interface with Modbus RTU communication protocol. The maximum rotation speed of the motor is 450 rpm to guarantee an extremely low noise level.

### 3.3.3 Condensate discharge drip tray with antifreeze heater (BRCA)

Installed under the finned heat exchanger, this is used to collect the condensate generated during the heating mode operation. It is fitted with trace heating to prevent ice formation in low ambient conditions. This accessory may only be factory fitted.

## 3.3 Other versions

### 3.3.1 Version HH

Heating only unit. Not chilled water production available.

### 3.3.2 Version RV

Reversible units Heating/cooling with reverse cycle in the cooling circuit.

### 3.3.3 Version HE/NN

Unit with 12 poles fans rotation speed of 450 rpm.

### 3.3.4 Version P4S

This is a four pipe version that can produce hot water for heating, cold water for cooling and domestic hot water in all operational modes using an independent water circuit. When cooling, DHW generation is by heat recovery. This unit is normally used with two pipe water based change-over systems with the DHW circuit being separate.

### 3.3.5 Version P4U

This is a four pipe version that provides a modern approach to four pipe water based systems. Instead of using a boiler and chiller, this unit can generate hot water in one circuit, cold water in the other circuit either individually or simultaneously. When operating in simultaneous mode the heating capacity is equal to the cooling duty plus the power input to the compressors. The operating efficiency in this mode is extremely high. Domestic hot water production for this version is not available.

## 3.4 Accessories description

### 3.4.1 Rubber vibration dampers (KAVG)

To be installed beneath the unit base and the ground to avoid the transmission of vibrations (and the noise) to the building.

### 3.4.2 Antifreeze heater (RAEV)

This kit, used in units without a hydraulic kit, comprises a "self-heating" electric cable that is wrapped around the user and domestic hot water exchanger (P4 Units only) and the water circuit pipework. This device is controlled by the microprocessor.

### 3.4.3 RS485 serial interface card MODBUS protocol (INSE)

This controller card enables the controller to communicate with other devices on a BMS using MODBUS protocol.

### 3.4.4 Electronic expansion valve (VTEE)

The electronic expansion valve enables the maximum possible efficiency to be achieved by maximising the evaporator heat exchange, minimising the reaction time to load variations and optimising the superheat. It is strongly recommended for use in systems that will experience large load variations.

### 3.4.5 Electronic soft starter (DSSE)

The soft starter reduces the peak starting current down to a maximum of 40% of the nominal peak value. The device can only be installed in the factory.

### 3.4.6 Remote control panel (PCRL)

All units are supplied with microprocessor control panel with high definition display, mounted on board of the unit and it is remotable up to 50 mt. distance.

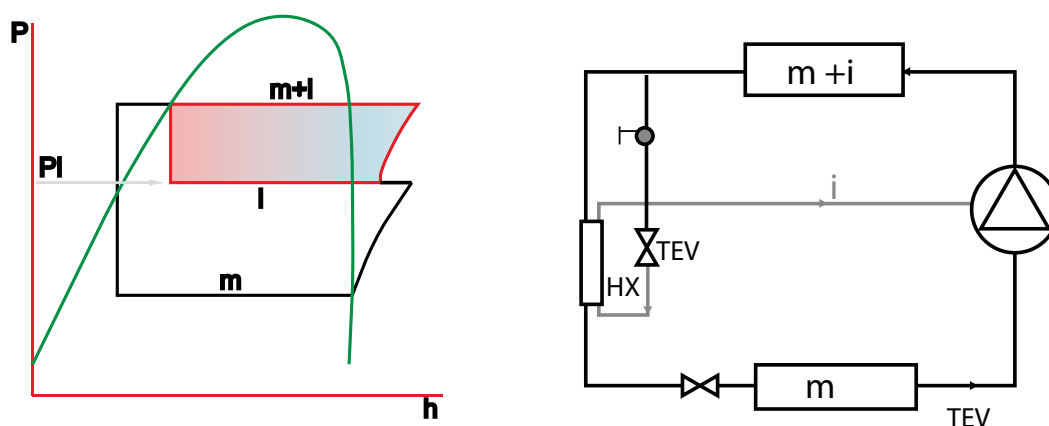
### 3.4.7 Cascade control system via RS485 (SGRS)

Cascade control system for the management of units. The system is made of a separate plastic box, to be installed in the technical room. It is connected to the units via RS485.

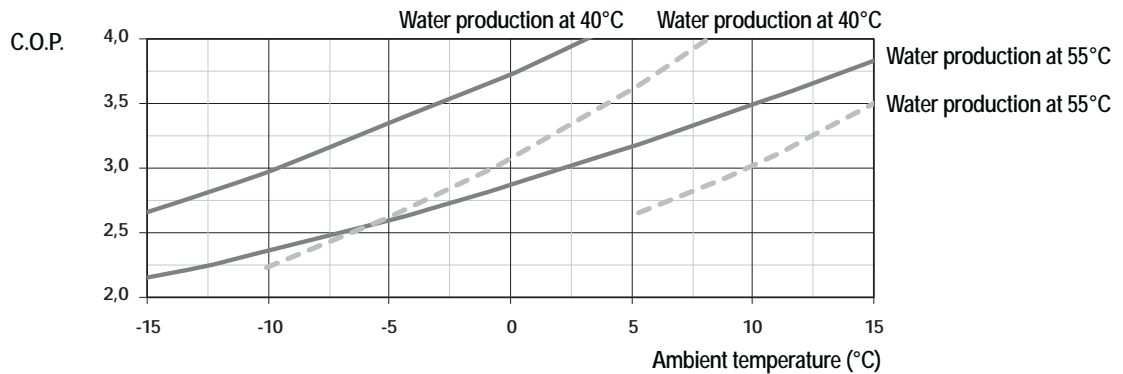
## 3.5 What is the E.V.I. technology (enhanced vapour injection)

EVI stands for “Economised Vapour Injection.” The technology involves injecting refrigerant vapour into the middle of the compression process, a procedure that significantly boosts capacity and efficiency. Each scroll compressor used in these units is similar to a two stage compressor with built-in inter stage cooling. The process begins when a portion of the condenser liquid is extracted and expanded through an expansion valve. The low temperature liquid/gas mixture produced is injected into a heat exchanger that operates as a sub cooler.

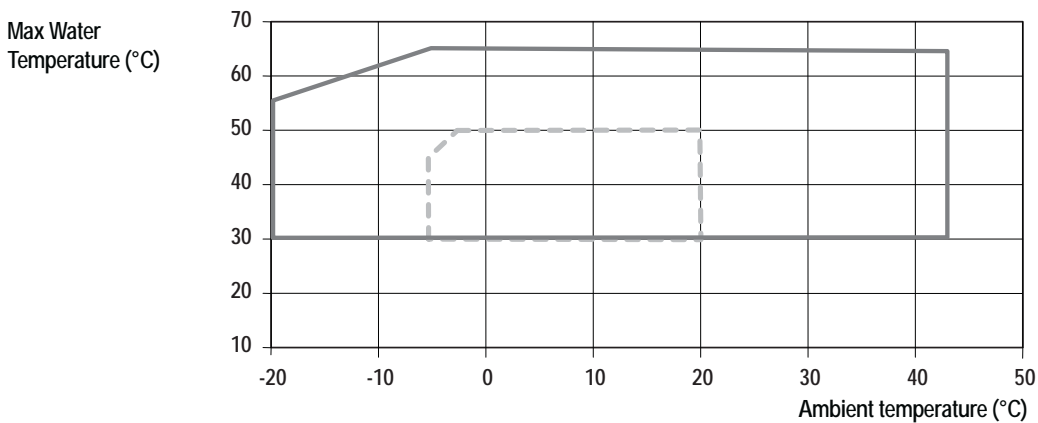
Any liquid is evaporated and the vapour produced is superheated. The superheated vapour is then injected into an intermediate port in the scroll compressor. This cold vapour reduces the temperature of the compressed gas thus enabling the compressor to raise the pressure to levels (and temperatures) beyond that possible with a single stage scroll. The additional sub cooling of the main volume of liquid refrigerant increases the evaporator capacity. This compressor technology generates a larger pressure ratio between condensing and evaporating pressures, with significant performance improvement. Using this technology enables units to produce hot water up to 65°C and the ability to operate down to -20°C ambient temperature.



The graph below shown the trend of the coefficient of performance C.O.P. compared with a standard scroll compressor (dotted line); EVI scroll compressor (Continuous curve).



The efficiency of EVI compressors at low ambient conditions is about 25% higher than standard scroll compressors. The effect of this difference becomes even more evident in applications that require high hot water temperatures (i.e. when domestic hot water is required). In such applications the operational limits of a standard scroll compressor prevent it from producing the required hot water temperature at air ambient temperatures below 5°C.



The above graph shows the operation range of the EVI scroll compressors supplied in the WZT units; at -20°C ambient the water outlet temperature is still 52°C; this performance makes the installation of a heat pump suitable for any European condition.



### 3.6 Technical data

| HH                                                      |                   | 262        | 312      | 462      | 512      | 612      | 762      | 862      | 1012     | 1212     |
|---------------------------------------------------------|-------------------|------------|----------|----------|----------|----------|----------|----------|----------|----------|
| Heating capacity (EN14511) <sup>(1) *</sup>             | kW                | 24,1       | 29,9     | 44,0     | 53,7     | 59,7     | 69,5     | 80,5     | 87,8     | 101,8    |
| Total input power (EN14511) <sup>(1) *</sup>            | kW                | 5,0        | 6,4      | 9,0      | 11,9     | 12,5     | 15,1     | 17,4     | 19,0     | 22,9     |
| COP (EN14511) <sup>(1) *</sup>                          | W/W               | 4,86       | 4,66     | 4,91     | 4,50     | 4,78     | 4,61     | 4,63     | 4,62     | 4,44     |
| Energy Class in low temperature <sup>(2) *</sup>        |                   | A++        | A++      | A++      | A++      | A++      | A++      | A++      | A++      | A++      |
| SCOP low temperature <sup>(2) *</sup>                   | kWh/kWh           | 4,36       | 4,22     | 4,17     | 3,87     | 4,23     | 4,19     | 4,12     | 4,16     | 4,06     |
| $\eta_{s,h}$ low temperature <sup>(2) *</sup>           | %                 | 171        | 166      | 164      | 152      | 166      | 165      | 162      | 163      | 159      |
| Classe energetica in media temperatura <sup>(2) *</sup> |                   | A++        | A++      | A++      | A++      | A++      | A++      | A++      | A++      | A++      |
| SCOP media temperatura <sup>(2) *</sup>                 | kWh/kWh           | 3,51       | 3,49     | 3,45     | 3,31     | 3,49     | 3,45     | 3,43     | 3,43     | 3,42     |
| $\eta_{s,h}$ media temperatura <sup>(2) *</sup>         | %                 | 138        | 137      | 135      | 129      | 137      | 135      | 134      | 134      | 134      |
| Nominal waterflow                                       | l/h               | 4150       | 5148     | 7573     | 9228     | 10267    | 11951    | 13853    | 15095    | 17510    |
| Power supply                                            | V/Ph/Hz           | 400/3+N/50 | 400/3/50 | 400/3/50 | 400/3/50 | 400/3/50 | 400/3/50 | 400/3/50 | 400/3/50 | 400/3/50 |
| Max input current standard unit                         | m <sup>3</sup> /h | 6000       | 9000     | 10000    | 22000    | 22000    | 22000    | 22000    | 33000    | 33000    |
| Compressors / Circuits                                  | n°/n°             | 2/1        | 2/1      | 2/1      | 2/1      | 2/1      | 2/1      | 2/1      | 2/1      | 2/1      |
| Global warming potential (GWP)                          |                   | 2088       | 2088     | 2088     | 2088     | 2088     | 2088     | 2088     | 2088     | 2088     |
| Refrigerant charge without refrigerant lines content    | Kg                | 8,0        | 9,0      | 14,5     | 19,0     | 23,0     | 23,0     | 34,0     | 37,0     | 37,0     |
| Equivalent CO <sub>2</sub> charge                       | t                 | 16,7       | 18,8     | 30,3     | 39,7     | 48,0     | 48,0     | 71,0     | 77,3     | 77,3     |
| Sound power indoor unit <sup>(4)</sup>                  | dB (A)            | 67         | 68       | 69       | 69       | 69       | 69       | 71       | 71       | 71       |
| Sound pressure indoor unit <sup>(5)</sup>               | dB (A)            | 51         | 52       | 53       | 53       | 53       | 53       | 54       | 54       | 54       |
| Sound power outdoor unit <sup>(4)</sup>                 | dB (A)            | 69         | 69       | 70       | 70       | 70       | 70       | 72       | 72       | 72       |
| Sound pressure outdoor unit <sup>(6)</sup>              | dB (A)            | 37         | 37       | 38       | 38       | 38       | 38       | 40       | 40       | 40       |

Performances are referred to the following conditions:

(1) Heating: Ambient temperature 7°C DB, 6°C WB, water temperature 30/35°C.

(2) Average conditions, variable - Reg EU 811/2013

(3) Cooling: ambient temperature 35°C, water temperature 12/7°C (RV versions only).

(4) Sound power level in accordance with ISO 3744.

(5) Sound pressure level at 1 mt from the unit in free field conditions, in accordance with ISO 3744.

(6) Sound pressure level at 10 mt from the unit in free field conditions, in accordance with ISO 3744.

\* Data referred to outdoor unit with single heat exchanger.



The refrigerant data may change without notice. It is therefore necessary to refer always to the silver label placed on the unit.

| RV                                                   |                   | 262        | 312      | 462      | 512      | 612      | 762      | 862      | 1012     | 1212     |
|------------------------------------------------------|-------------------|------------|----------|----------|----------|----------|----------|----------|----------|----------|
| Heating capacity (EN14511) <sup>(1)*</sup>           | kW                | 24,1       | 29,9     | 44,0     | 53,7     | 59,7     | 69,5     | 80,5     | 87,8     | 101,8    |
| Total input power (EN14511) <sup>(1)*</sup>          | kW                | 5,0        | 6,4      | 9,0      | 11,9     | 12,5     | 15,1     | 17,4     | 19,0     | 22,9     |
| COP (EN14511) <sup>(1)*</sup>                        | W/W               | 4,86       | 4,66     | 4,91     | 4,50     | 4,78     | 4,61     | 4,63     | 4,62     | 4,44     |
| Energy Class in low temperature <sup>(2)*</sup>      |                   | A++        | A++      | A++      | A++      | A++      | A++      | A++      | A++      | A++      |
| SCOP low temperature <sup>(2)*</sup>                 | kWh/kWh           | 4,36       | 4,22     | 4,17     | 3,87     | 4,23     | 4,19     | 4,12     | 4,16     | 4,06     |
| $\eta_{s,h}$ low temperature <sup>(2)*</sup>         | %                 | 171        | 166      | 164      | 152      | 166      | 165      | 162      | 163      | 159      |
| Energy Class in medium temperature <sup>(2)*</sup>   |                   | A++        | A++      | A++      | A++      | A++      | A++      | A++      | A++      | A++      |
| SCOP medium temperature <sup>(2)*</sup>              | kWh/kWh           | 3,51       | 3,49     | 3,45     | 3,31     | 3,49     | 3,45     | 3,43     | 3,43     | 3,42     |
| $\eta_{s,h}$ medium temperature <sup>(2)*</sup>      | %                 | 138        | 137      | 135      | 129      | 137      | 135      | 134      | 134      | 134      |
| Nominal waterflow                                    | l/h               | 4150       | 5148     | 7573     | 9228     | 10267    | 11951    | 13853    | 15095    | 17510    |
| Cooling capacity (EN14511) <sup>(3)*</sup>           | kW                | 19,6       | 24,1     | 34,8     | 42,7     | 49,7     | 57,6     | 66,0     | 73,1     | 84,4     |
| Total input power (EN14511) <sup>(3)*</sup>          | kW                | 6,7        | 9,3      | 11,5     | 14,8     | 16,6     | 20,5     | 23,0     | 24,8     | 30,6     |
| EER (EN14511) <sup>(3)*</sup>                        | W/W               | 2,93       | 2,59     | 3,04     | 2,89     | 3,00     | 2,81     | 2,87     | 2,95     | 2,76     |
| Power supply                                         | V/Ph/Hz           | 400/3+N/50 | 400/3/50 | 400/3/50 | 400/3/50 | 400/3/50 | 400/3/50 | 400/3/50 | 400/3/50 | 400/3/50 |
| Outdoor unit with single heat exchanger max airflow  | m <sup>3</sup> /h | 6000       | 9000     | 10000    | 22000    | 22000    | 22000    | 22000    | 33000    | 33000    |
| Compressors / Circuits                               | n°/n°             | 2/1        | 2/1      | 2/1      | 2/1      | 2/1      | 2/1      | 2/1      | 2/1      | 2/1      |
| Global warming potential (GWP)                       |                   | 2088       | 2088     | 2088     | 2088     | 2088     | 2088     | 2088     | 2088     | 2088     |
| Refrigerant charge without refrigerant lines content | Kg                | 8,0        | 9,0      | 14,5     | 19,0     | 23,0     | 23,0     | 34,0     | 37,0     | 37,0     |
| Equivalent CO <sub>2</sub> charge                    | t                 | 16,7       | 18,8     | 30,3     | 39,7     | 48,0     | 48,0     | 71,0     | 77,3     | 77,3     |
| Sound power indoor unit <sup>(4)</sup>               | dB (A)            | 67         | 68       | 69       | 69       | 69       | 69       | 71       | 71       | 71       |
| Sound pressure indoor unit <sup>(5)</sup>            | dB (A)            | 51         | 52       | 53       | 53       | 53       | 53       | 54       | 54       | 54       |
| Sound power outdoor unit <sup>(4)</sup>              | dB (A)            | 69         | 69       | 70       | 70       | 70       | 70       | 72       | 72       | 72       |
| Sound pressure outdoor unit <sup>(6)</sup>           | dB (A)            | 37         | 37       | 38       | 38       | 38       | 38       | 40       | 40       | 40       |

Performances are referred to the following conditions:

(1) Heating: Ambient temperature 7°C DB, 6°C WB, water temperature 30/35°C.

(2) Average conditions, variable - Reg EU 811/2013

(3) Cooling: ambient temperature 35°C, water temperature 12/7°C (RV versions only).

(4) Sound power level in accordance with ISO 3744.

(5) Sound pressure level at 1 mt from the unit in free field conditions, in accordance with ISO 3744.

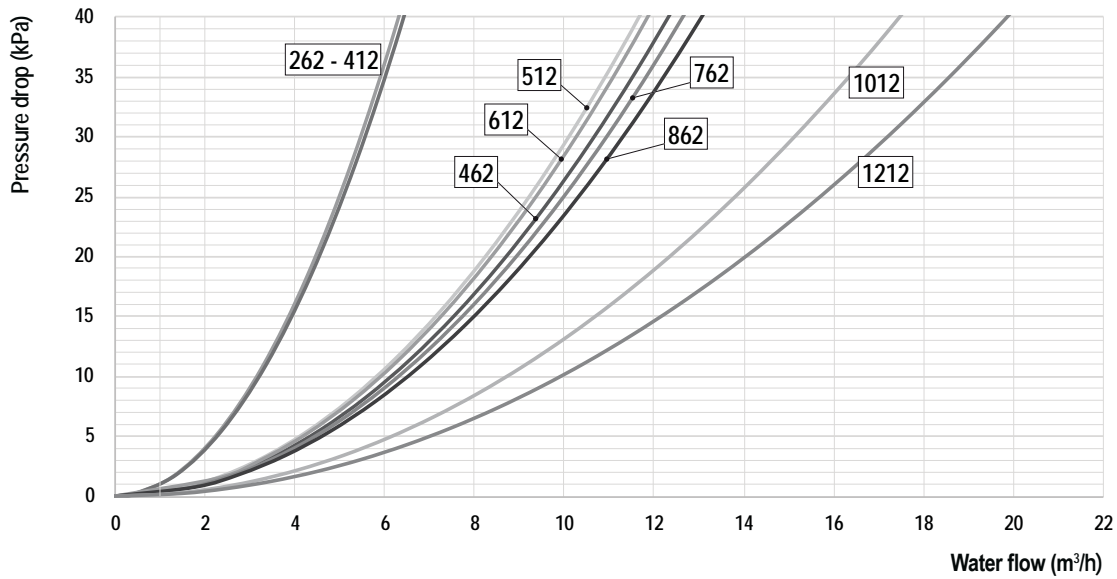
(6) Sound pressure level at 10 mt from the unit in free field conditions, in accordance with ISO 3744.

\* Data referred to outdoor unit with single heat exchanger.



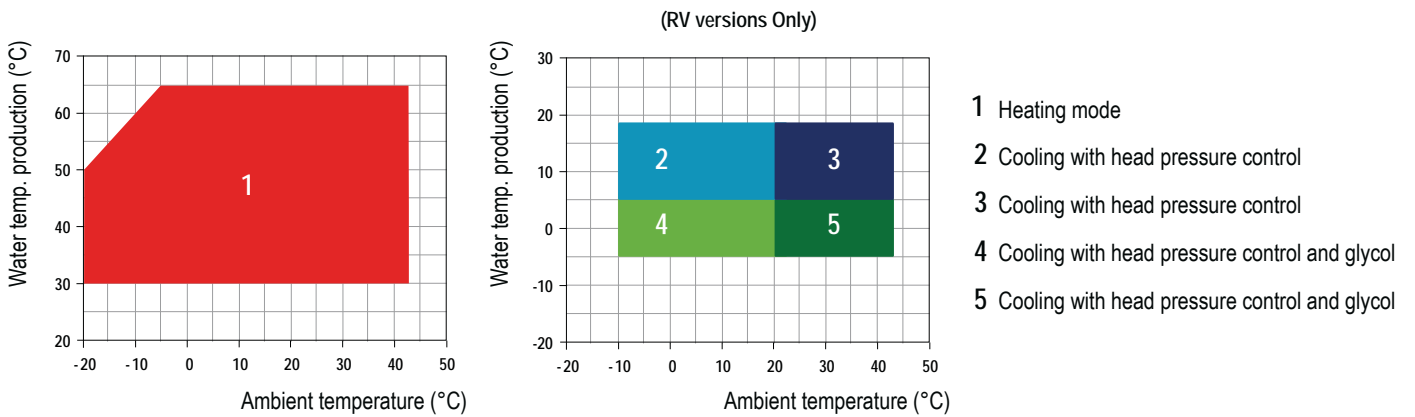
The refrigerant data may change without notice. It is therefore necessary to refer always to the silver label placed on the unit.

### 3.6.1 Heat exchanger water pressure drops



The above curves refer to a plant which is clean and charged with water at 100%. In case of use of glycoled mixtures, the performances of the pump can change. In this case, please contact the factory.

### 3.7 Operation limits



#### 3.7.1 User heat exchanger water flow rate

The nominal water flow rate given is referred to a  $\Delta t$  of 5 °C. Maximum flow rate allowed is the one that presents a  $\Delta t$  of 3°C: higher values may cause too high pressure drop. The minimum water flow rate allowed is the one presenting a  $\Delta t$  of 8°C. Insufficient values cause too low evaporating temperatures with the action of safety devices which would stop the unit.

#### 3.7.2 User hot water temperature (Winter operation)

Once the system is on temperature, the minimum user water temperature should not be less than 30°C: Lower values could cause incorrect working operation of the compressor and compressor failure may occur. The maximum user outlet water temperature cannot exceed 60°C; higher values may call the action of safety devices which would stop the unit.

### 3.7.3 Cold water temperature (RV versions Only)

The minimum user outlet water temperature allowed is 5°C. To operate below this limit the unit should need some structural modifications. In this case please contact our company. The maximum user outlet water temperature 18°C.

### 3.7.4 Ambient air temperature

The units are designed and manufactured to operate, In winter operation (heating mode ) from -20°C to 43°C.

In cooling mode the units can operate with ambient air temperatures from -10 to 43°C.



If the unit is installed in particularly windy areas, it will be necessary to provide some windbreaker barriers to avoid any malfunction. We suggest to install the barriers only if the wind exceeds 2,5m/s.



The units, in their standard configuration, are not suitable for installation in saline environments.



In WINTER mode, the unit can be started with external air of -20°C and cold inlet water (about 20°C). Such a configuration is allowed only for a short time and only to bring the plant to the right temperature. To reduce this setting time, we suggest to install a 3-way valve which allows to by-pass water from the user to the plant till the standard conditions are reached.



Units are designed and manufactured to European safety and technical standards. The units have been designed exclusively for heating, cooling and domestic hot water production (D.H.W.). The units must be used for this specific purpose only. The Company will not be liable for claims for damage caused to persons, animals or material goods or property caused by improper installation, adjustment and maintenance or improper use. Any use not specified in this manual is prohibited.



All units are supplied as standard with evaporating/condensing pressure control. This feature allows the unit to operate in heating mode above 15°C and in cooling mode below 20°C ambient temperature. The device monitors the evaporating/condensing pressure and maintains it at a constant level by modulating the airflow. It can also be used to reduce noise emission when ambient temperatures are lower (eg. at night).



In case of operations outside of these values, please contact the company.

### 3.8 Domestic hot water production

The production of domestic hot water through heat pump is a sensitive issue that deserves proper consideration. There are several systems of domestic hot water production by using heat pumps, each of which brings advantages and disadvantages. It is not subject of this manual to deal with the matter in depth and in the case, please contact the company for all the appropriate solutions.

In general, we can say that there are two main solutions, in the market, concerning the domestic hot water production:

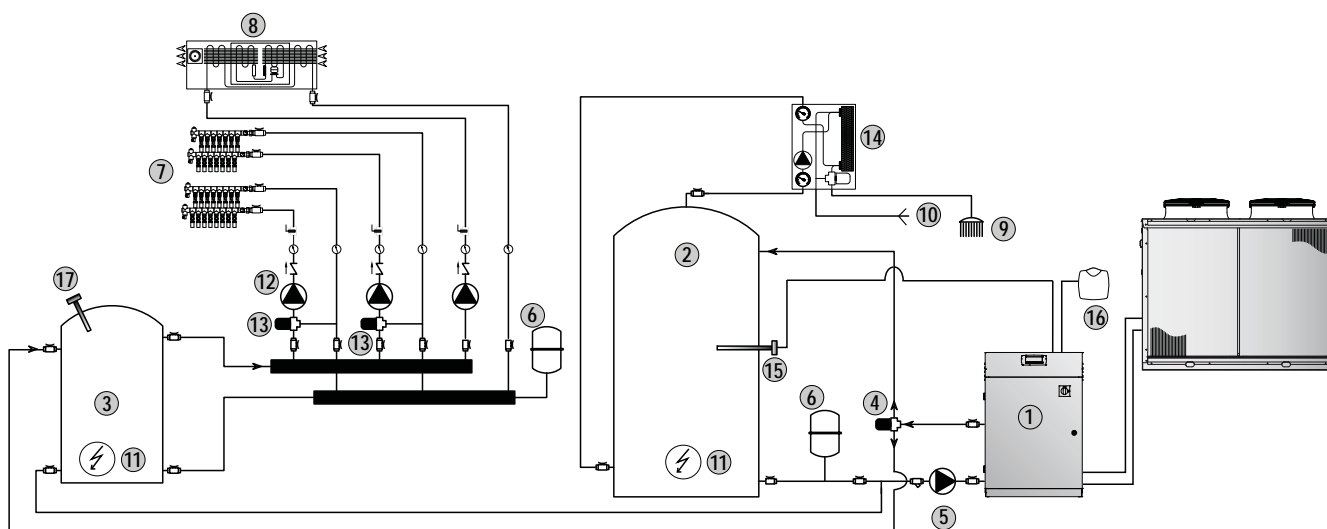
#### 3.8.1 Solution 1

This is the standard solution for new buildings where space and general plant layout can be designed for the specific application.

It consists in the production of the domestic hot water “instantaneously”, by using a instant heat exchanger (heat station), combined to a “technical water” accumulator at constant temperature. In such way we can obtain 3 main advantages:

- Domestic hot water quality . Because you are not storing the domestic hot water in a tank, it is not necessary to heat the water to higher temperatures to bacteriologically disinfect. The legionella bacteria is present only in still water.
- Energy efficient the “technical water” present in the tank, is stored at a temperature just few degrees higher than the required domestic hot water temperature and it is not necessary to increase the temperature of the tank at 63-65°C (temperature at which the legionella bacteria is killed). In this way it can be also possible to avoid the use of integration electric heaters or to keep them just in case of heat pump malfunctions or in very severe ambient conditions.
- Reduction of the fouling phenomena resulting in increased operational life of the plant.

In this case, the domestic hot water heat exchanger must be connected to a storage tank in a closed circuit. Please contact the company for the correct sizing. To connect the DHW domestic hot water cylinder it is required to install all the components mentioned in the above picture. The cylinder is fitted with a heat exchanger (copper coil or plate heat exchanger, depending on the version). The heat pump has to be connected to the volume of the storage cylinder. This is required to guarantee the correct operation of the unit, avoiding frequent start and stops of the compressors. The DHW water inlet and outlet are connected to the heat exchanger. This ensures direct heat exchange between the “technical” water stored in the cylinder and the flowing domestic hot water inside the heat exchanger. It is recommendable to control the temperature of the supplied domestic hot water by a thermostatic valve.



|    |                                      |    |                                           |
|----|--------------------------------------|----|-------------------------------------------|
| 1  | Heat pump                            | 2  | DHW Domestic hot water cylinder           |
| 3  | Buffer storage tank                  | 4  | 3 way ON/OFF valve Heating/DHW production |
| 5  | Primary circuit user water pump      | 6  | Expansion vessel                          |
| 7  | Underfloor heating system            | 8  | Dehumidifier / Cooling                    |
| 9  | Domestic hot water supply            | 10 | Domestic cold water                       |
| 11 | Integration electric heater          | 12 | Secondary circuit user water pumps        |
| 13 | Underfloor heating modulating valves | 14 | Instantaneous domestic hot water producer |
| 15 | Domestic hot water sensor            | 16 | Weather compensation sensor               |

### 3.9 Correction tables

#### 3.9.1 Operation with glycol

| Glycol percentage | Freezing point (°C) | CCF   | IPCF  | WFCF | PDCF |
|-------------------|---------------------|-------|-------|------|------|
| 10                | -3.2                | 0.985 | 1     | 1.02 | 1.08 |
| 20                | -7.8                | 0.98  | 0.99  | 1.05 | 1.12 |
| 30                | -14.1               | 0.97  | 0.98  | 1.09 | 1.22 |
| 40                | -22.3               | 0.965 | 0.97  | 1.14 | 1.25 |
| 50                | -33.8               | 0.955 | 0.965 | 1.2  | 1.33 |

CCF: Capacity correction factor

IPCF: Input power correction factor

WFCF: Water flow correction factor

PDCF: Pressure drops correction factor

The water flow rate and pressure drop correction factors are to be applied directly to the values given for operation without glycol. The water flow rate correction factor is calculated in order to maintain the same temperature difference as that which would be obtained without glycol. The pressure drop correction factor takes into account the different flow rate obtained from the application of the flow rate correction factor.

#### 3.9.2 Correction tables different $\Delta t$

| Water temperature diff.(°C) | 3    | 5 | 8    |
|-----------------------------|------|---|------|
| CCCP                        | 0.99 | 1 | 1.02 |
| IPCF                        | 0.99 | 1 | 1.01 |

CCCP = Cooling capacity correction factor

IPCF = Input power correction factor

#### 3.9.3 Correction tables different Fouling factors

| Fouling factor | 0.00005 | 0.0001 | 0.0002 |
|----------------|---------|--------|--------|
| CCCP           | 1       | 0.98   | 0.94   |
| IPCF           | 1       | 1,02   | 1,05   |

CCCP = Cooling capacity correction factor

IPCF = Input power correction factor

### 3.10 Sound data

| INDOOR UNIT |                   |       |       |       |       |       |       |       |          |              |              |
|-------------|-------------------|-------|-------|-------|-------|-------|-------|-------|----------|--------------|--------------|
| Mod.        | Octave bands (Hz) |       |       |       |       |       |       |       | Lw<br>dB | Lp1<br>dB(A) | Lp1<br>dB(A) |
|             | 63                | 125   | 250   | 500   | 1K    | 2K    | 4K    | 8K    |          |              |              |
|             | dB(A)             | dB(A) | dB(A) | dB(A) | dB(A) | dB(A) | dB(A) | dB(A) |          |              |              |
| 262         | 73,1              | 64,3  | 58,2  | 56,7  | 55,6  | 50,2  | 46,8  | 37,7  | 80,9     | 67,0         | 51,0         |
| 312         | 74,1              | 65,3  | 59,2  | 57,7  | 56,6  | 51,2  | 47,8  | 38,7  | 81,9     | 68,0         | 52,0         |
| 462         | 75,1              | 66,3  | 60,2  | 58,7  | 57,6  | 52,2  | 48,8  | 39,7  | 82,9     | 69,0         | 53,0         |
| 512         | 75,1              | 66,3  | 60,2  | 58,7  | 57,6  | 52,2  | 48,8  | 39,7  | 82,9     | 69,0         | 53,0         |
| 612         | 75,1              | 66,3  | 60,2  | 58,7  | 57,6  | 52,2  | 48,8  | 39,7  | 82,9     | 69,0         | 53,0         |
| 762         | 75,1              | 66,3  | 60,2  | 58,7  | 57,6  | 52,2  | 48,8  | 39,7  | 82,9     | 69,0         | 53,0         |
| 862         | 76,1              | 67,3  | 61,2  | 59,7  | 58,6  | 53,2  | 49,8  | 40,7  | 83,9     | 71,0         | 54,0         |
| 1012        | 76,1              | 67,3  | 61,2  | 59,7  | 58,6  | 53,2  | 49,8  | 40,7  | 83,9     | 71,0         | 54,0         |
| 1212        | 76,1              | 67,3  | 61,2  | 59,7  | 58,6  | 53,2  | 49,8  | 40,7  | 83,9     | 71,0         | 54,0         |

| OUTDOOR UNIT - SINGLE HEAT EXCHANGER |                     |       |       |       |       |       |       |       |      |       |       |
|--------------------------------------|---------------------|-------|-------|-------|-------|-------|-------|-------|------|-------|-------|
| Mod.                                 | Bande d'ottava (Hz) |       |       |       |       |       |       |       | Lw   |       | Lp2   |
|                                      | 63                  | 125   | 250   | 500   | 1K    | 2K    | 4K    | 8K    | dB   | dB(A) | dB(A) |
|                                      | dB(A)               | dB(A) | dB(A) | dB(A) | dB(A) | dB(A) | dB(A) | dB(A) |      |       |       |
| 262                                  | 73,1                | 65,0  | 53,5  | 52,3  | 49,9  | 50,2  | 67,7  | 53,0  | 82,9 | 69,0  | 37,0  |
| 312                                  | 73,1                | 65,0  | 53,5  | 52,3  | 49,9  | 50,2  | 67,7  | 53,0  | 82,9 | 69,0  | 37,0  |
| 462                                  | 74,1                | 66,0  | 51,5  | 53,3  | 50,9  | 51,2  | 68,7  | 54,0  | 83,9 | 70,0  | 38,0  |
| 512                                  | --                  | --    | --    | --    | --    | --    | --    | --    | --   | --    | --    |
| 612                                  | --                  | --    | --    | --    | --    | --    | --    | --    | --   | --    | --    |
| 762                                  | --                  | --    | --    | --    | --    | --    | --    | --    | --   | --    | --    |
| 862                                  | --                  | --    | --    | --    | --    | --    | --    | --    | --   | --    | --    |
| 1012                                 | --                  | --    | --    | --    | --    | --    | --    | --    | --   | --    | --    |
| 1212                                 | --                  | --    | --    | --    | --    | --    | --    | --    | --   | --    | --    |

| OUTDOOR UNIT - DOUBLE HEAT EXCHANGER |                   |       |       |       |       |       |       |       |      |       |       |
|--------------------------------------|-------------------|-------|-------|-------|-------|-------|-------|-------|------|-------|-------|
| Mod.                                 | Octave bands (Hz) |       |       |       |       |       |       |       | Lw   |       | Lp2   |
|                                      | 63                | 125   | 250   | 500   | 1K    | 2K    | 4K    | 8K    | dB   | dB(A) | dB(A) |
|                                      | dB(A)             | dB(A) | dB(A) | dB(A) | dB(A) | dB(A) | dB(A) | dB(A) |      |       |       |
| 262                                  | --                | --    | --    | --    | --    | --    | --    | --    | --   | --    | --    |
| 312                                  | --                | --    | --    | --    | --    | --    | --    | --    | --   | --    | --    |
| 462                                  | --                | --    | --    | --    | --    | --    | --    | --    | --   | --    | --    |
| 512                                  | 74,1              | 66,0  | 54,5  | 53,3  | 50,9  | 51,2  | 68,7  | 54,0  | 83,9 | 70,0  | 38,0  |
| 612                                  | 74,1              | 66,0  | 54,5  | 53,3  | 50,9  | 51,2  | 68,7  | 54,0  | 83,9 | 70,0  | 38,0  |
| 762                                  | 74,1              | 66,0  | 54,5  | 53,3  | 50,9  | 51,2  | 68,7  | 54,0  | 83,9 | 70,0  | 38,0  |
| 862                                  | 79,1              | 75,6  | 70,0  | 67,6  | 66,1  | 61,5  | 64,2  | 63,1  | 85,9 | 72,0  | 40,0  |
| 1012                                 | 79,1              | 75,6  | 70,0  | 67,6  | 66,1  | 61,5  | 64,2  | 63,1  | 85,9 | 72,0  | 40,0  |
| 1212                                 | 79,1              | 75,6  | 70,0  | 67,6  | 66,1  | 61,5  | 64,2  | 63,1  | 85,9 | 72,0  | 40,0  |

Lw: Sound power level according to ISO 9614.

Lp1: Sound pressure level measured at 10 mt from the unit in free field conditions direction factor Q=2 according to ISO 9614.

Lp2: Sound pressure level measured at 1 mt from the unit in free field conditions direction factor Q=2 according to ISO 9614.

## 4. INSTALLATION

### 4.1 General safety guidelines and use of symbols



Before undertaking any task the operator must be fully trained in the operation of the machines to be used and their controls. They must also have read and be fully conversant with all operating instructions.



All maintenance must be performed by TRAINED personnel and be in accordance with all national and local regulations.



The installation and maintenance of the unit must comply with the local regulations in force at the time of the installation.



Avoid contact and do not insert any objects into moving parts.

## 4.2 Health and safety Considerations



The workplace must be kept clean, tidy and free from objects that may prevent free movement. Appropriate lighting of the work place shall be provided to allow the operator to perform the required operations safely. Poor or too strong lighting can cause risks.



Ensure that work places are always adequately ventilated and that respirators are working, in good condition and comply fully with the requirements of the current regulations.

## 4.3 Personal protective equipment



When operating and maintaining the unit, use the following personal protective equipment listed below as required by law.



Protective footwear.



Eye protection.



Protective gloves.



Respiratory protection.



Hearing protection.

## 4.4 Inspection

When installing or servicing the unit, it is necessary to strictly follow the rules reported on this manual, to conform to all the specifications of the labels on the unit, and to take any possible precautions of the case. Not observing the rules reported on this manual can create dangerous situations. After receiving the unit, immediately check its integrity. The unit left the factory in perfect conditions; any eventual damage must be questioned to the carrier and recorded on the Delivery Note before it is signed. The company must be informed, within 8 days, of the extent of the damage. The Customer should prepare a written statement of any severe damage.

Before accepting the unit check:

- The unit did not suffer any damage during transport;
- The delivered goods are conforming to what shown in the delivery note.



### In Case of Damage

- List the damage on the delivery note
- Inform the Company of the extent of the damage within 8 days of receipt of the goods. After this time any claim will not be considered.
- A full written report is required for cases of severe damage.

## 4.5 Storage

Units should be stored under cover and ideally, should remain in their packaging. The tools that are supplied for opening the electric box should be formally transferred to the person responsible for the plant.

### 4.5.1 Shipment

The shipment must be carried out by authorised carriers and the characteristics of the vehicle used must be such as to avoid damaging the machinery transported/to be transported, neither during loading and unloading nor during transport. If the roads to be driven are irregular, the vehicle must be fitted with special suspensions or internal walls in order not to damage the unit during the shipment.



The maximum ambient temperature for storage/shipment is +45°C and the minimum is -20°C,

## 4.6 Unpacking



Packaging could be dangerous for the operators.

It is advisable to leave packaged units during handling and remove it before the installation. The packaging must be removed carefully to prevent any possible damage to the machine. The materials constituting the packaging may be different in nature (wood, cardboard, nylon, etc.).



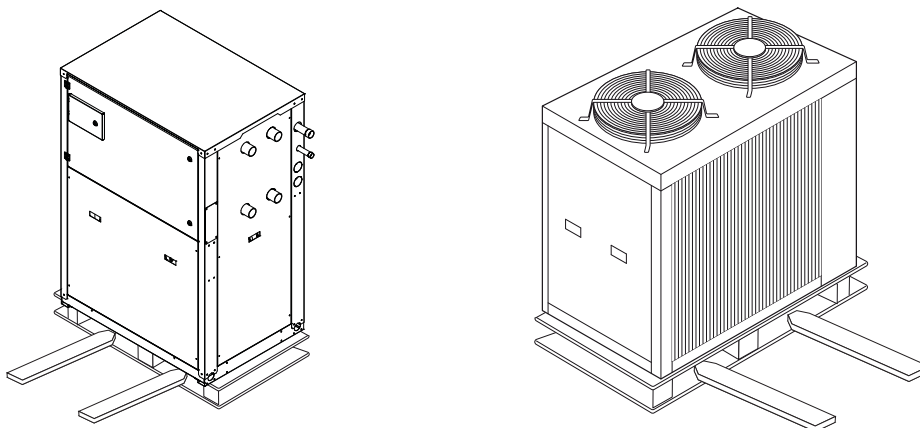
The packaging materials should be separated and sent for disposal or possible recycling to specialist waste companies.

## 4.7 Lifting and handling

When unloading the unit, it is strongly recommended that sudden movements are avoided in order to protect the refrigerant circuit, copper tubes or any other unit component. Units can be lifted by using a forklift or, alternatively, using belts. Take care that the method of lifting does not damage the side panels or the cover. It is important to keep the unit horizontal at all time to avoid damage to the internal components.



The Source heat exchangers fins are sharp. Use protection gloves.



### 4.8 Location and minimum technical clearances



The unit has to be installed such that maintenance and repair is possible. The warranty does not cover costs for the provision of lifting apparatus, platforms or other lifting systems required to perform repairs during warranty period.

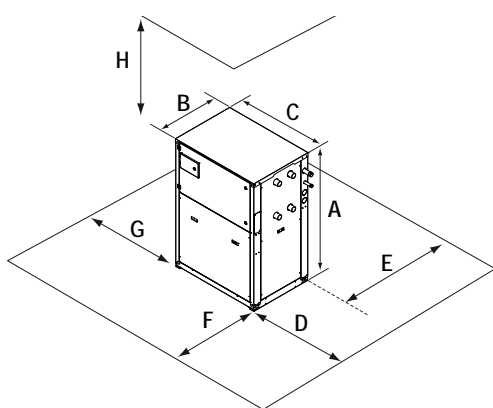


The installation site should be chosen in accordance with EN 378-1 and 378-3 standards. When choosing the installation site, all risks caused by accidental refrigerant leakage should be taken into consideration.

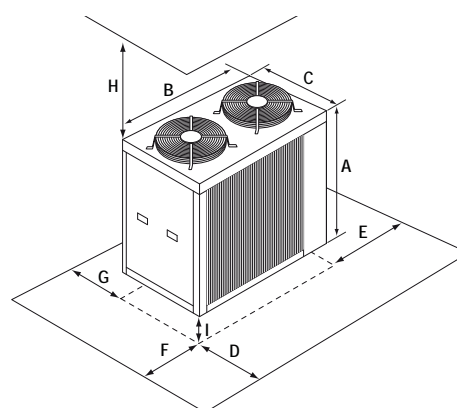


The indoor units must be installed in a technical room, protected from atmospheric agents.

**Outdoor unit installation:** any overhang above the unit and location near trees, if they partially cover the unit, must be avoided in order to prevent air by-pass. It is advisable to create a proper mounting plinth, with a size similar to the unit foot-print. Unit vibration level is very low: it is advisable however, to install vibration dampers (spring or rubber) between the plinth and the unit base-frame to keep vibrations at a very low level. It is vital to ensure adequate air volume to the source fan. Re-circulation of discharge air must be avoided; failure to observe this point will result in poor performance or activation of safety controls. For these reasons it is necessary to observe the following clearances:



Indoor unit



Outdoor unit

| UNITÀ INTERNA | 262  | 312  | 462  | 512  | 612  | 762  | 862  | 1012 | 1212 |
|---------------|------|------|------|------|------|------|------|------|------|
| A (mm)        | 1600 | 1600 | 1600 | 1600 | 1600 | 1600 | 1600 | 1600 | 1600 |
| B (mm)        | 800  | 800  | 800  | 800  | 800  | 800  | 800  | 800  | 800  |
| C (mm)        | 1150 | 1150 | 1150 | 1150 | 1150 | 1150 | 1150 | 1150 | 1150 |
| D (mm)        | 800  | 800  | 800  | 800  | 800  | 800  | 800  | 800  | 800  |
| E (mm)        | 800  | 800  | 800  | 800  | 800  | 800  | 800  | 800  | 800  |
| F (mm)        | 800  | 800  | 800  | 800  | 800  | 800  | 800  | 800  | 800  |
| G (mm)        | 800  | 800  | 800  | 800  | 800  | 800  | 800  | 800  | 800  |
| H (mm)        | 500  | 500  | 500  | 500  | 500  | 500  | 500  | 500  | 500  |

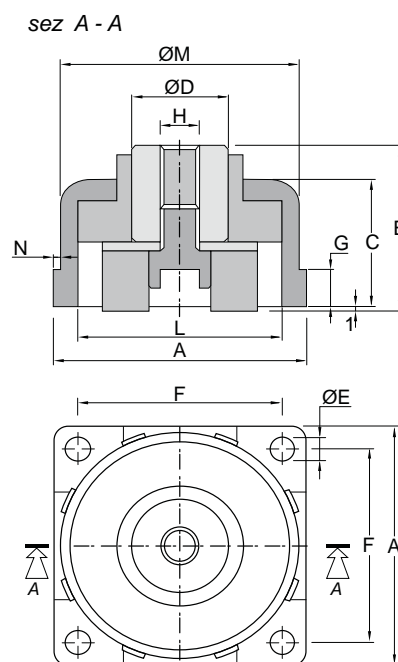
| UNITÀ ESTERNA | EVV1 | EVV2 | EVV3 | EVR4 |      | EVR5 |      | EVR6 |      |
|---------------|------|------|------|------|------|------|------|------|------|
| A (mm)        | 1680 | 1680 | 1880 | 1880 | 1880 | 1880 | 1880 | 1880 | 1880 |
| B (mm)        | 1615 | 1615 | 2115 | 2115 | 2115 | 2115 | 2115 | 3115 | 3115 |
| C (mm)        | 875  | 875  | 1145 | 1145 | 1145 | 1145 | 1145 | 1145 | 1145 |
| D (mm)        | 1000 | 1000 | 2000 | 2000 | 2000 | 2000 | 2000 | 2000 | 2000 |
| E (mm)        | 800  | 800  | 1000 | 1000 | 1000 | 1000 | 1000 | 1000 | 1000 |
| F (mm)        | 800  | 800  | 2000 | 2000 | 2000 | 2000 | 2000 | 2000 | 2000 |
| G (mm)        | 800  | 800  | 800  | 1000 | 1000 | 1000 | 1000 | 3000 | 3000 |
| H (mm)        | 3000 | 3000 | 3000 | 5000 | 5000 | 5000 | 5000 | 5000 | 5000 |
| I (mm)        | 350  | 350  | 350  | 350  | 350  | 350  | 350  | 350  | 350  |



All air to water heat pumps, during defrost mode, produce condensate at the base of the source heat exchanger. If the ambient temperature is below 0°C the water may freeze, creating a thick layer of ice within the unit. This layer of ice, in specific conditions, may damage the heat exchanger and therefore, to guarantee correct operation of the units it is highly recommended to raise the unit of a minimum amount (F). This recommendation becomes more important if the unit is to be installed in a location that is subject to heavy snowfall.

#### 4.9 Installation of rubber vibration dampers (KAVG)

All units should be installed on vibration dampers in order to prevent the transmission of vibration to the supporting surface and reduce the noise level. Rubber vibration dampers are available as an option in the catalogue. The vibration dampers (optional) are supplied by the factory in separate packaging.



| Mod.         | A     | B     | C     | D     | E     | F     | G     | H   | L     | M       | N      |
|--------------|-------|-------|-------|-------|-------|-------|-------|-----|-------|---------|--------|
| WZT 262÷1212 | 88 mm | 52 mm | 41 mm | 25 mm | 11 mm | 67 mm | 10 mm | M12 | 65 mm | 74,5 mm | 5,5 mm |

#### 4.10 Installation of rubber vibration dampers on outdoor unit (KAVM)

The Company recommends to install rubber vibration dampers even on outdoor units. The choice of models to be used must be made case by case; please, contact the Company for more informations.

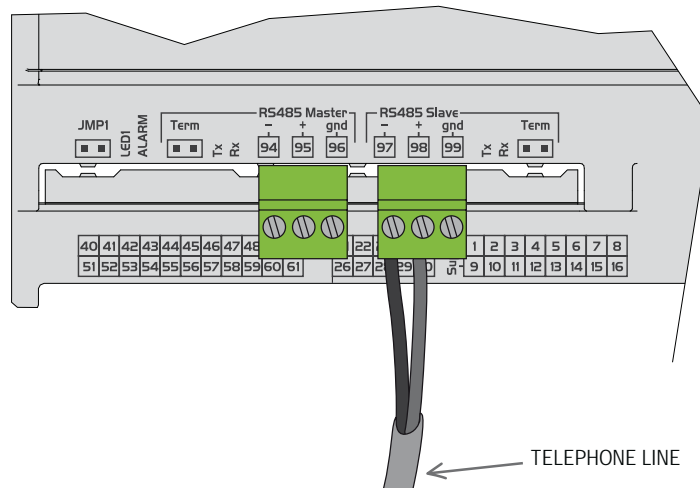
### 4.11 Serial interface card RS485 (INSE)

Supervision system interface (MODBUS RS485 available only)

This system allows you to remotely monitor all parameters of the unit and change their values.

It is necessary to respect the polarity of the wiring as shown in the diagram. Any reversal of polarity will result in the non-functioning unit. The supervision connectivity cable must be telephone one type 2x0, 25 mm<sup>2</sup>.

The unit is configured at the factory with serial address 1. In case of using the MODBUS system, you can request the list of variables by contacting the assistance.

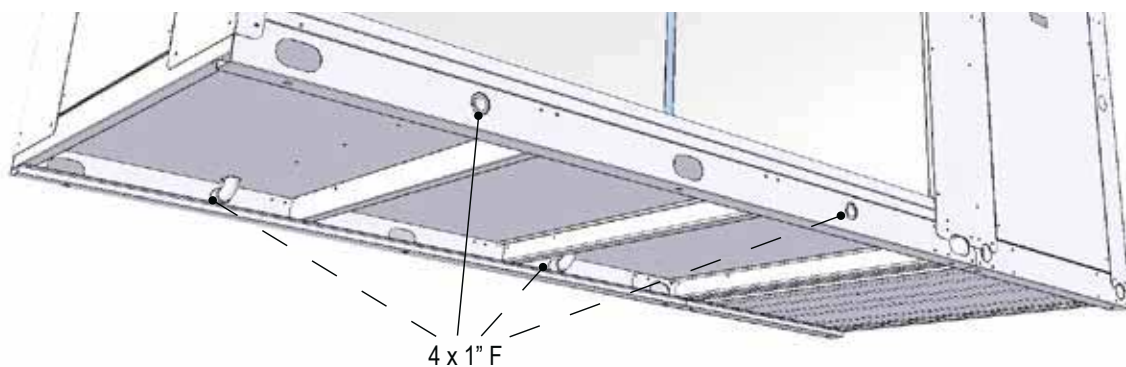


### 4.12 Installation of condensate drip tray (BRCA)



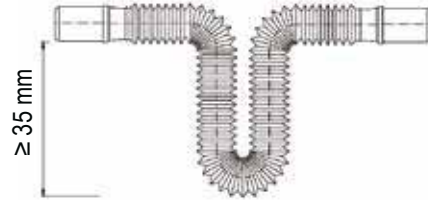
In heating and domestic hot water mode, the unit can produce a quantity of condensate, depending upon the ambient conditions and the working hours. This condensate may freeze in severe ambient conditions. The unit must therefore be installed in such a way as to prevent a slipping hazard to the user or third parties due to the presence of ice around the heat pump.

In all the units it's installed a drip tray that, positioned underneath the source heat exchanger (finned coil) and above the base frame, recovers all water generated by the unit when in heating and domestic hot water working mode. The drip tray is supplied with a self-heating antifreeze kit that melts the any ice present in the drip tray. The drip tray is supplied with a discharge connection that must be connected to a discharge pipe.





The condensate drain line should have a water trap which may have minimum flying height equal to the suction of the fan, in any case never less than 35 mm.



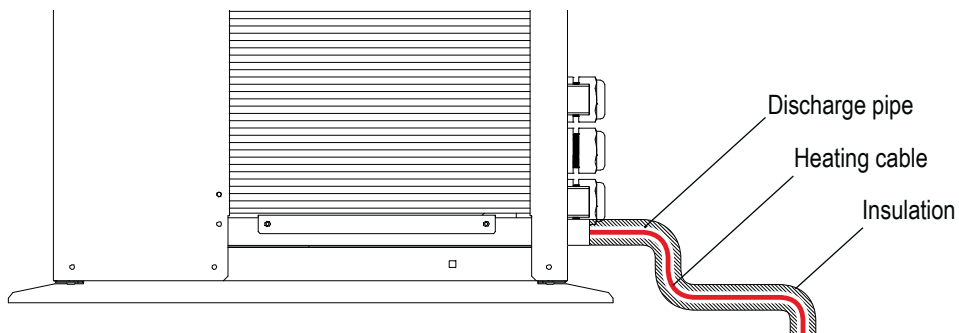
#### 4.12.1 Installation of the heating cable



It is recommended that a heating cable be installed in the condensate drip tray discharge pipe to prevent freezing of the water inside the pipe itself, as this can lead to a malfunction of the unit.



The heating cable that is to be inserted in the discharge pipe must have a protection degree IP67 with a specific heating capacity of a minimum of 35W per linear metre. It is also recommended that the discharge pipe be insulated with closed cell type insulation having a minimum thickness of 15 mm.



### 4.13 Refrigerant connections

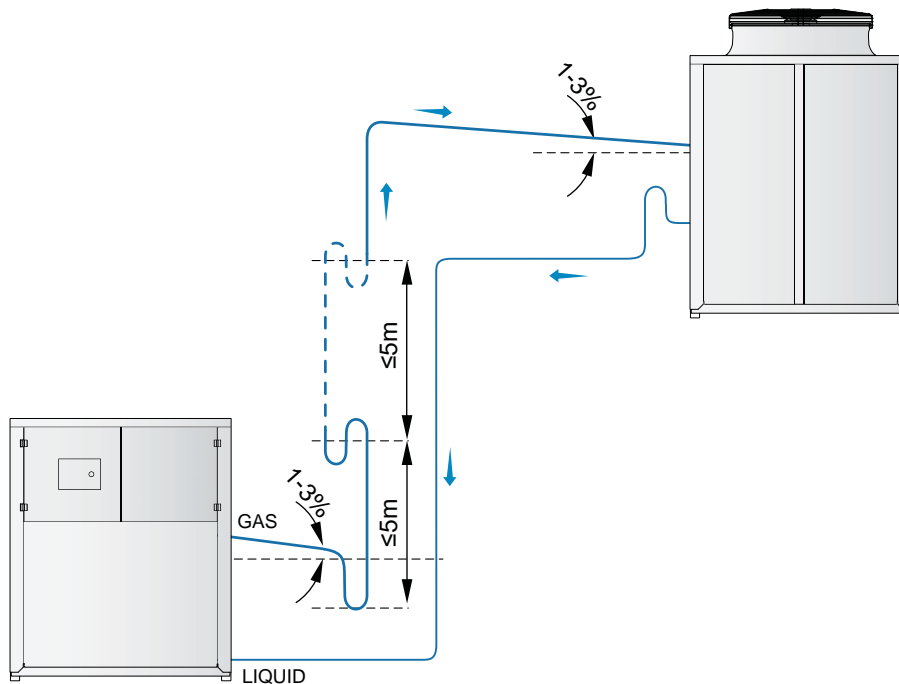
The indoor unit have to be connected to the remote outdoor unit through refrigerant lines.

The piping layout is determined by sections location and building structure. Piping should be as shorter as possible in order to reduce pressure drops in refrigerant circuit and the refrigerant charge in the system. Maximum admitted pipe length is 30 meters equivalent (obtained by adding equivalent lengths of curves and siphons to the linear line count).

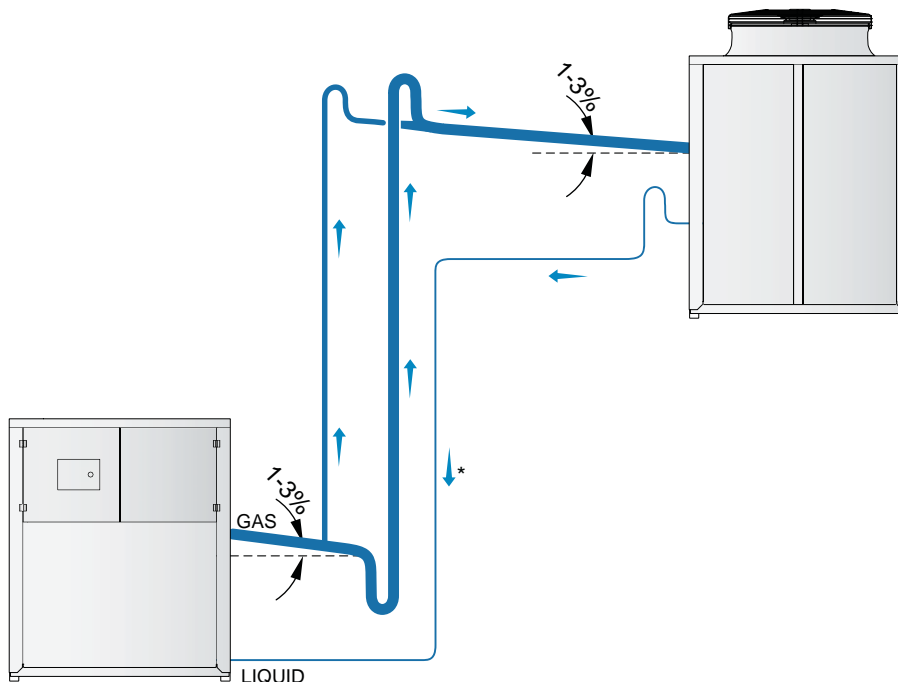
The piping layout has to be determined in order to allow the correct oil circulation even in summer (chiller) mode, which is the most critical one. A correct diameter layout leads to pressure drops in the gas line which have to be considered in winter (heat pump) mode in the performance evaluation.

#### 4.13.1 Indoor unit installed at a lower level than outdoor heat exchanger

- On horizontal pipelines a minimum 1-3% towards the indoor unit slope should be allowed in order to drain oil in the proper flow direction.



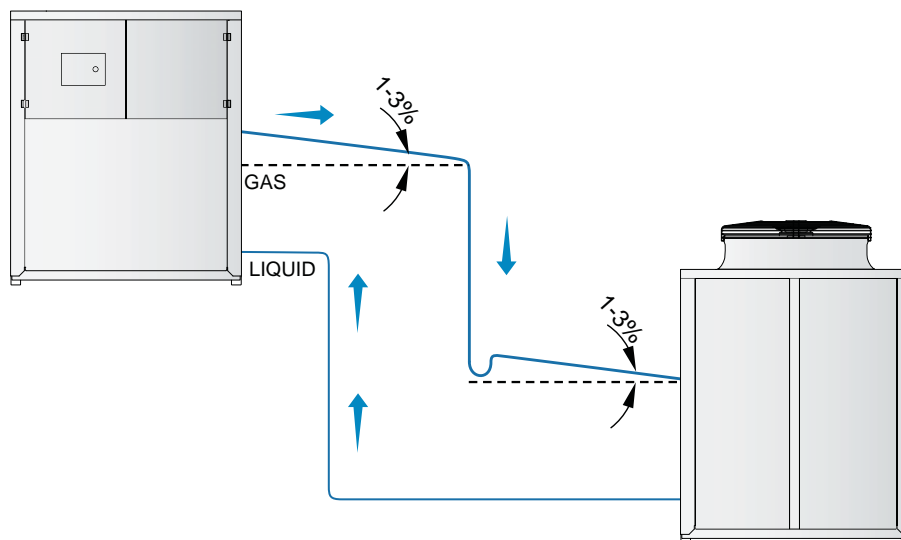
If pressure drops are too high, it is possible to require assistance to the technical department for a solution with double risers.



\* Arrows show the flow direction in chiller mode

**4.13.2 Indoor unit installed at a higher level than outdoor heat exchanger**

- On the rising vertical pipes, oil traps should be fitted every 5 metres to allow oil circulation in the system;
- On horizontal pipelines a minimum 1-3% towards the indoor unit slope should be allowed in order to drain oil in the proper flow direction.



**4.13.3 Refrigerant lines diameter**



The designer and the pipeline installer are responsible for the diameter determination and the piping implementation.

**4.13.4 Refrigerant charge for liquid line**

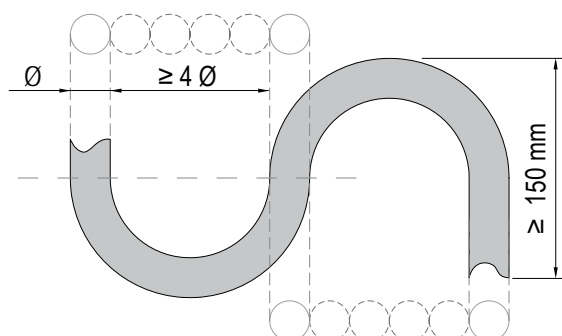
| Liquid line diameter [mm] | Refrigerant charge [g/m] | Liquid line diameter [mm] | Refrigerant charge [g/m] |
|---------------------------|--------------------------|---------------------------|--------------------------|
| 12                        | 85                       | 22                        | 340                      |
| 16                        | 160                      | 28                        | 530                      |
| 18                        | 220                      | 35                        | 860                      |

**4.13.5 Additional oil charge**

The quantity of oil here mentioned in the table, should be added for any syphon and meter of liquid line.

| Liquid line diameter (mm) | Additional charge per line meter (g/m) | Additional charge per syphon (g) |
|---------------------------|----------------------------------------|----------------------------------|
| 35                        | 45                                     | 160                              |
| 28                        | 27                                     | 100                              |
| 22                        | 16                                     | 60                               |
| 18                        | 11                                     | 40                               |
| 16                        | 9                                      | 30                               |
| 12                        | 5                                      | 15                               |

The syphon must respect the following dimensions



#### 4.14 Hydraulic connections

The water pipe-work must be installed in accordance with national and local regulation and can be made from copper, steel, galvanized steel or PVC. The Pipework must be designed to cater for the nominal water flow and the hydraulic pressure drops of the system, a maximum pressure drop of 300 Pa/m run being typical. All pipes must be insulated with closed-cell material of adequate thickness. The hydraulic piping should includes:

- Pockets for temperature sensor to measure the temperature in the system.
- Flexible joints, to isolate the unit from the rest of the system.
- Temperature and pressure gauges for maintenance and servicing operations.
- Shut-off manual valves to isolate the unit from the hydraulic circuit.
- Metallic filters to be mounted on the inlet pipe with a mesh not larger than 1 mm (supplied as standard).
- Vent valves, expansion tank with water filling, discharge valve.



System return water must be fitted to the connection labelled: "USER WATER IN" as incorrect connection can damage the heat exchanger by freezing.



It is compulsory to install on the USER WATER IN connection, a water strainer with a mesh not larger than 1 mm. Fitting this filter is **COMPULSORY** and the warranty will be invalidated if it is removed. The filter must be kept clean and checked periodically.



All units are factory supplied with a flow switch; the flow switch **MUST BE FITTED** in the pipework connection labelled "USER WATER OUT". If the flow switch is altered, removed, or the water filter omitted on the unit, the warranty will be invalidated.



The water flow through the heat exchangers of the unit should not be fall below  $\Delta t$  8°C measured at the following conditions:

Heating mode: 7°C Dry bulb ambient temperature, 35°C water outlet temperature;  
Cooling mode: 35°C dry bulb ambient temperature, 7°C water outlet temperature.



Connect the external pipe section and its flow switch before starting the unit.

#### 4.15 Chemical characteristics of the water

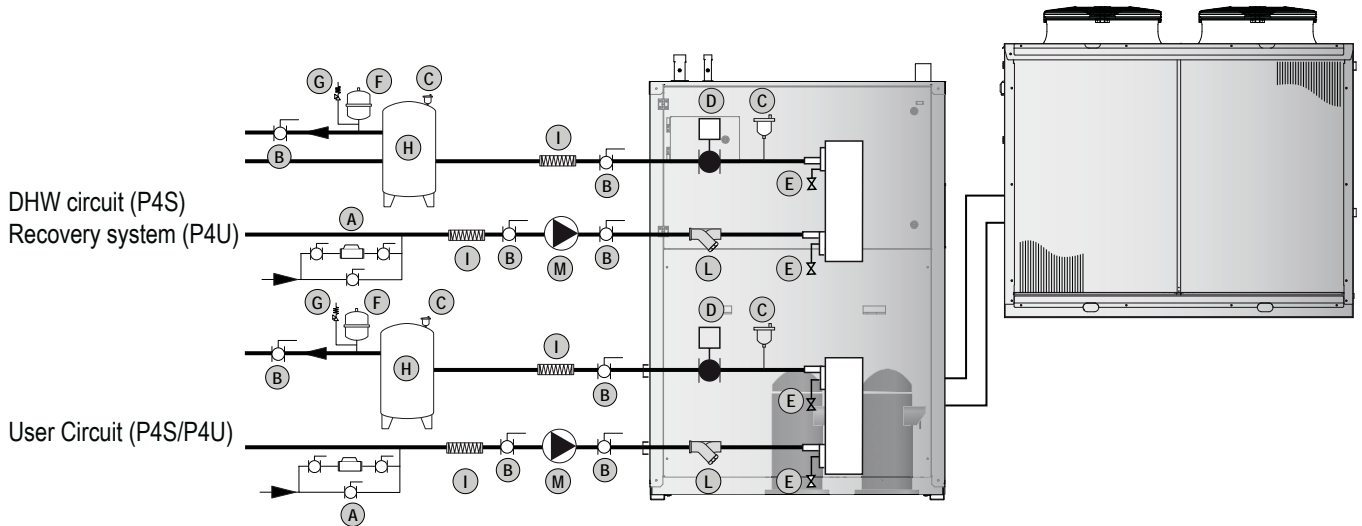
The system is to be filled with clean water and vented after a full flushing operation has been performed; the water should have the following characteristics:

|                       |                              |                |                   |
|-----------------------|------------------------------|----------------|-------------------|
| PH                    | 6-8                          | Total Hardness | Lower Than 50 ppm |
| Electric conductivity | Lower Than 200 mV/ cm (25°C) | Sulphur ion    | None              |
| Chlorine ions         | Lower Than 50 ppm            | Ammonia ion    | None              |
| Sulphuric acid ions   | Lower Than 50 ppm            | Silicon ion    | Lower Than 30 ppm |
| Total Iron            | Lower Than 0,3 ppm           |                |                   |



## 4.16 Hydraulic components

### 4.16.1 P4S Versions P4U Versions



The water pump must be installed with the supply side toward the water inlet connection of the unit.

|   |                      |   |                     |
|---|----------------------|---|---------------------|
| A | System Filling Group | G | Safety Valve        |
| B | Shut-off Valve       | H | User water tank     |
| C | Vent Valve           | I | Flexible Connection |
| D | Flow Switch          | L | Water Strainer      |
| E | Drainage valve       | M | Water Pump          |
| F | Expansion Vessel     |   |                     |



Components shown inside the units are factory fitted.  
Components shown outside of the units must be present in the system to guarantee the correct operation. The installation of those components is charged to the installer.

#### 4.17 User circuit minimum water content



Heat pump units need a minimum water content inside the user circuit in order to guarantee the correct functioning of the unit. A correct water content reduces the n° of starts-and-stops of the compressors and this extends the operating life of the unit and allows a reduced reduction of the hot water temperature during the defrosting cycle. For these reason it's necessary to guarantee to the unit the following minimum water contents in the user circuit:  
 Summer mode; user water minimum content; 2,5 lt./kw  
 Winter mode: user water minimum content; 10 lt./kw  
 Recommended water content : 15l/kW



If the unit is supplied without a pump, the pump must be installed with the supply side toward the water inlet connection of the unit.

| Model                 | 262 | 312 | 462 | 512 | 612 | 762 | 862 | 1012 | 1212 |
|-----------------------|-----|-----|-----|-----|-----|-----|-----|------|------|
| Minimum water content | 250 | 300 | 400 | 500 | 600 | 700 | 800 | 1000 | 1000 |

#### 4.18 Minimum domestic hot water circuit content

The minimum domestic hot water circuit content required is:

| Model                                       | 262 | 312 | 462 | 512 | 612 | 762 | 862 | 1012 | 1212 |
|---------------------------------------------|-----|-----|-----|-----|-----|-----|-----|------|------|
| Minimum water content hydraulic circuit (l) | 250 | 300 | 400 | 500 | 600 | 700 | 800 | 1000 | 1000 |



The minimum domestic hot water circuit content shown in the above table shows the minimum water content required by the system to guarantee the correct operation of the unit in terms of the acceptable number of starts of the compressors and the minimum allowed working time per cycle. **The above values do not guarantee the availability and temperature of domestic hot water;** the correct volume **MUST** be calculated based upon the domestic hot water system type and on the user requirements. Please contact HIDROS technical support team for information regarding this.

#### 4.19 Filling the hydraulic circuit

- Before filling, check that the installation drain valve is closed.
- Open all pipework, heat pump and terminal unit air vents.
- Open the shut off valves.
- Begin filling, slowly opening the water valve in the filling group outside the unit.
- When water begins to leak out of the terminal air vent valves, close them and continue filling until the pressure gauge indicates a pressure of 1.5 bars.

The installation should be filled to a pressure of between 1 and 2 bars. It is recommended that this operation be repeated after the unit has been operating for a number of hours (due to the presence of air bubbles in the system). The pressure of the installation should be checked regularly and if it drops below 1 bar, the water content should be topped-up. If frequent top-ups are required, check all connections for leaks.

#### 4.20 Emptying the installation

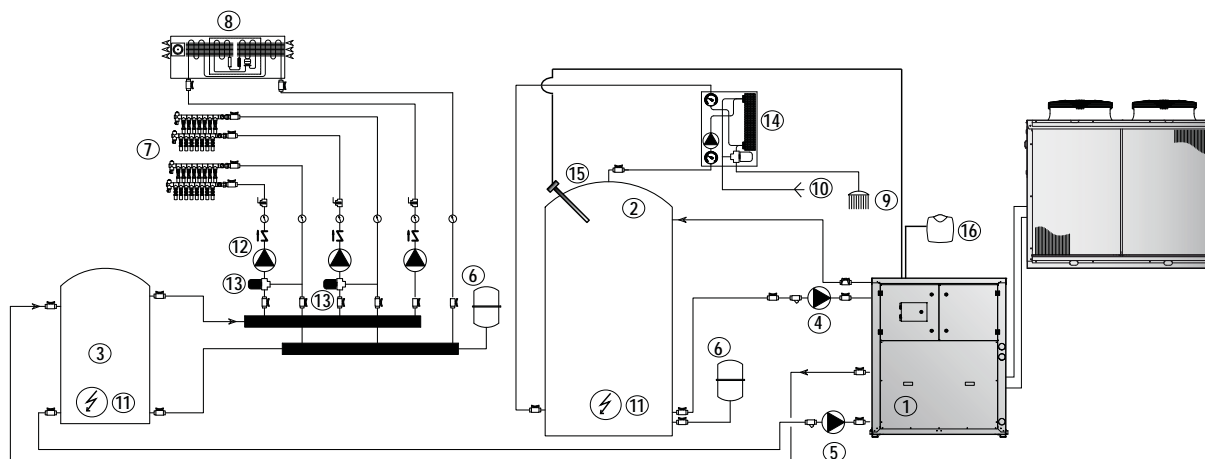
- Before emptying, place the mains switch in the "Off" position.
- Make sure the filling group valve is closed.
- Open the drainage valve outside the unit and all the installation and terminal air vent valves.



If the fluid in the circuit contains anti-freeze, it **MUST** not be allowed to run away to drain. It must be collected for possible re-cycling or for correct disposal.

## 4.21 Typical installations

### 4.21.1 Combined heating / Cooling / Domestic hot water production – 4 pipe system



|    |                                      |    |                                           |
|----|--------------------------------------|----|-------------------------------------------|
| 1  | Heat pump (SW6 Version)              | 2  | DHW Domestic hot water cylinder           |
| 3  | Buffer storage tank                  | 4  | DHW primary circuit water pump            |
| 5  | Primary circuit user water pump      | 6  | Expansion vessel                          |
| 7  | Underfloor heating system            | 8  | Dehumidifier / Cooling                    |
| 9  | Domestic hot water supply            | 10 | Domestic cold water                       |
| 11 | Integration electric heater          | 12 | Secondary circuit user water pumps        |
| 13 | Underfloor heating modulating valves | 14 | Instantaneous domestic hot water producer |
| 15 | Domestic hot water sensor            | 16 | Weather compensation sensor               |

This system enables the production of hot water for heating, domestic hot water and cold water by using a 4 pipe system. The SW6 versions have 4 water connections: 2 connections are for the domestic hot water circuit (DHW) and the other 2 with the heating/cooling system. Hot water production always has priority and it is controlled by the DHW sensor (15) which activates the domestic hot water pump (4).

In heating mode, activation of the DHW water pump(4) temporarily stops the supply of hot water to the underfloor heating system. This is restored when the DHW cylinder has reached the set point temperature (measured by the sensor 15).

In cooling mode, the SW6 unit will generate cold water (by activation of the reversing valve installed in the unit) and, if required, domestic hot water. The unit, in this operating mode, can produce cold water and domestic hot water at the same time. Effectively, domestic hot water in cooling mode is produced by heat recovery and is consequently, FREE OF CHARGE.

When the temperature measured by the DHW sensor (15) reaches set point, the pump (4) is stopped and the unit only produces cold water.

The plant components supplied by the company are:

|    | STANDARD                    |    | OPTIONS                         |    | NOT AVAILABLE                       |
|----|-----------------------------|----|---------------------------------|----|-------------------------------------|
| 1  | Heat pump (SW6 version)     | 2  | Domestic hot water cylinder     | 6  | Expansion vessel                    |
| 15 | Domestic hot water sensor   | 3  | Buffer storage tank             | 7  | Underfloor heating system           |
| 16 | Weather compensation sensor | 4  | DHW primary circuit pump        | 12 | Secondary circuit user water pumps  |
|    |                             | 5  | Primary circuit user water pump | 13 | Underfloor heating modulating valve |
|    |                             | 8  | Dehumidifier/Cooling            |    |                                     |
|    |                             | 11 | Integration electric heater     |    |                                     |
|    |                             | 14 | Domestic hot water producer     |    |                                     |

## 4.22 Electric connections: preliminary safety information

The electric panel is located inside the unit at the top of the technical compartment where the various components of the refrigerant circuit are also to be found. To access the electrical board, remove the front panel of the unit:



Power connections must be made in accordance to the wiring diagram enclosed with the unit and in accordance to the norms in force.



Make sure the power supply upstream of the unit is (blocked with a switch). Check that the main switch handle is padlocked and it is applied on the handle a visible sign of warning not to operate.



It must be verified that electric supply is corresponding to the unit electric nominal data (tension, phases, frequency) reported on the label in the front panel of the unit.



Power cable and line protection must be sized according to the specification reported on the form of the wiring diagram enclosed with the unit.



The cable section must be commensurate with the calibration of the system-side protection and must take into account all the factors that may influence (temperature, type of insulation, length, etc.).



Power supply must respect the reported tolerances and limits: If those tolerances should not be respected, the warranty will be invalidated.



Flow switches must be connected following the indication reported in the wiring diagram. Never bridge flow switches connections in the terminal board. Guarantee will be invalidated if connections are altered or not properly made.



Make all connections to ground provided by law and legislation.



Before any service operation on the unit, be sure that the electric supply is disconnected.



### FROST PROTECTION

If opened, the main switch cuts the power off to any electric heater and antifreeze device supplied with the unit, including the compressor crankcase heaters. The main switch should only be disconnected for cleaning, maintenance or unit repair.

## 4.23 Electric data



The electrical data reported below refer to the standard unit without accessories.  
In all other cases refer to the data reported in the attached electrical wiring diagrams.



The line voltage fluctuations can not be more than  $\pm 10\%$  of the nominal value, while the voltage unbalance between one phase and another can not exceed 1%, according to EN60204. If those tolerances should not be respected, please contact our Company.

| Model NN          |                 | 262        | 312      | 462      | 512      | 612      | 762      | 862      | 1012     | 1212     |
|-------------------|-----------------|------------|----------|----------|----------|----------|----------|----------|----------|----------|
| Power supply      | V/~/Hz          | 400/3+N/50 | 400/3/50 | 400/3/50 | 400/3/50 | 400/3/50 | 400/3/50 | 400/3/50 | 400/3/50 | 400/3/50 |
| Control board     | V/~/Hz          | 24 V       | 24 V     | 24 V     | 24 V     | 24 V     | 24 V     | 24 V     | 24 V     | 24 V     |
| Auxiliary circuit | V/~/Hz          | 230/1/50   | 230/1/50 | 230/1/50 | 230/1/50 | 230/1/50 | 230/1/50 | 230/1/50 | 230/1/50 | 230/1/50 |
| Fans power supply | V/~/Hz          | 230/1/50   | 400/3/50 | 400/3/50 | 400/3/50 | 400/3/50 | 400/3/50 | 400/3/50 | 400/3/50 | 400/3/50 |
| Line section      | mm <sup>2</sup> | 10         | 16       | 16       | 25       | 25       | 35       | 50       | 70       | 70       |
| PE section        | mm <sup>2</sup> | 6          | 10       | 10       | 16       | 16       | 16       | 25       | 35       | 35       |



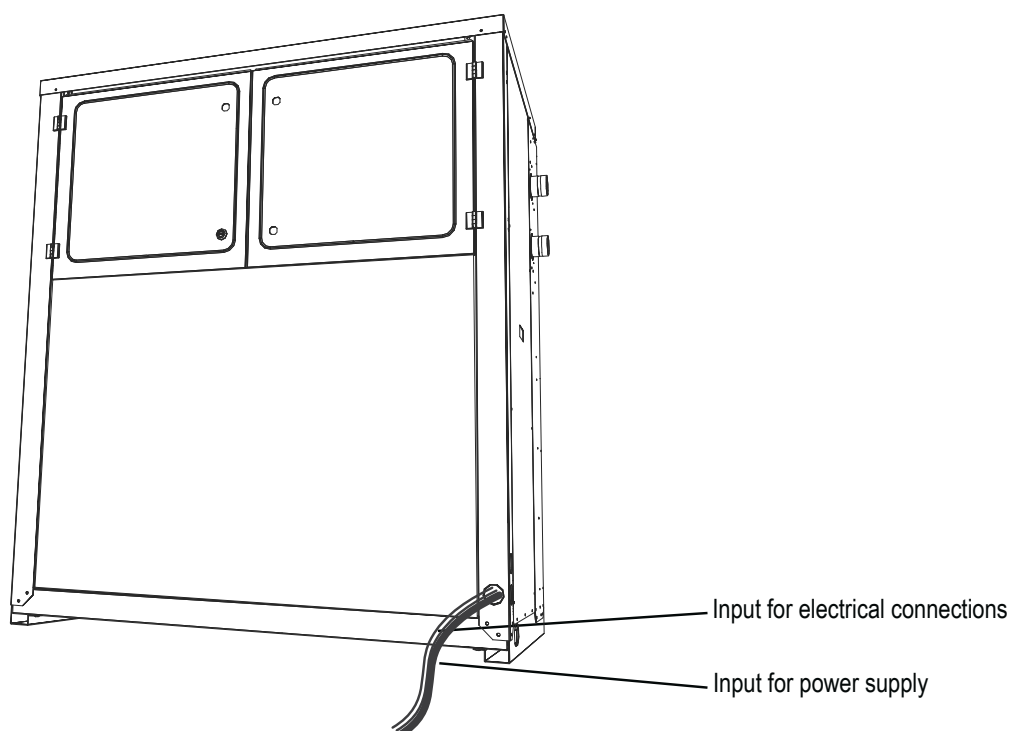
Electric data may change for updating without notice. It is therefore necessary to refer always to the wiring diagram present in the units.



The table indicates the recommended cable cross-sections for supplying the units; it will be the care and responsibility of the electrical designer to make precise estimates considering the type of installation and the type of cable used.

## 4.24 Electric connections

### 4.24.1 Power supply and electrical connections

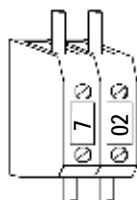




The numbering of the terminals may change without notice. For their connection is mandatory to refer to the wiring diagram supplied along with the unit.

#### 4.24.2 Remote wiring connections (compulsory)

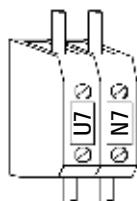
All terminals referred to in the explanations below will be found on the terminal board inside the electrical box. All electric connections mentioned below have to be made by the installer, on site.



##### USER CIRCUIT WATER INLET SENSOR (BTI)

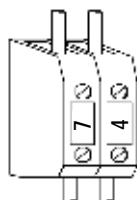
It is used to measure the return water temperature from the user circuit. The sensor is connected to terminals indicated.

The standard working mode has the user pump switched off during stand-by periods (Compressors Off). The sensor must be placed in an appropriate position in order to measure the temperature of the secondary circuit. Incorrect positioning of the user water sensor can adversely affect the operation of the heat pump. The remote sensor is supplied loose with the unit (it is present inside the electric box) and it is supplied with a 3 mt. cable length. If this is too short, it is possible to increase the length by using cable of diameter 0.5 mm<sup>2</sup> up to a maximum distance of 50 meters.



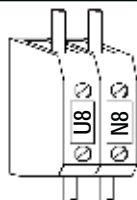
##### USER CIRCUIT WATER PUMP

If the pump is factory supplied and fitted (A version) it will already be connected otherwise, connect to terminals indicated. In standard configuration, the unit microprocessor controller switches off the user water pump when the set point is reached or if the unit is in standby. This strategy is suitable if the unit is heating a buffer store from which a secondary circuit is taken and provides a substantial reduction of energy use.



##### DOMESTIC HOT WATER SENSOR (BTS)

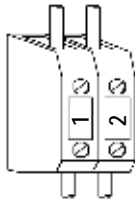
This is used to measure the return water temperature from the domestic hot water circuit. The sensor must be placed in the pocket provided in the DHW (Domestic hot water) cylinder, in an appropriate position, in order to measure the correct temperature of the domestic hot water. Incorrect positioning of the domestic hot water sensor can have an adverse effect on the operation of the heat pump. The sensor is supplied loose with the unit (it is placed inside the electric box) and it is supplied with a 3 mt. cable length. The sensor is connected to terminals indicated. If this is too short, it is possible to increase the length by using cable of diameter 0.5 mm<sup>2</sup>, up to a maximum distance of 50 meters.



##### DOMESTIC HOT WATER CIRCUIT PUMP

To be connected across terminals. In standard configuration, the microprocessor control of the unit switches off the user water pump when the set point has reached or if the unit is in standby. This strategy provides a substantial reduction of energy use.

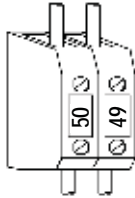
#### 4.24.3 Remote wiring connections (optional)



##### REMOTE ON / OFF

To switch the unit on or off remotely, the cable jumper connected across terminals indicated must be replaced with a switch.

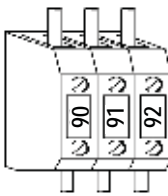
Contact closed, unit ON,  
Contact open, unit OFF.



##### REMOTE SUMMER / WINTER CHANGE OVER

To remotely switch the unit from heating to cooling, the cable jumper connected across terminals indicated must be replaced with a switch.

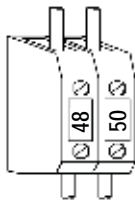
Contact closed, unit in Winter mode,  
Contact open, unit Summer mode.



##### REMOTE GENERAL ALARM

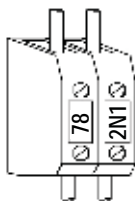
For remote display of a general alarm, connect the visual or audible device between terminals 90-91-92.

Contacts 90/91 NC (Normally closed)  
Contacts 91/92 NO (Normally opened)



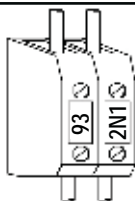
##### DOMESTIC HOT WATER CIRCUIT FLOW SWITCH (P4 versions only)

If a flow switch is required on the domestic hot water circuit, it must be connected across terminals indicated. The unit is factory fitted with a jumper that has to be removed before installing the flow switch.



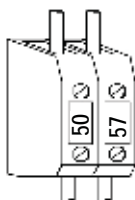
##### USER CIRCUIT ELECTRIC INTEGRATION HEATERS

If user circuit integration heaters are required, the coil of the contactor that is used to switch them must be connected across terminals indicated.



##### DOMESTIC HOT WATER ELECTRIC INTEGRATION HEATERS

If domestic hot water circuit integration heaters are required, the coil of the contactor that is used to switch them must be connected across terminals indicated.



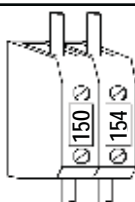
##### PRIORITY SELECTOR (Hot water)

If a priority selector switch is to be fitted, a voltage free switch has to be connected to terminals indicated. The selector operates as follows:

Closed contact: Domestic hot water only;

Opened contact: Domestic hot water / Heating (and / or cooling);

The unit is supplied with noting connected to terminals 42 and 43 (Open contact).



##### HEATING CABLE

This is used to prevent freezing of the condensate produced, in the outlet of the drain tray.

The maximum current must not exceed 0.5 A relating to a maximum power of 100 W. It is connected to terminals indicated (this heating cable is operated in conjunction with the electric heater in the condensate drain tray).

#### 4.24.4 Factory fitted wiring connections



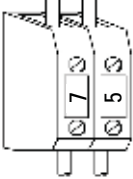
##### WEATHER COMPENSATED SENSOR (BTE)

This is used to measure the ambient temperature enabling weather compensation modulation of the user set point with respect to the ambient conditions. It is connected to terminals indicated.



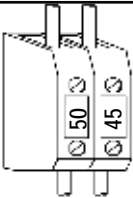
##### USER CIRCUIT WATER OUTLET SENSOR (BTO)

This is used to measure the outlet user temperature; it is also used as antifreeze protection in cooling mode; it is connected to the terminals indicated.



##### DOMESTIC HOT WATER OUTLET SENSOR (BTU)

This is used to measure the domestic hot water outlet temperature; it is also used as maximum temperature sensor to protect the refrigerant circuit of the unit from excessive temperatures in case of low water flow rates. The sensor is connected to terminals indicated.

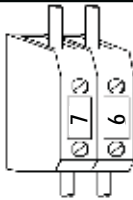


##### USER CIRCUIT FLOW SWITCH (SFW1)

This is used to protect the unit if there is a low water flow rate in the user circuit. It is factory fitted across terminals indicated.

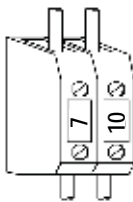
Check the connection of the flow switch after fixing the pipe on the return line.

#### 4.24.5 Outdoor unit wiring connections



##### DEFROSTING PROBE 1

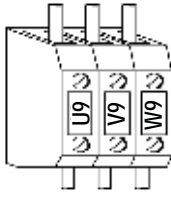
It is connected to terminals indicated.



##### DEFROSTING PROBE 2

It is connected to terminals indicated.





#### OUTDOOR POWER SUPPLY UNIT (THREE-PHASE)

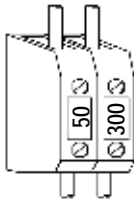
It is connected to terminals indicated.

It is used as auxiliary terminal board for power supply (400 V) of remote outdoor unit.



#### CONDENSING/EVAPORATING FANS

It is connected to terminals indicated.

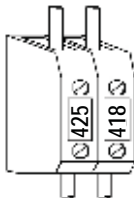


#### Fans thermal protection

It is connected to terminals indicated.

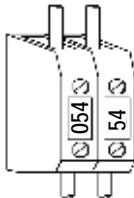
It is a free contact used for thermal alarm management of fans. Internal contacts are connected in series based upon the number of fans.

#### 4.24.6 Outdoor unit wiring connections (optional)



#### ELECTRONIC EXPANSION VALVE SIGNAL

It is connected to terminals indicated.



#### ELECTRONIC EXPANSION VALVE ALARM

It is connected to terminals indicated.

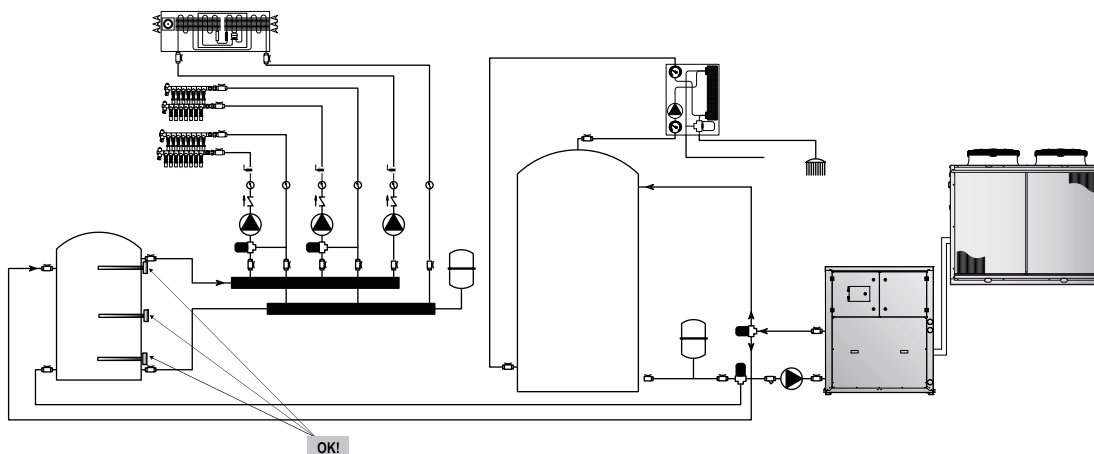
### 4.25 Positioning of the user circuit water inlet sensor (BTI)

The correct positioning of the BTI sensor is extremely important to guarantee the correct operation of the heat pump. The BTI sensor is used to cycle the unit to maintain the user water temperature at set point. The BTI sensor is also used to activate the user water pump and to stop it when the user water temperature set point is reached. The BTI sensor **MUST** be positioned in order to measure the water temperature of the secondary circuit.

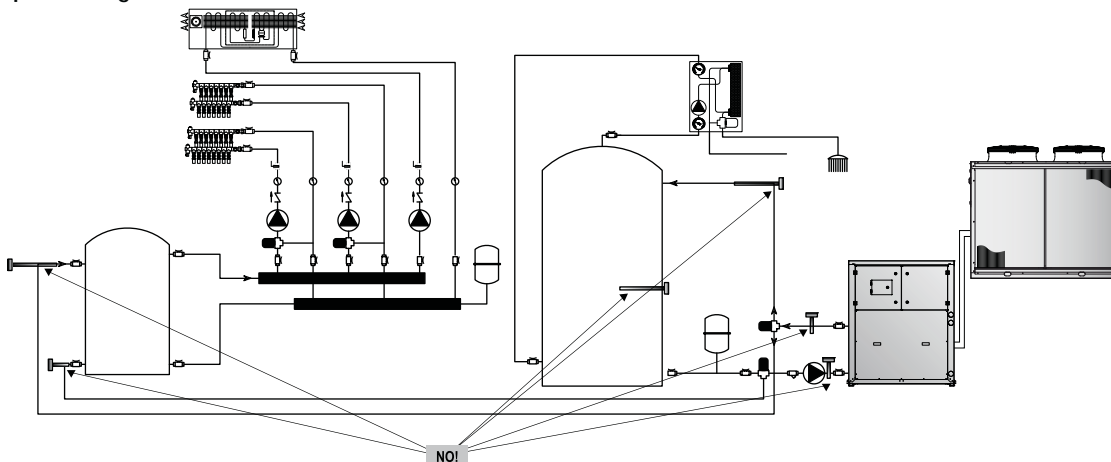


To guarantee the correct measurement of the temperature insert the probe in the sensor pocket of the buffer tank.

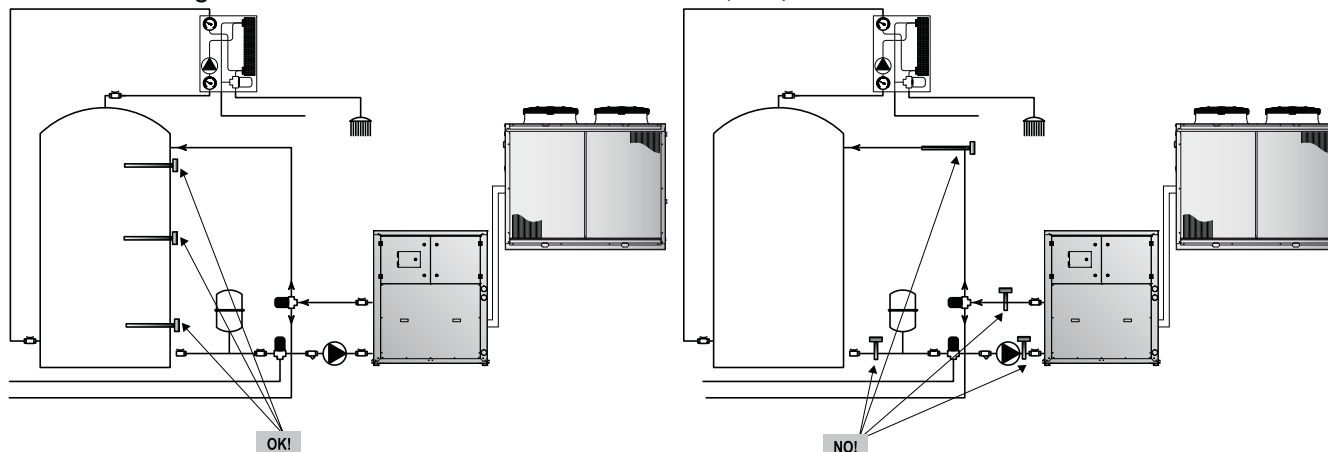
Correct positioning of the BTI sensor



Incorrect positioning of the BTI sensor



### 4.26 Positioning of the domestic hot water circuit sensor (BTS)

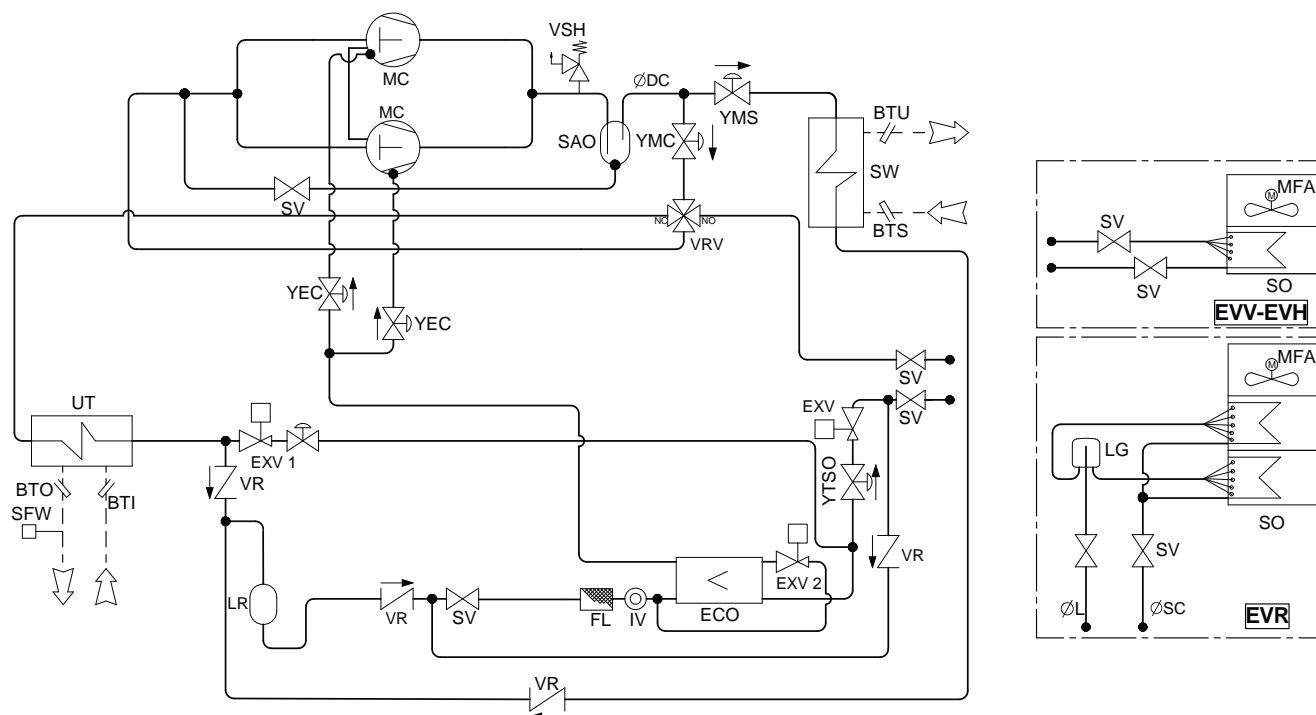


Correct positioning of the BTS sensor

Incorrect positioning of the BTS sensor

## 4.27 Refrigerant circuit layout

### 4.27.1 Refrigerant circuit layout version P4S



|     |                                   |      |                                         |
|-----|-----------------------------------|------|-----------------------------------------|
| BTI | User water input probe            | SFW  | User flow switch                        |
| BTO | User water output probe           | SO   | Source side                             |
| BTS | Sanitary water input probe        | SV   | Shut off valve                          |
| BTU | Sanitary water output probe       | UT   | User side                               |
| DHW | Domestic hot water heat exchanger | VR   | Check valve                             |
| ECO | Economizer                        | VRV  | Reverse cycle valve                     |
| EXV | Termostatic valve 1,2,3,4         | VSH  | High pressure safety valve              |
| FL  | Liquid line filter                | YEC  | By-pass solenoid valve                  |
| IV  | Moisture indicator sight glass    | YMC  | Solenoid valve                          |
| LR  | Liquid receiver                   | YMS  | Solenoid valve                          |
| MC  | Compressor                        | YTSO | Source termostatic valve solenoid valve |
| MFA | Source fan                        | --   | Hydraulic connections                   |
| SAA | Suction line accumulator          | ---- | Versions                                |
| SAO | Oil separator                     |      |                                         |



#### P4S Version

This is a four pipe version that can produce hot water for heating, cold water for cooling and domestic hot water in all operational modes using an independent water circuit. When cooling, DHW generation is by heat recovery. This unit is normally used with two pipe water based change-over systems with the DHW circuit being separate.

When heating, if domestic hot water is required, the water flow to the heating system is temporarily stopped and all of the unit heating capacity is used to generate hot water. When cooling, domestic hot water can be produced as well as cold water for the cooling system and is available even when the cooling system is in stand-by or has reached the set point. The unit microprocessor is programmed such that domestic hot water has priority.

## 5. UNIT START UP

### 5.1 Preliminary checks

Before starting the unit the checks detailed in this manual of the electric supply and connections, the hydraulic system and the refrigerant circuit, should be performed.



Start-up operations must be performed in accordance with the instructions detailed in the previous paragraphs.



If it is required to switch the unit on and off, never do this using the main isolator: this should only be used to disconnect the unit from the power supply when the unit is to be permanently off. Isolation will result in no supply for the crankcase heater and on start up the compressor could be seriously damaged.

#### 5.1.1 Before start-up



Damage can occur during shipment or installation. It is recommended that a detailed check is made, before the installation of the unit, for possible refrigerant leakages caused by breakage of capillaries, pressure switch connections, tampering of the refrigerant pipework, vibration during transport or general abuse suffered by the unit.

- Verify that the unit is installed in a workmanlike manner and in accordance with the guidelines in this manual.
- Check that all power cables are properly connected and all terminals are correctly fixed.
- The operating voltage between phases R S T is the one shown on the unit labels.
- Check that the unit is connected to the system earth.
- Check that there is no refrigerant leakage.
- Check for oil stains, sign of a possible leak.
- Check that the refrigerant circuit shows the correct standing pressure on the pressure gauges (if present) otherwise use external ones.
- Check that the Schrader port caps are the correct type and are tightly closed.
- Check that crankcase heaters are powered correctly (if present).
- Check that all water connections are properly installed and all indications on unit labels are observed.
- The system must be flushed, filled and vented in order to eliminate any air.
- Check that the water temperatures are within the operation limits reported in the manual.
- Before start up check that all panels are replaced in the proper position and locked with fastening screws.



Do not modify internal wiring of the unit as this will immediately invalidate the warranty.



Crankcase heaters must be powered at least 12 hours before start up (pre-heating period) To do this, isolate the compressor(s), fans and pump(s) in the electrics box and then switch on the main isolator (heaters are automatically supplied when the main switch is closed). The crankcase heaters are working properly if, after several minutes, the compressor crankcase temperature is about 10÷15°C higher than ambient temperature.



During the 12 hours pre-heating period it is also important to check that the label OFF is shown on the display or that the unit is on stand-by mode. If there is an accidental start-up before the 12 hours pre-heating period has elapsed, the compressors could be seriously damaged and therefore the warranty will immediately terminate .

### 5.1.2 Device Set-point Differential Reset

| Device                                          |     | Set-point | Differential | Reset                                     |
|-------------------------------------------------|-----|-----------|--------------|-------------------------------------------|
| Control thermostat (Heating mode)               | °C  | 35        | 2            | -----                                     |
| Control thermostat (Domestic hot water)         | °C  | 50        | 2            | -----                                     |
| Control thermostat (Cooling mode)               | °C  | 23        | 2            | -----                                     |
| Anti-freeze thermostat                          | °C  | 4,5       | 4            | MANUAL                                    |
| High pressure switch                            | Bar | 45        | 7            | Automatic for<br>3 times (than<br>manual) |
| Low pressure switch                             | Bar | 5,7       | 1,3          |                                           |
| Water safety valve (Present in A versions only) | Bar | 6,0       |              | Automatic                                 |



If the unit is required for heating/cooling only (without domestic hot water production) the internal parameter of the microprocessor FS1 has to be modified from 2 to 1 in order to avoid configuration alarms. Please contact the company for support.

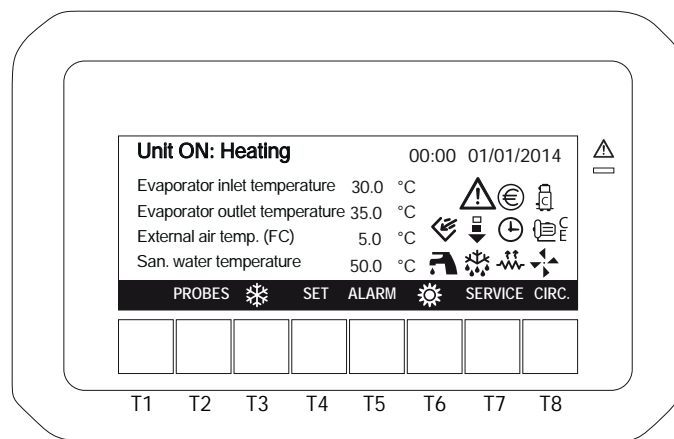
### 5.1.3 Controls during unit operation

- Check the rotation of the compressors and fans. If the rotation is incorrect, disconnect the main switch and change over any two phases of the incoming main supply to reverse motor rotation (only for units with three-phase fan motors).
- After several hours of operation, check that the sight glass has a green colour core: if the core is yellow moisture is present in the circuit. In this event it is necessary for dehydration of the circuit to take place. This must be performed by qualified people only. Check that there are no continuous vapour bubbles present at the sight glass. This would indicate a shortage of refrigerant. A few vapour bubbles are acceptable.
- Few minutes after start up, check that the equivalent temperature of the refrigerant gas, measured at the pressure inside the finned coil with fans running at full speed, differs from the outside air temperature of about 7-10°C; also verify that the equivalent temperature of the refrigerant gas, measured at the pressure in the plate heat exchanger, differs from the temperature of the water outlet from the exchanger of about 3-5°C .

### 5.2 Position of the control panel





### 5.3 Description of the control panel



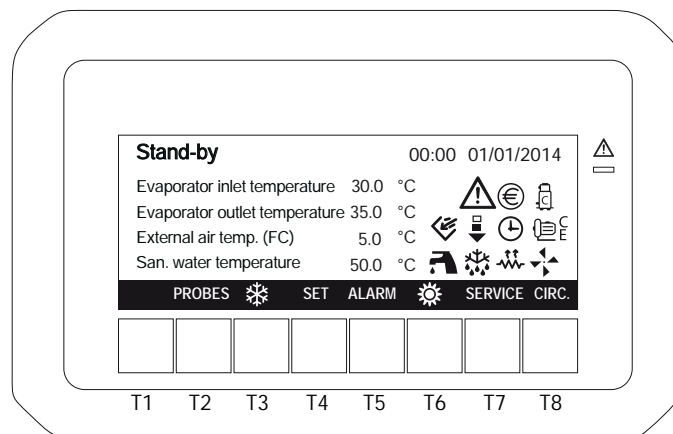
#### 5.3.1 Display icons

| Icon | Meaning                              | Icon | Meaning                                         |
|------|--------------------------------------|------|-------------------------------------------------|
|      | Number of compressors in operation.  |      | Indicates that the electric heaters are active. |
|      | Water pump                           |      | Economy or ON/OFF by timetable.                 |
|      | Indicates that the fans are working. |      | Free cooling is active (not available).         |
|      | Indicates that an alarm is active.   |      | Domestic hot water.                             |
|      | Economy function                     |      | Indicates that the defrost is active.           |
|      | Unloading function (not available).  |      |                                                 |

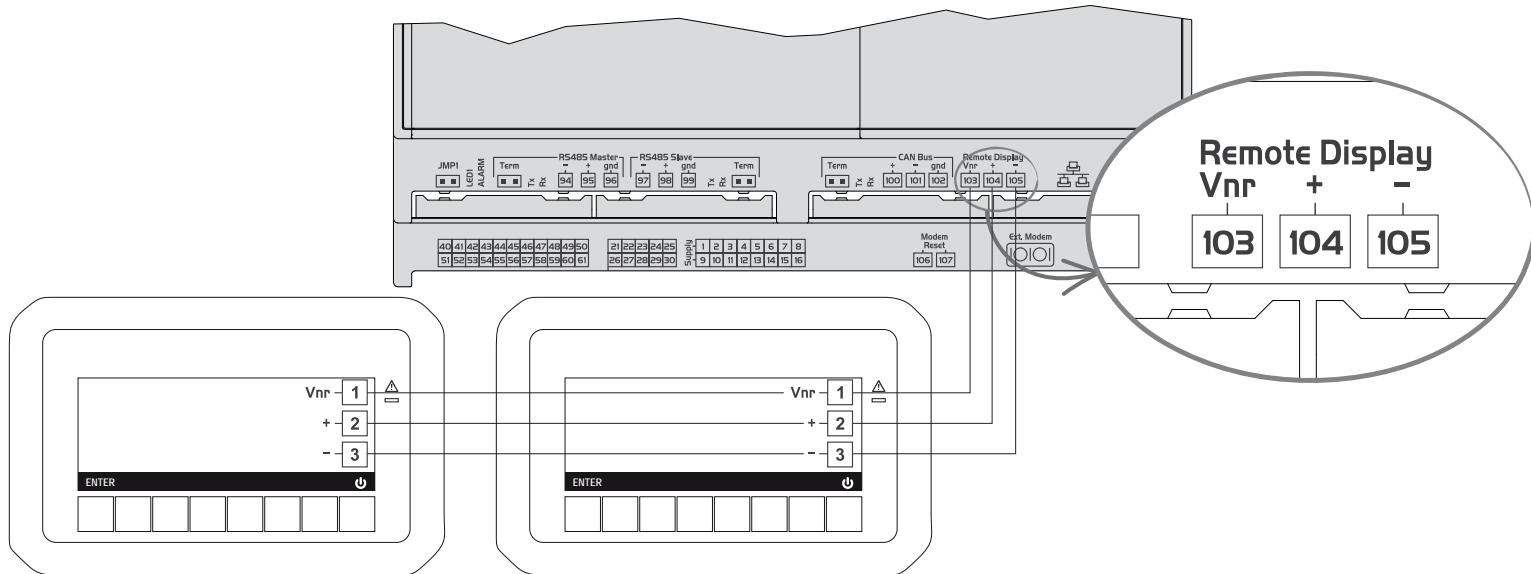
5.3.2 Key function

|     |                                                                                   |                                                                                                                      |
|-----|-----------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------|
| T2: | <b>PROBES</b>                                                                     | Allows to read the value of the probes configured                                                                    |
| T3: |  | Allows to switch on the unit in cooling mode                                                                         |
| T4: | <b>SET</b>                                                                        | Allows to read and modify the set point                                                                              |
| T5: | <b>ALARM</b>                                                                      | Allows to read and reset the alarms                                                                                  |
| T6: |  | Allows to switch on the unit in heating mode                                                                         |
| T7: | <b>SERVICE</b>                                                                    | Allows to enter the SERVICE menu                                                                                     |
| T8: | <b>CIRC</b>                                                                       | Allows to read the main information of the circuits (compressor status, water pump status, pressure probe value,...) |

When the unit is turned on, the display will be as follows:



5.3.3 Remote keyboard connection

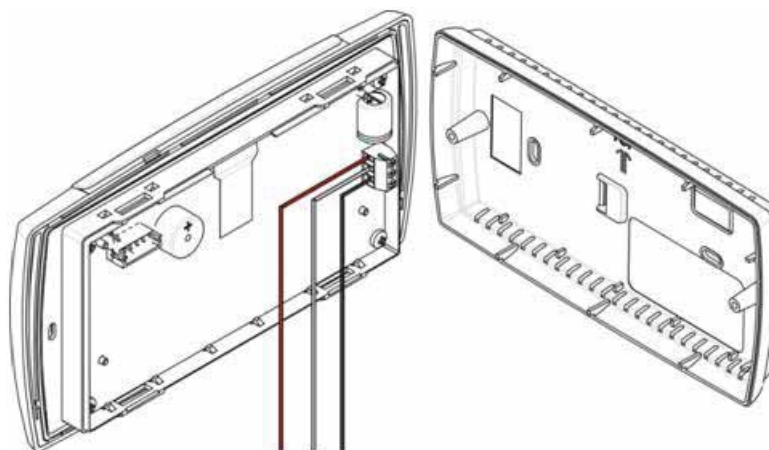


The remote control panel can be remotely up to a maximum distance of 50 meters from the unit. Special care must be taken when connecting the keyboard to the Ichill200D, to avoid irreparable damage to the controller or/and keyboard



- In case of power supply failure (wire black or red), the keyboard doesn't work.
- In case of communication problems, the display shows "noL" message.

5.3.4 Wall mounting connection diagram





## 6. USE

### 6.1 Switch the unit on

Unit switch-on and switch-off can take place:

- From the keyboard
- From digital input configured as remote ON/OFF

#### 6.1.1 Switch the unit on from the keyboard

##### Cooling mode

To start the unit in the cooling mode, press the  key. The icon  appears on the display.

If requested, the compressor safety delay countdown starts and the compressor icon flashes. The water pump will be activated after few seconds, and then, once the compressor countdown has finished, the compressor starts and the icon remains on. The display shows the user water inlet temperature and Domestic hot water inlet temperature.

##### Heating mode

To start the unit in heating mode, press the  key. The icon  appears on the display.

If requested, the compressor safety delay countdown starts and the compressor icon flashes. The water pump will be activated after few seconds and then, once the compressor countdown has finished, the compressor starts and the icon remains on. The display shows the user water inlet temperature and Domestic hot water inlet temperature.

##### Domestic hot water mode

At the first start up, the unit microprocessor control checks the domestic hot water inlet temperature measured by the sensor BTS (this has priority over the other parameters) and, if the measured temperature is lower than the domestic hot water set point, it will activate the domestic hot water mode automatically. If the unit is required to operate in heating and the domestic hot water temperature is higher than the set point (there is no requirement for domestic hot water) the microprocessor control will activate the unit in heating mode.

In P4S version, if the unit is required to operate in cooling and domestic hot water mode the microprocessor control will activate both functions at the same time. If domestic hot water is not required, the microprocessor control will activate cooling mode only.

In stand-by mode, the controller gives the possibility to:

- display the set values
- manage alarms, they display and reports.

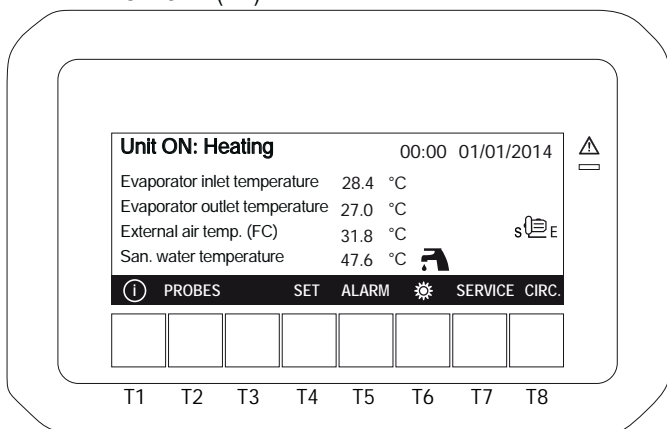


If it is required to switch the unit on and off, never do this using the main isolator: this should only be used to disconnect the unit from the power supply when the unit is to be permanently off. Isolation will result in no supply for the crankcase heater and on start up the compressor could be seriously damaged.

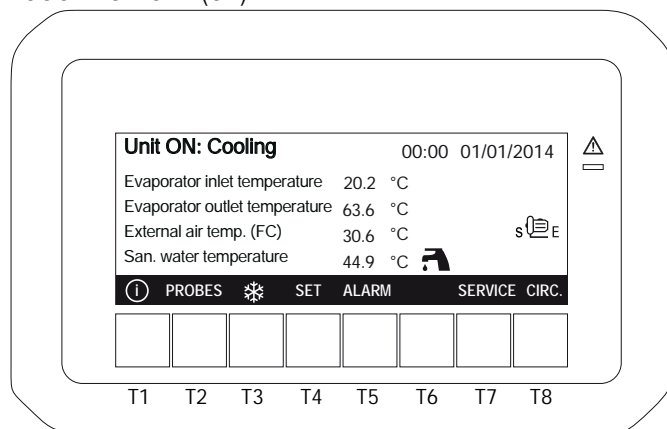
### 6.1.2 Heating and cooling mode

The display shows the typical visualization during the unit working in:

HEATING MODE (HP)

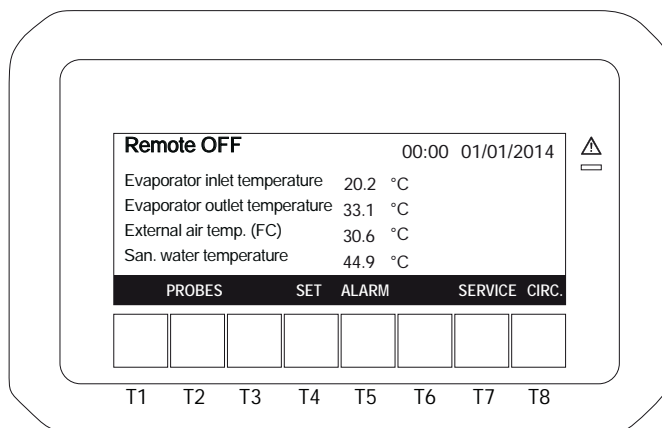


COOLING MODE (CH)



### 6.1.3 Switch the unit on from from digital input

If the unit is switch off by remote digital input, the display shows:

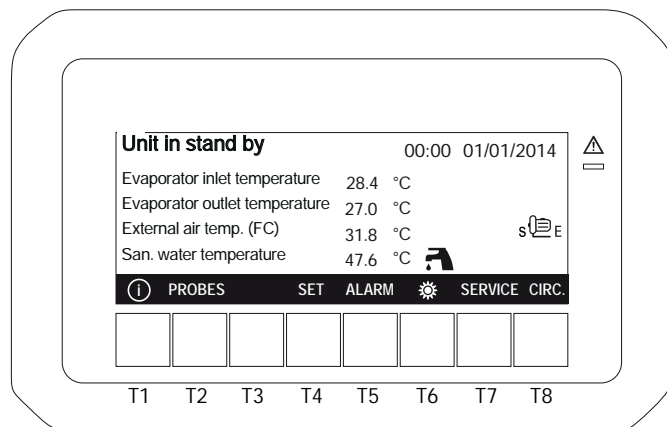
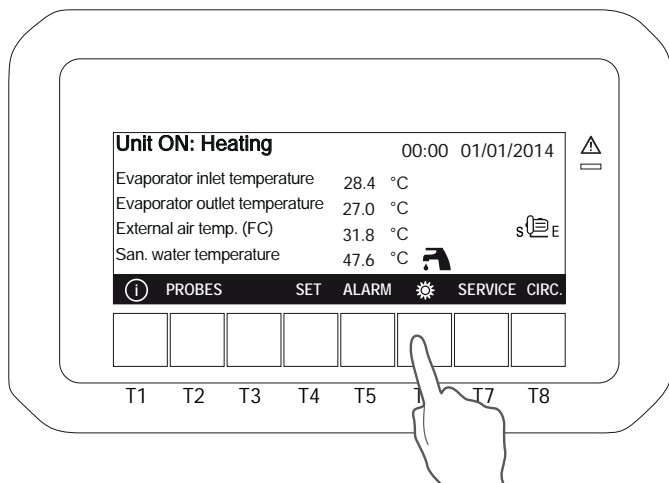


When the digital input is not active, the unit is in OFF mode

- The remote input has the priority with respect to the keyboard
- The unit can only be switched-on and off if the remote input is activated

## 6.2 Stop




To switch the unit off press the key .



### 6.3 Set point

To change the set-point from the main screen, press **SET**.



To modify the values, move the cursor with ; press **SET** to select, the value starts blinking, change the data pressing  and . Once the required value is reached, press again **SET** to confirm.

The cursor will automatically position itself on the next value, to modify it, repeat the operation just described.

In this screen it is also possible to verify (but not modify) whether the energy saving mode and dynamic set are active.

Press **EXIT** to go back to the main menu.



All set points refer to the return temperature from the plant. In case hot water at 45°C is requested and the  $\Delta t$  is 5°C, then the set point must be set at 40°C. In case the  $\Delta t$  is 8°C, then the set point must be set at 37°C. In case cold water is requested, for example at 15°C and the  $\Delta t$  is 5°C, then the set point must be set at 20°C. If the  $\Delta t$  is 8°C, then the set point must be set at 23°C.

#### 6.3.1 Adjustable parameters

The adjustable set point that can be modified by the end user are:

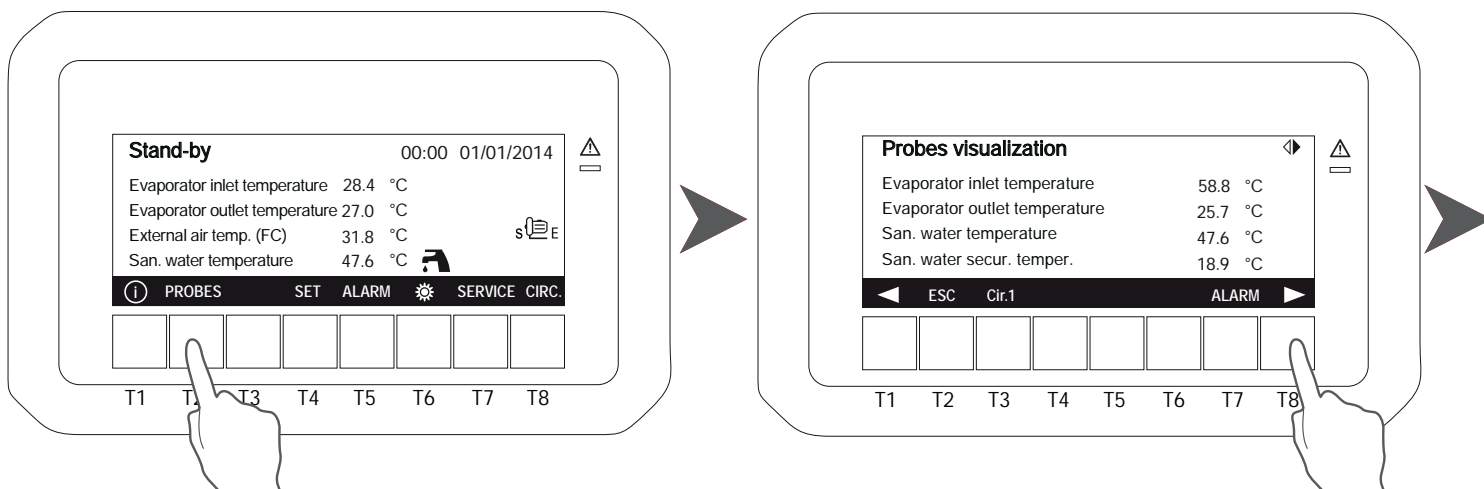
| Function                     | Adjustment limit      | Default value |
|------------------------------|-----------------------|---------------|
| Heating set-point            | 10÷55°C               | 35°C          |
| Domestic hot water set-point | 20÷55°C               | 50°C          |
| Cooling set-point            | 10÷25°C               | 23°C          |
| Set point compensation       | 0÷15°C                | 10°C          |
| Password                     | (Contact the company) |               |



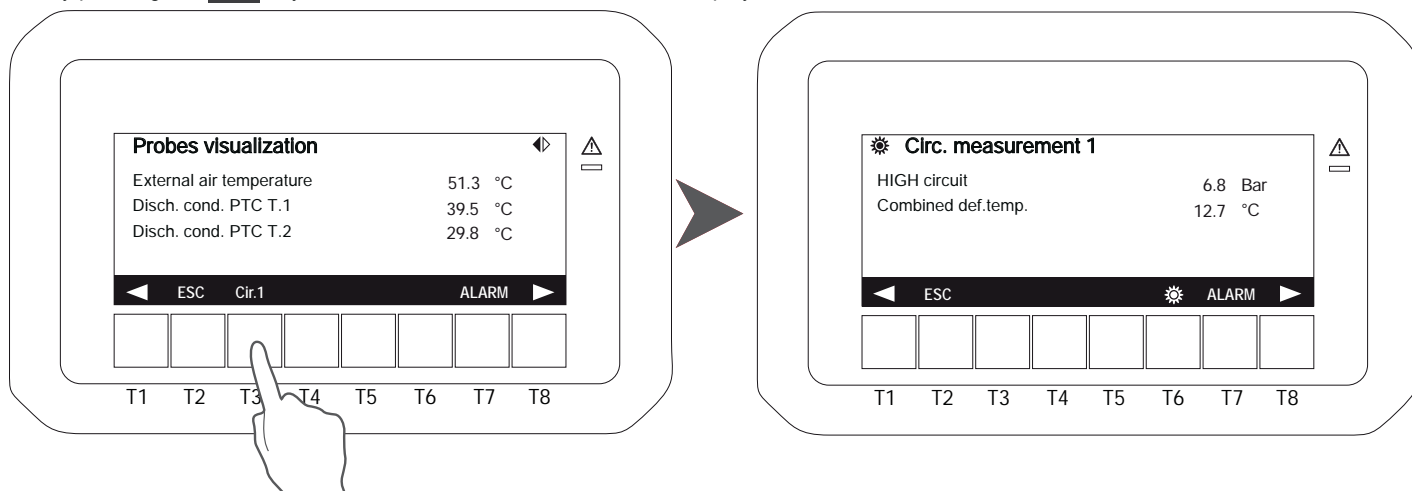
The units are supplied with a very sophisticated control system with many other parameters that are not adjustable by the end user; these parameters are protected by a manufacturer password.

### 6.4 PROBES key

To view all the parameters measured by the sensors of the unit press **PROBES** ;




By pressing the **ESC** key, all relevant values of the circuit will be displayed

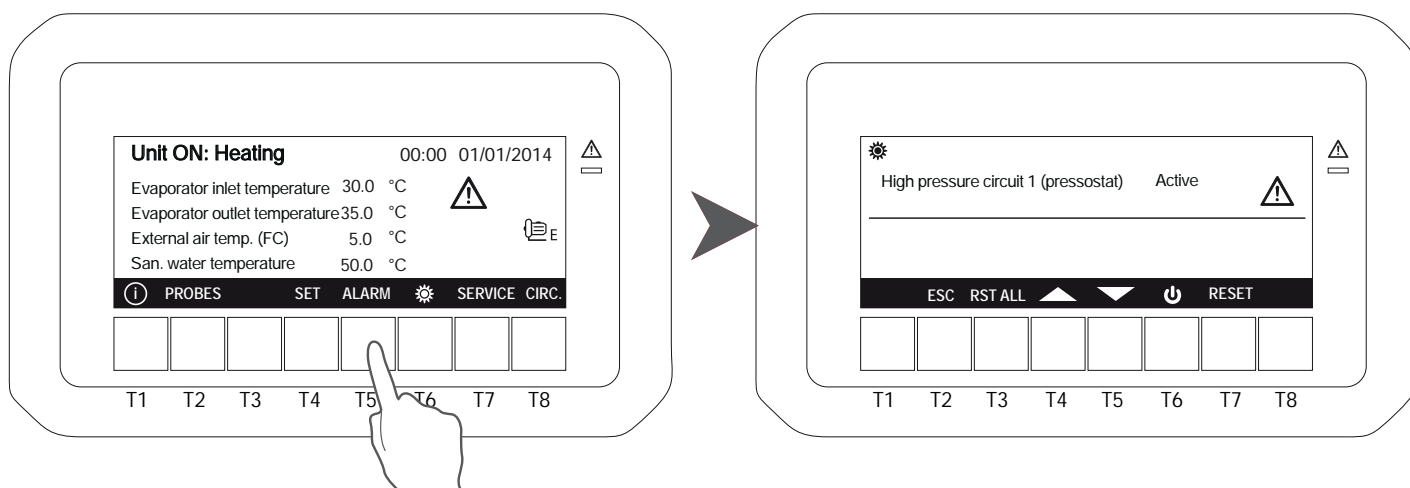


Press **EXIT** to go back to the main menu.

### 6.5 ALARM key

When the alarm occurs, the display shows the icon  blinking.

Press **ALARM** key to read the alarm status:



The alarm status can be:

- **Reset:** the alarm is not active and it is possible to reset it. Press and keys to select the alarm to select it and press **RESET** key to reset the alarm.
- **Password:** in this case the alarm is no longer active, but you need a password to reset it (please contact the Company).
- **Active:** the alarm is still active and it is not possible to reset it.

In case more resettable alarms are present, it's possible to reset all of them at once pressing **RST ALL** key. In any case, even if all the alarms are reset, they remain present in the alarm history (par. 6.7.7).

### 6.6 CIRC key

Pressing **CIRC** can view the different parameters of the unit:

Pressing and you move from one screen to another.

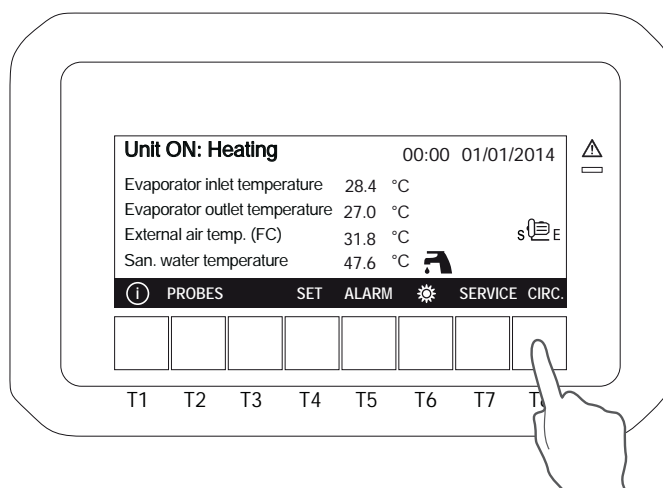
**State of the compressors;** the display shows compressors present in each circuit and the activation status of each one.

**Color black:** compressor running

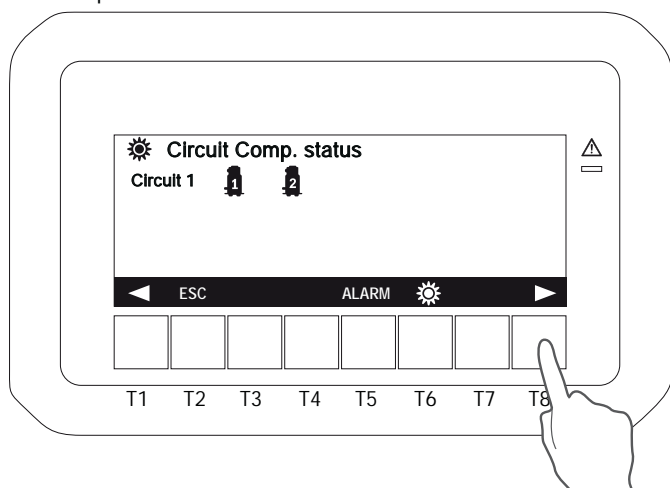
**Color white:** compressor on standby

In case of use of compressors in part-loading (typically screw compressors) an icon appears to the right of the compressor showing the level of step control.

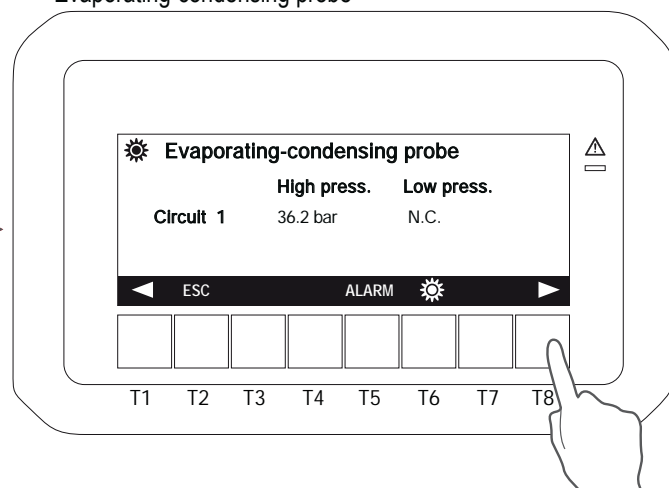
In case of use of On/Off compressors (Scroll) no icon appear to the right of the compressor.



Compressor status

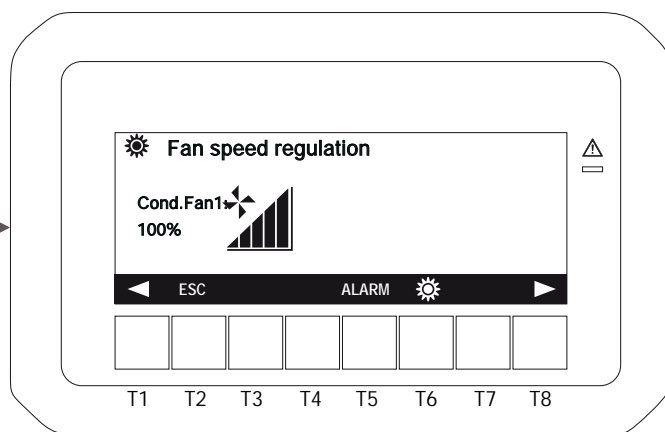
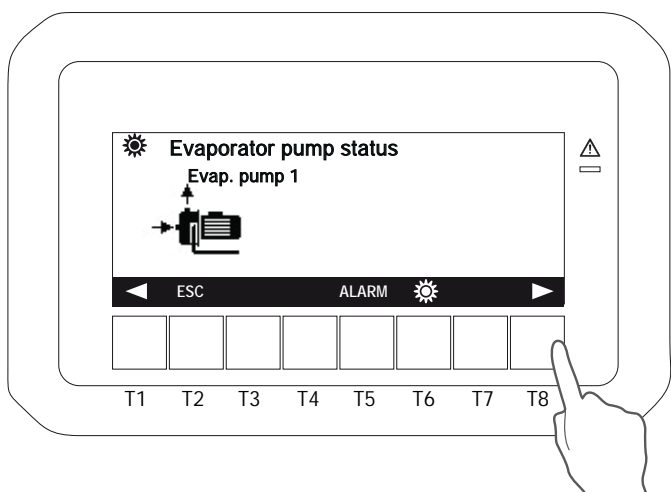


Evaporating-condensing probe

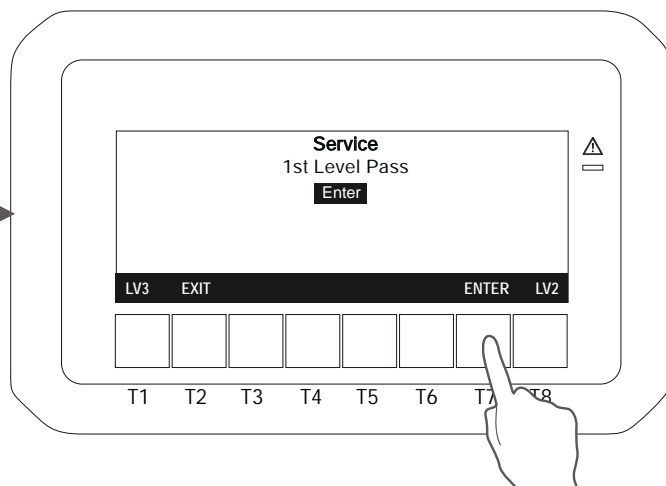
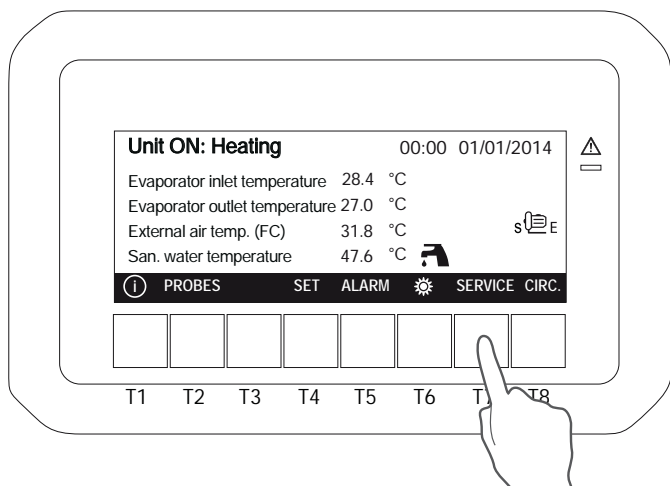


Evaporator pump status

Fan speed regulation

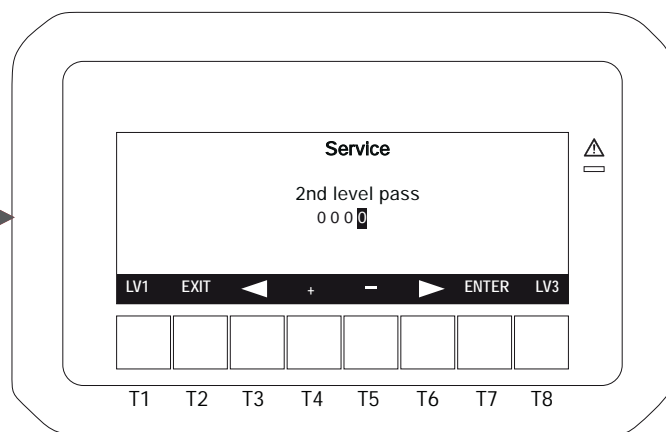
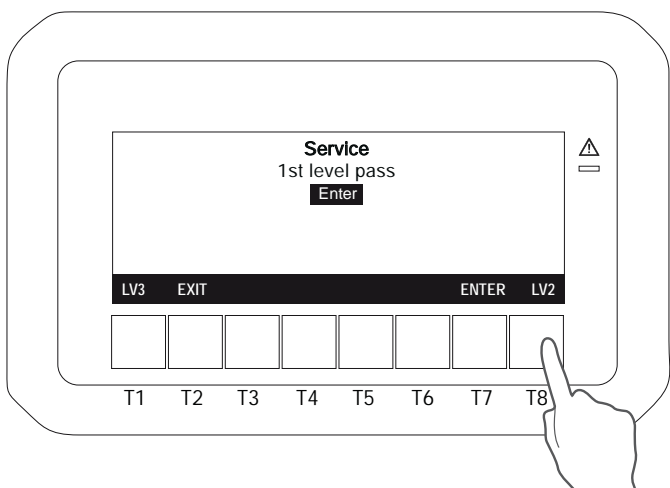


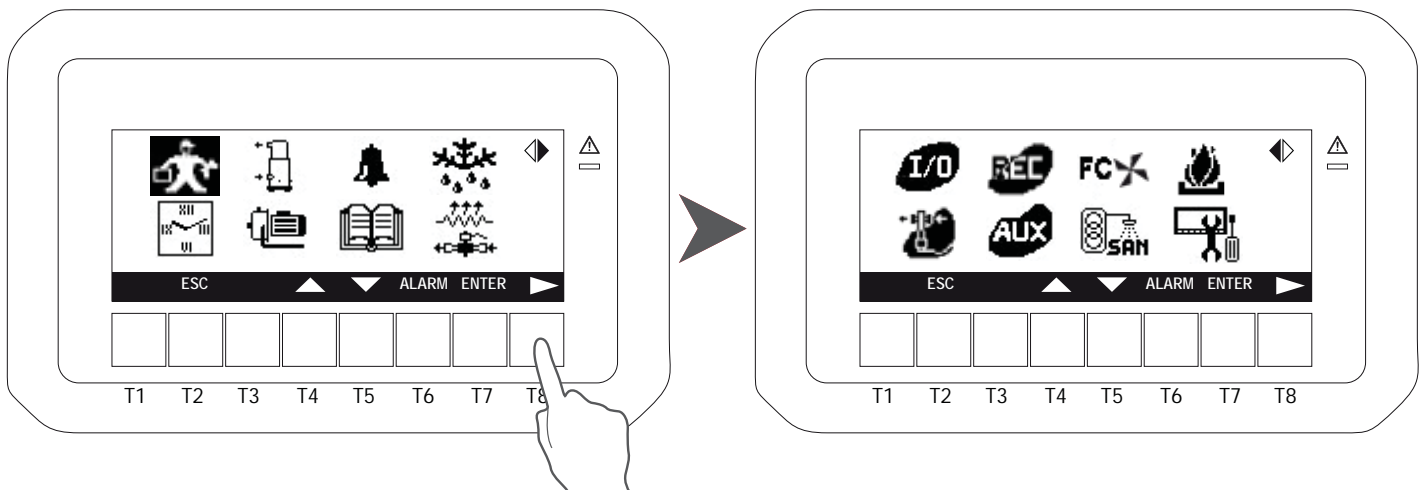
### 6.7 SERVICE key



















To enter service menu select **SERVICE**.

The system prompts you to enter the password to access to different levels of security; press **ENTER** to enter the first level or press **LV2** and **LV3** keys to enter in the other levels.









Press the **SERVICE** key to access the following menus:

|                                                                                                                                  |                                                                                                                       |
|----------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------|
|  Setting parameters (for service only)          |  Expansion Valve                     |
|  Time and date setting                         |  I/O status (Inputs and Outputs)    |
|  Compressors status                           |  Recovery (Not available)          |
|  Pumps                                        |  Auxiliary outputs                 |
|  Display of alarms                            |  Free cooling (Not available)      |
|  Alarm history                                |  Domestic hot water (if available) |
|  Defrost (if available)                       |  Auxiliary heating (if available)  |
|  Electrical heater and pump down valve status |  Control panel                     |

Press  key to display all the menu available.

Move between the available menu using the  and  keys, press **ENTER** to select the required menu.

To modify the value of the parameter: press  or  to select the parameter to modify then press **SET** the value start to blinking, press  and  to modify, than press **SET** again to confirm.

### 6.7.1 Service parameters setting

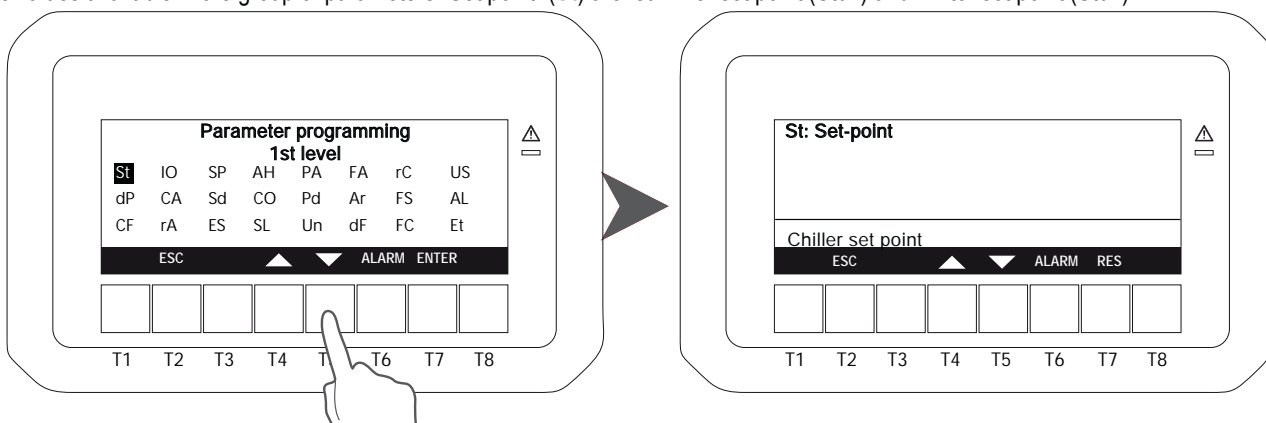
To enter this menu select moving between the icons with the keys and and press **ENTER**.

With password level 1 you could only change the Set Point (St), Serial address (SP), dynamic Set point (Sd), Energy saving (ES) and parameters of sanitary circuit (FS); the unit must be in stand-by. Press **ENTER** to enter in the group of parameters. Other parameters can be modified by pressing **LV2** e **LV3** keys by service people only with a dedicated password.

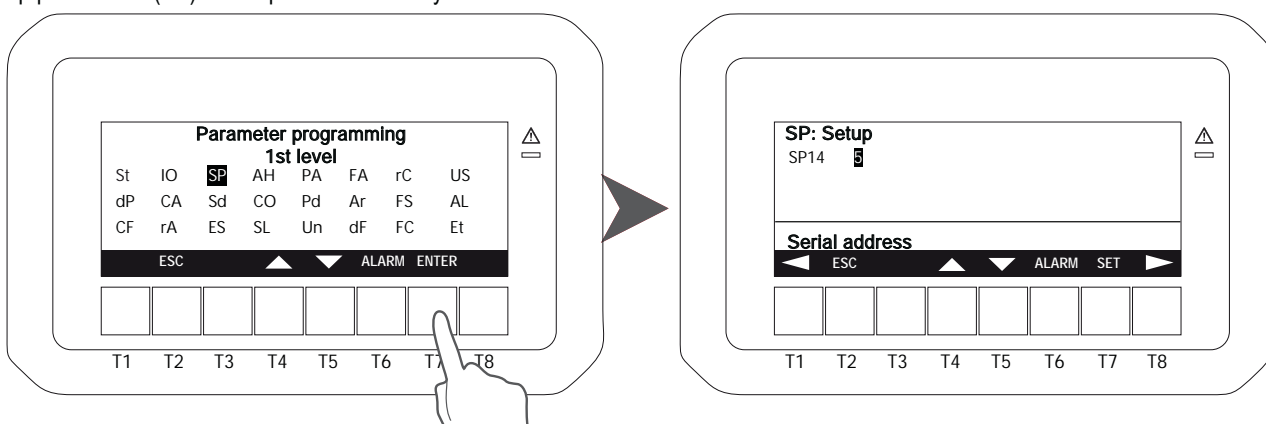
Parameters list:

| Code | Meaning                                                    | Code | Meaning                                     |
|------|------------------------------------------------------------|------|---------------------------------------------|
| ST   | Temperature control parameters                             | FA   | Ventilation parameters                      |
| DP   | Variables to be shown on the keyboard                      | Ar   | Anti-freeze heaters parameters              |
| CF   | Configuration parameters                                   | dF   | Defrost parameters                          |
| SP   | Parameters for machine set up                              | rC   | Not available                               |
| Sd   | Dynamic set-point parameters                               | FS   | Production of domestic hot water parameters |
| ES   | Energy saving and automatic timed switch-on/off parameters | FC   | Not available                               |
| AH   | Auxiliary heating parameters                               | US   | Auxiliary output parameters                 |
| CO   | Compressor parameters                                      | AL   | Alarm parameters                            |
| SL   | Stepless compressor parameters                             | Et   | Not available                               |
| PA   | Evaporator/condenser water pump parameters                 | IO   | Inputs/outputs configuration parameters     |
| Pd   | Not available                                              | CA   | Not available                               |
| Un   | Unloading function parameters                              | RA   | Analog input range parameters               |

The values available in the group of parameters "Set point" (St) are: summer set point (St01) and winter set point (St04).



Setup parameters (SP): make possible to modify the serial address.

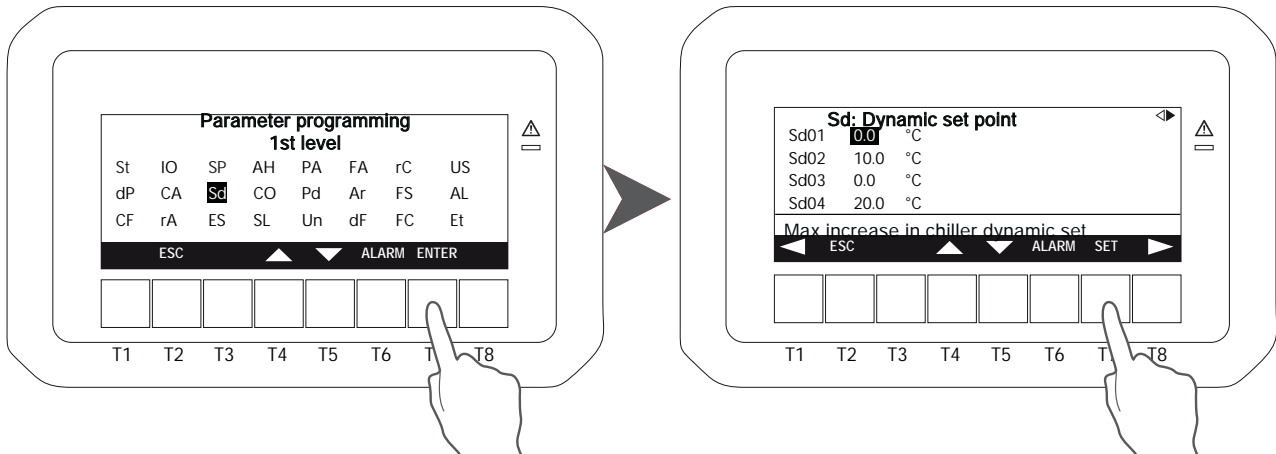




To modify the value of the parameter press **SET** key, the value start to blinking, press **▲** and **▼** to modify, than press **SET** again to confirm.

The values available in the group of parameters “Dynamic set point” (Sd) are: dynamic set point: summer offset (Sd01), dynamic set point: winter offset (Sd02), dynamic set point: summer outside temp. (Sd03), dynamic set point: winter outside temp. (Sd04), dynamic set point: summer differential temp. (Sd05) and dynamic set point: winter differential temp.(Sd06).

For more informations about the parameters see par. 6.3.1 and 6.3.2.

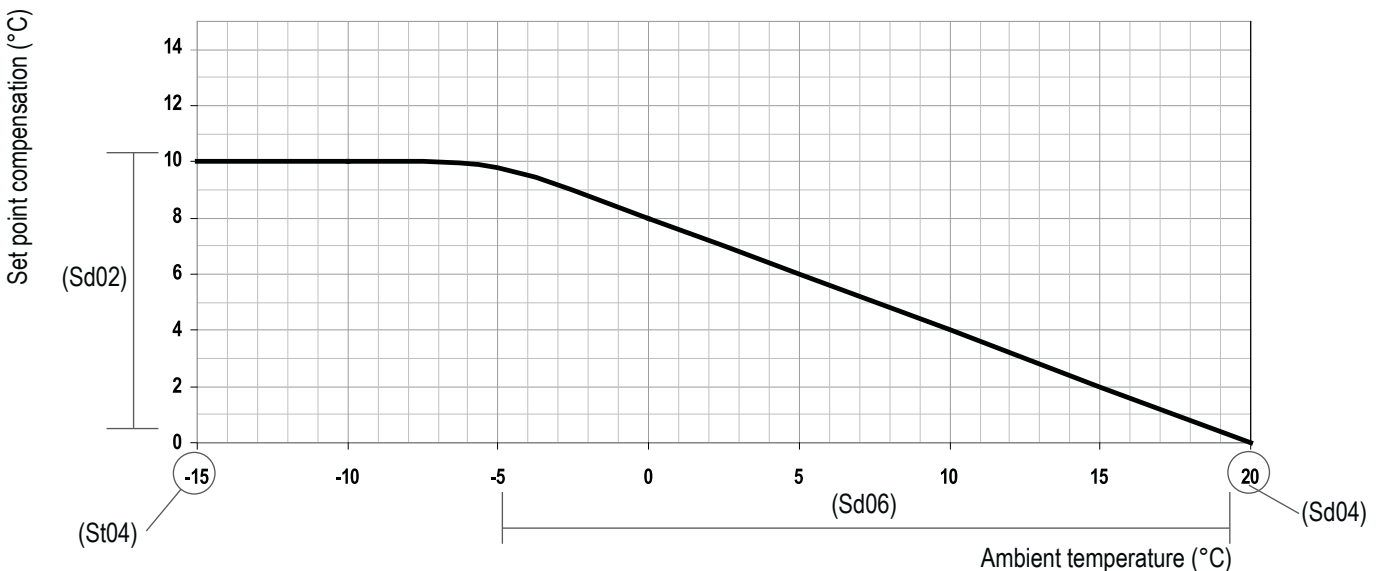


Press **▲** and **▼** keys to select the parameter.

To modify the value of the parameter press **SET** key, the value start to blinking, press **▲** and **▼** keys to modify, than press **SET** again to confirm.

**Weather compensated function**

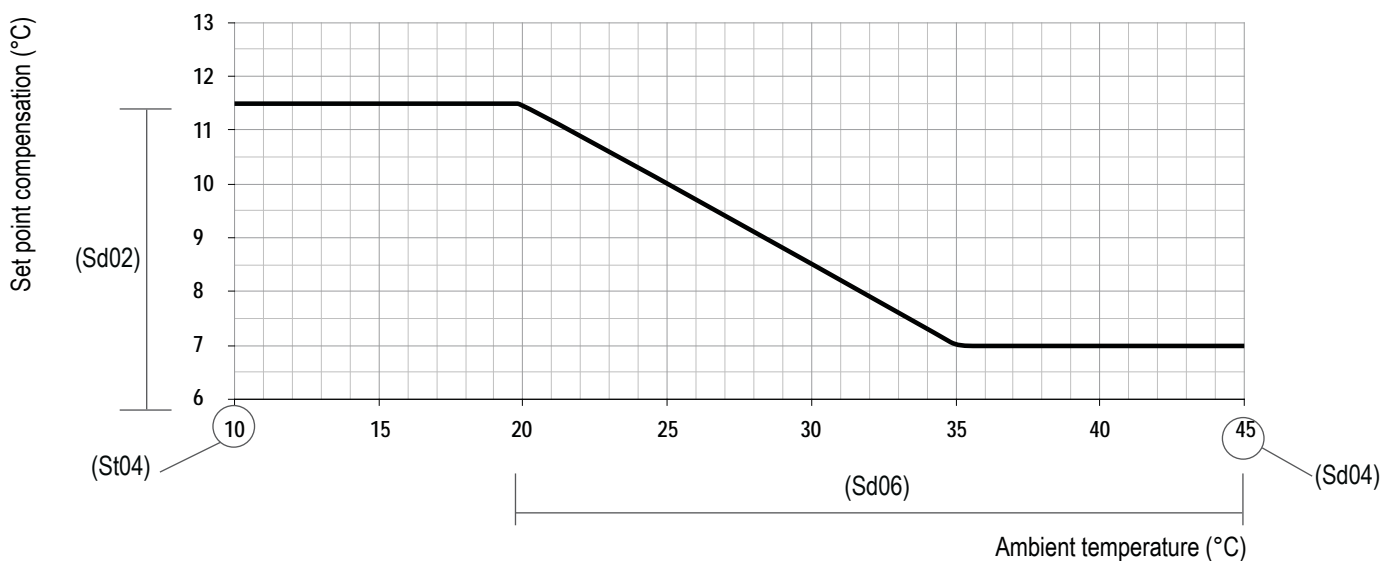
This function makes it possible to activate the weather compensation sensor in order to optimize the efficiency of the unit. Automatically it modifies the set-point value with respect to external air temperature: a calculation is performed on the set-point to provide a revised value of set point for higher ambient conditions (see example given below). This function makes it possible to save energy and to operate the unit in severe ambient conditions. This function is only active in heating mode.



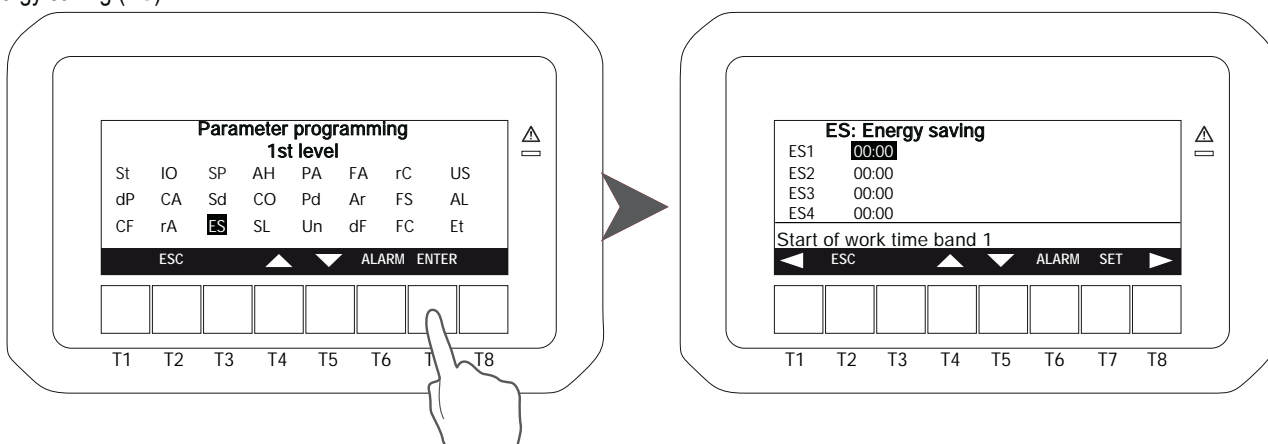
All units are factory set with the weather compensated function activated. The slope starts at +20°C with a differential of 10°C.



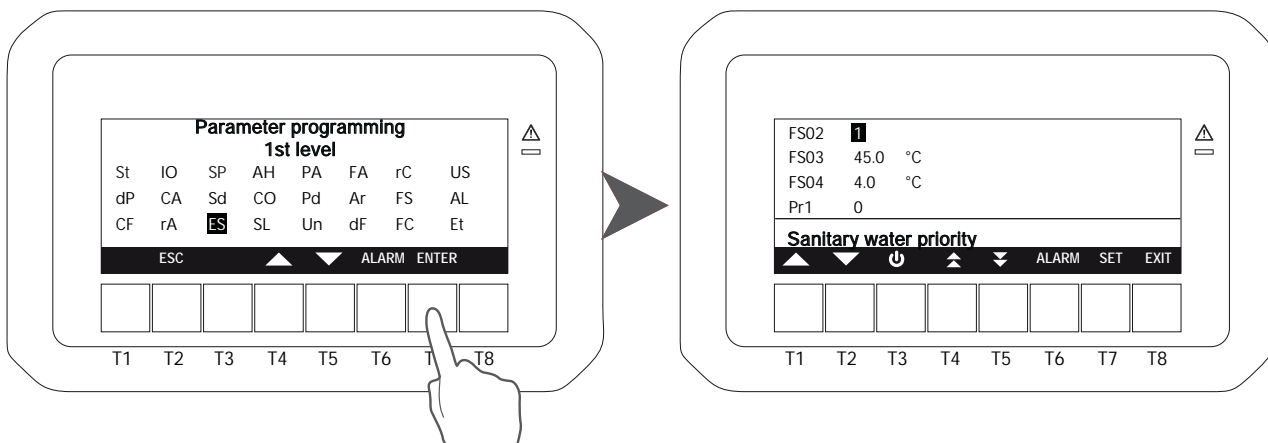
With the energy saving mode activated, if the SET key is pressed twice the bottom of the display shows the SETTR (weather compensated set point) label that is the specific set point calculated by the microprocessor control for the measured ambient temperature condition.






Energy saving (ES)




The values available in the group of parameters “Sanitary circuit” (FS) are: Sanitary water priority (FS02), Sanitary water set point (FS03), Sanitary water proportional band (FS04) .

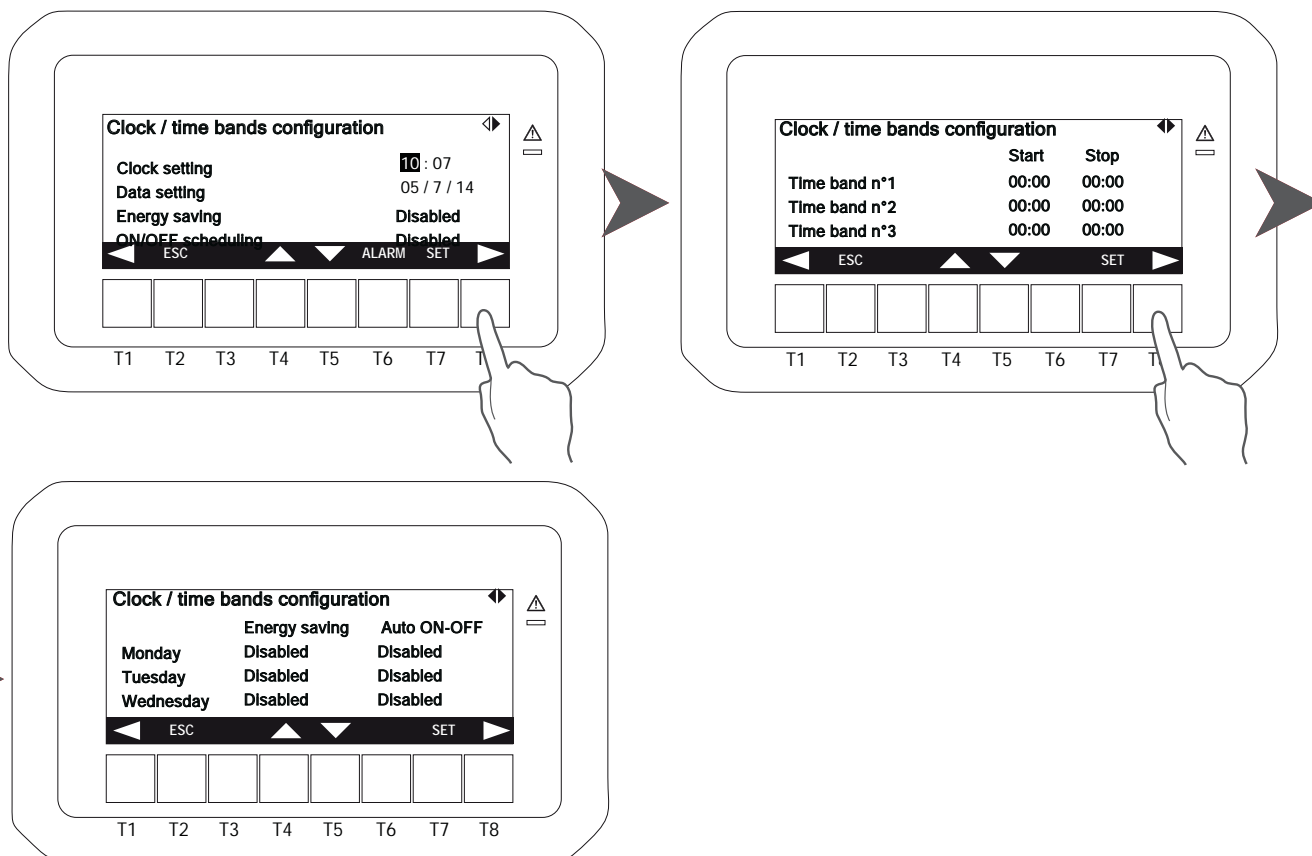


6.7.2 Setting date and time

To enter this menu select  moving between the icons with the keys  and  and press **ENTER**.

Press  and  to select the value you want to edit than press **SET**. The selected parameter will start blinking, press  and  to set the value and than press **SET** to confirm.

Pressing  it is possible to read the information about the Energy saving, ON/OFF scheduling and time bands. To modify the hour of the time band and to enable the function is necessary to insert the password, in case you do not have a password, you can only view the different parameters..

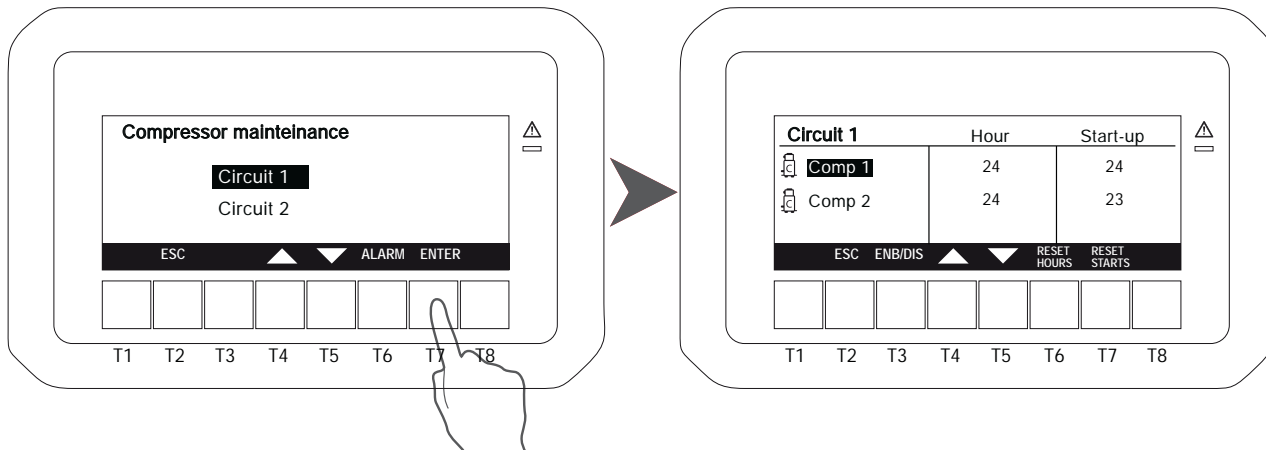


### 6.7.3 Compressor maintenance



To enter this menu select moving between the icons with the keys and and press **ENTER**.

It is possible to display the compressors working hour and the number of activations. Select the circuit with the keys and than press **ENTER** to display the parameters. The disabling function of the compressors **ENB/DIS** and the reset functions **RESET HOURS**, **RESET STARTS** are only possible by service people.

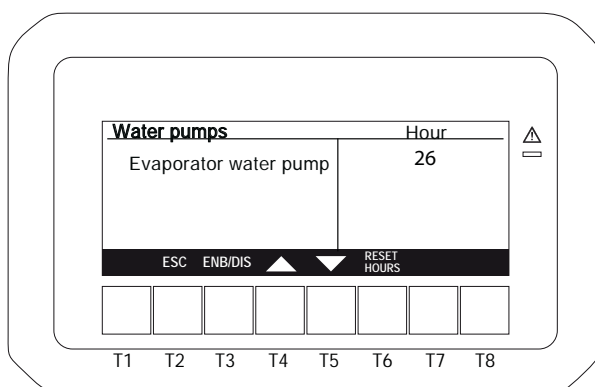


### 6.7.4 Water pumps



To enter this menu select moving between the icons with the keys and and press **ENTER**.

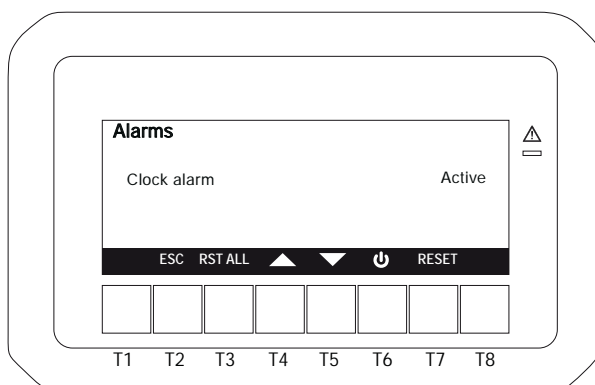
It is possible to display the working hours of water pumps. The function **RESET HOURS** is only possible by service people.



### 6.7.5 Alarms



To enter this menu select moving between the icons with the keys and and press **ENTER**.

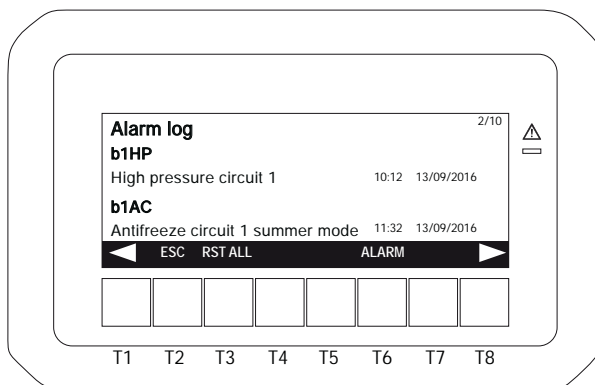


### 6.7.6 Alarm log



To enter this menu select moving between the icons with the keys and and press **ENTER**.

Pressing and it is possible to read the last 99 alarms. The function of reset of all alarms **RST ALL** is only possible by service people.

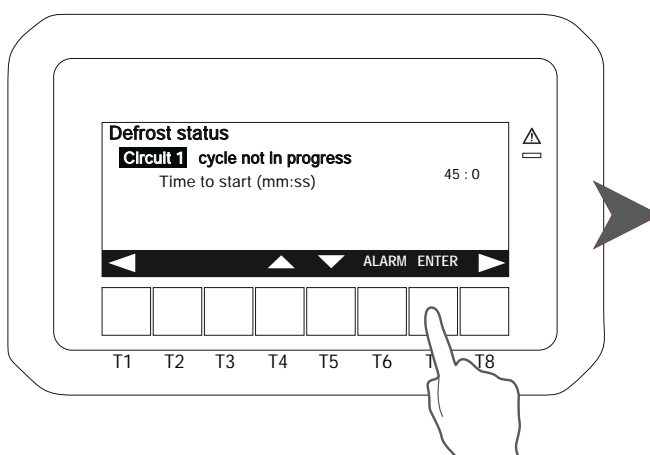


### 6.7.7 Defrost

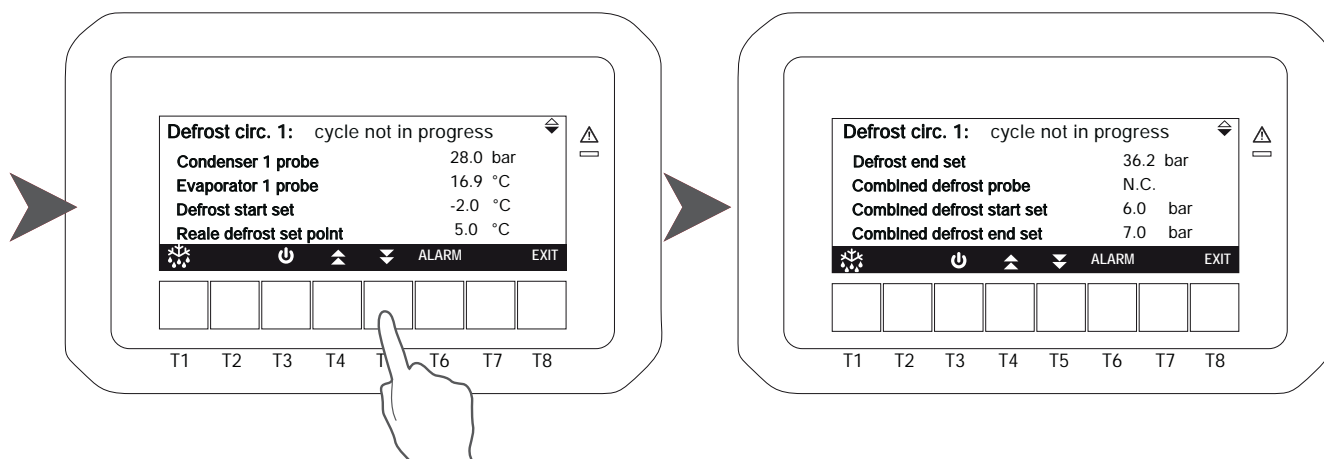


To enter this menu select moving between the icons with the keys and and press **ENTER**.

For each circuit it is possible to read the status of the defrost and, after selecting the circuit, pressing the **ENTER** key it is possible to display some parameters relating to the defrosting of the circuit (values related to the probes and to the set points).



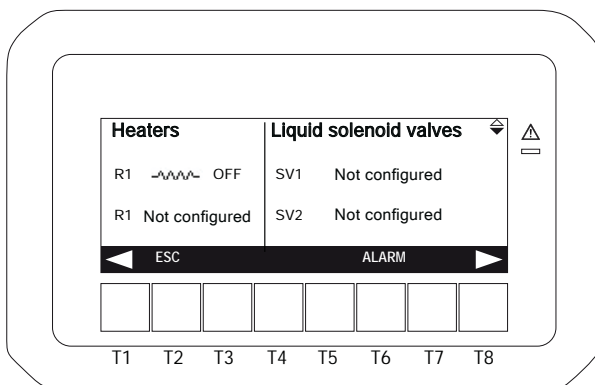
Press and to display all the available parameters.



### 6.7.8 Eletrical heater To



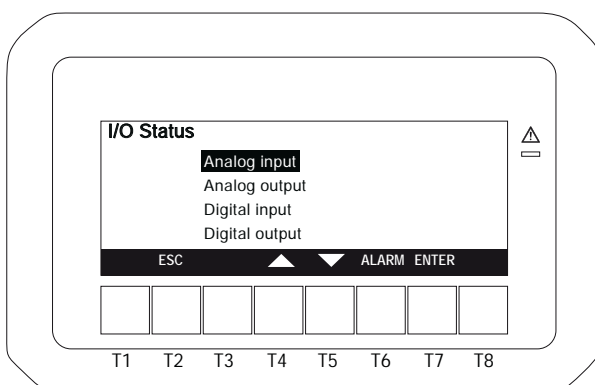
enter this menu select moving between the icons with the keys and and press **ENTER**.  
It is possible to read the status of the electrical heaters.



### 6.7.9 I/O Status (Input/Output)



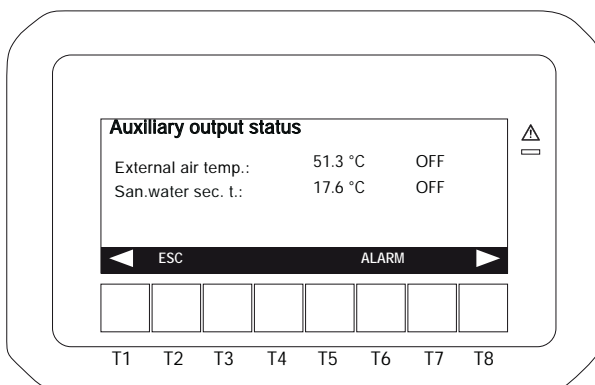
To enter this menu select moving between the icons with the keys and and press **ENTER**.  
It is possible to display: probes status, analog input and output, digital input and output.



### 6.7.10 Auxiliary output





To enter this menu select moving between the icons with the keys and and press **ENTER**.  
It is possible to read informations about auxiliary outputs.

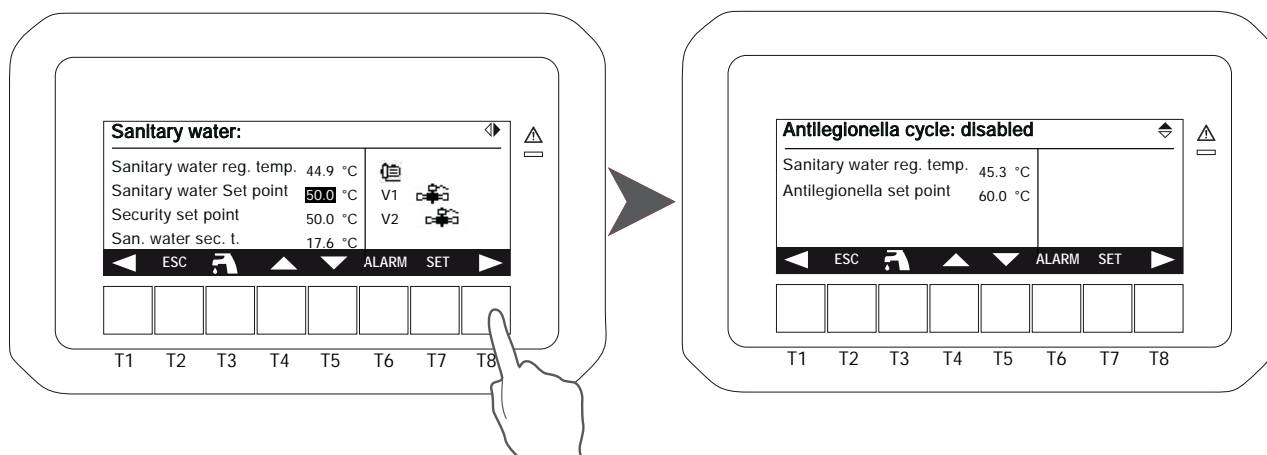


### 6.7.11 Sanitary water



To enter this menu select **SAN** moving between the icons with the keys  and  and press **ENTER**.

It is possible to read informations of the sanitary water regulation. Press **SET** key to modify the values.



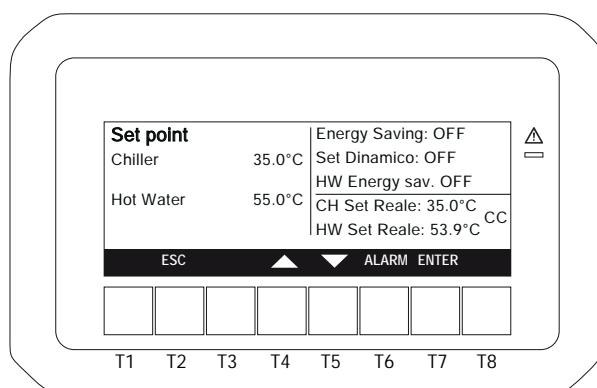
### 6.8 Acoustic signal silencing

Pressing and releasing one of the keys; the buzzer is switched off, even if the alarm condition remains in place.

### 6.9 Cruise control

The control has a function capable of limiting the set point based on the external temperature.

If, as the air temperature lowers, the set point is too high for the operating range of the unit (see paragraph 3.5 "Operating Limits"), the control will automatically reset it to ensure correct operation of the heat pump in winter. When the external temperature rises, the set will be automatically increased to the original value. When this function is active, CC will be displayed next to the actual setpoint in the Set Point screen.



The use of a customised Winter Climate Compensation (set variation based on the external temperature) excludes the Cruise Control protection function: check that the setpoint variation does not cause the unit to operate outside the permitted operating range and contact the factory to disable Cruise Control.

## 7. MAINTENANCE OF THE UNIT

### 7.1 General warnings



Starting from 01/01/2016 the new European Regulation 517\_2014, "Obligations concerning the containment, use, recovery and destruction of fluorinated greenhouse gases used in stationary refrigeration, air conditioning and heat pumps", became effective. This unit is subject to the following regulatory obligations, which have to be fulfilled by all operators:

- (a) Keeping the equipment records
- (b) Correct installation, maintenance and repair of equipment
- (c) Leakage control
- (d) Refrigerant recovery and disposal management
- (e) Presentation to the Ministry of the Environment of the annual declaration concerning the atmospheric emissions of fluorinated greenhouse gases.

Maintenance can:

- Keep the equipment operating efficiently
- Prevent failures
- Increase the equipment life



It is advisable to maintain a record book for the unit which details all operations performed on the unit as this will facilitate troubleshooting.



Maintenance must be performed in compliance with all requirements of the previous paragraphs.



Use personal protective equipment required by regulations as compressor casings and discharge pipes are at high temperatures. Coil fins are sharp and present a cutting hazard.



If the unit is not to be used during the winter period, the water contained in the pipes may freeze and cause serious damage. In this event, fully drain the water from the pipes, checking that all parts of the circuit are empty including any internal or external traps and siphons.



If it is necessary to replace a component of the machine, both for ordinary and extraordinary maintenance, this component must have the same or higher characteristics than those present. The same or higher performances or thicknesses are meant for the characteristics, which do not compromise the safety, the use, the handling, the storage, the pressures and the temperatures of use of the machine provided by the manufacturer.



The taps in the machine must always be in open position before starting. If it is necessary to disconnect the refrigeration circuit by closing the taps, it is necessary to take precautions to prevent the unit from starting up, even accidentally, and to indicate that the taps have been properly closed with special signs, both on the tap and in the electrical panel. In any case, the taps must remain closed as less as possible.

### 7.2 Drive access

Access to the unit once installed, should only be possible to authorized operators and technicians. The owner of the equipment is the company legal representative, entity or person owns the property where the machine is installed.

They are fully responsible for all safety rules given in this manual and regulations. If it is not possible to prevent access to the machine by outsiders, a fenced area around the machine at least 1.5 meters away from external surfaces in which operators and technicians only can operate, must be provided.



### 7.3 Scheduled maintenance

The owner must make sure that the unit is periodically inspected, also on-site, adequately maintained, according to the type, size, age and use of the system, and to the indications contained in the Manual.

Servicing during the unit's operating lifetime and, in particular, scheduled leak detection, on-site inspections and check-ups of safety equipment, must be carried out as provided by local laws and regulations in force.



If leak detection instruments are installed on the system, they must be inspected at least once a year, to make sure that they work properly.

During its operating life, the unit shall be inspected and verified in accordance with applicable local laws and regulations. In particular, when there are no stricter specifications, the indications given in the following table (see EN 378-4, Annex D) must be followed, with reference to the situations described.

| CASE | Visual Inspection | Pressure Test | Search for leaks |
|------|-------------------|---------------|------------------|
| A    | X                 | X             | X                |
| B    | X                 | X             | X                |
| C    | X                 |               | X                |
| D    | X                 |               | X                |

|   |                                                                                                                                                                                                                                                                                                                             |
|---|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| A | Inspection after an intervention with possible effects on the mechanical strength or after use change or in case the machine has not being working for more than two years. Replace all the components which are not suitable any more. Do not carry out checks at a higher pressure than the one indicated in the project. |
| B | Inspection after a repair, or significant adjustment of the system, or its components. The check may be limited to the interested parts, but if a leakage of refrigerant is detected, a leakage search must be carried out on the entire system.                                                                            |
| C | Inspection after installation in a different position than the original one. Refer to point A when mechanical strength could have been affected by the change.                                                                                                                                                              |
| D | Leak search, following a well-founded suspicion of refrigerant leakage. It is recommended examined the system for leakage, either directly (use of leak detection systems) or indirectly (deduction of leakage based on analysis of operating parameters), focusing on the parts most prone to leakage (e.g. joints).       |



If a defect is detected that compromises the reliable operation of the unit, the unit cannot be re-started until it has been repaired.

### 7.4 Periodical checks and start-up



The start-up operations should be performed in compliance with all requirements of the previous paragraphs.



All of the operations described in this chapter **MUST BE PERFORMED BY TRAINED PERSONNEL ONLY**. Before commencing service work on the unit ensure that the electric supply is disconnected. The top case and discharge line of compressor are usually at high temperature. Care must be taken when working in their surroundings. Aluminium coil fins are very sharp and can cause serious wounds. Care must be taken when working in their surroundings. After servicing, replace the cover panels, fixing them with locking screws.

### 7.4.1 Electrical system and adjustment

| Action to be performed                                                          | Frequency |                |                |            |               |              |
|---------------------------------------------------------------------------------|-----------|----------------|----------------|------------|---------------|--------------|
|                                                                                 | Monthly   | Every 2 months | Every 6 months | Every year | Every 5 years | As necessary |
| Check that the unit works properly and that there are no active warnings        | X         |                |                |            |               |              |
| Visually inspect the unit                                                       | X         |                |                |            |               |              |
| Check noise and vibration level of the unit                                     |           |                |                | X          |               |              |
| Check operation of safety features and of interlocks                            |           |                |                | X          |               |              |
| Check the unit's performance                                                    |           |                |                | X          |               |              |
| Check the current draws of the different parts (compressors, fans, pumps, etc.) |           |                |                | X          |               |              |
| Check the supply voltage of the unit                                            |           |                | X              |            |               |              |
| Check tightness of cables in their clamps                                       |           |                | X              |            |               |              |
| Check the integrity of the insulating coating of power cables                   |           |                |                | X          |               |              |
| Check the conditions and functioning of the counters                            |           |                |                | X          |               |              |
| Check functioning of the microprocessor and of the display                      |           |                | X              |            |               |              |
| Clean the electrical and electronic components of any dust                      |           |                |                | X          |               |              |
| Check functioning and calibration of probes and transducers                     |           |                |                | X          |               |              |

### 7.4.2 Condensing coils and fans

| Action to be performed                                                              | Frequency |                |                |            |               |              |
|-------------------------------------------------------------------------------------|-----------|----------------|----------------|------------|---------------|--------------|
|                                                                                     | Monthly   | Every 2 months | Every 6 months | Every year | Every 5 years | As necessary |
| Visually inspect the coil                                                           | X         |                |                |            |               |              |
| Clean finned coils <sup>(1)</sup>                                                   |           |                | X              |            |               |              |
| Check the water flow and/or any leaks                                               | X         |                |                |            |               |              |
| Check that the flow switch is working properly                                      |           |                | X              |            |               |              |
| Clean the metal filter on the water line <sup>(3)</sup>                             |           |                | X              |            |               |              |
| Check noise and vibration level of the fans                                         |           |                |                | X          |               |              |
| Check the supply voltage of the fans                                                |           |                | X              |            |               |              |
| Check the fans' electrical connections                                              |           |                |                | X          |               |              |
| Check functioning and calibration of the fans' speed adjustment system (if present) |           |                |                | X          |               |              |
| Check 4-way valve operation (if present)                                            |           |                |                | X          |               |              |
| Check air presence in the hydraulic circuit                                         | X         |                |                |            |               |              |
| Check color of moisture indicator on liquid line                                    |           |                |                | X          |               |              |
| Check for freon leaks <sup>(2)</sup>                                                |           |                |                |            |               | X            |



<sup>(1)</sup> If the unit is installed in strongly windy areas, near coasts or deserts or in areas subjects to wind and/or sand storms, or near airports, industries or in places with high levels of air pollution in general inspect the unit more frequently (every three months or more) to check the real condition of the surface protection. follow the instructions given in the paragraph "Cleaning the microchannel condensing coils".



<sup>(2)</sup> In order to carry out operations on the refrigerant, it is necessary to observe the European Regulation 517\_2014, "Obligations regarding the containment, use, recovery and destruction of fluorinated greenhouse gases used in stationary refrigeration, air conditioning and heat pump equipment".



<sup>(3)</sup> It can be carried out with a higher frequency (also weekly) depending on the  $\Delta t$ .

### 7.4.3 Compressors

| Action to be performed                                                                  | Frequency |                |                |            |               |              |
|-----------------------------------------------------------------------------------------|-----------|----------------|----------------|------------|---------------|--------------|
|                                                                                         | Monthly   | Every 2 months | Every 6 months | Every year | Every 5 years | As necessary |
| Visually inspect compressors                                                            |           |                |                | X          |               |              |
| Check noise and vibration level of the compressors                                      |           |                |                | X          |               |              |
| Check the supply voltage of the compressors                                             |           |                | X              |            |               |              |
| Check the compressors' electrical connections                                           |           |                |                | X          |               |              |
| Check the oil level in the compressors by checking the oil level light.                 |           |                | X              |            |               |              |
| Check that the crankcase heaters are powered and working properly                       |           |                |                | X          |               |              |
| Check the conditions of the compressors' power cables and their tightness in the clamps |           |                | X              |            |               |              |



Daily and monthly works may be carried out directly by the Owner of the system. All other works must be performed by authorised and trained personnel.



Any kind of cleaning whatsoever is forbidden before disconnecting the device from power supply by turning the master switch to the OFF position. It is forbidden to touch the device while barefooted or with wet or damp body parts.



Works on the cooling line must be carried out by qualified and trained technicians, as provided by local laws and regulations in force.



Before the start-up it is necessary to carry out all the operations described in the previous tables and make the necessary checks provided by the pre-start control module (valid for the Italian market) to be requested to the service.

### 7.5 Refrigerant circuit repair



If the refrigerant circuit is to be emptied, all the refrigerant must be recovered using the correct equipment.

For leak detection, the system should be charged with nitrogen using a gas bottle with a pressure reducing valve, until 15 bar pressure is reached. Any leakage is detected using a bubble leak finder. If bubbles appear discharge the nitrogen from the circuit before brazing using the proper alloys.



Never use oxygen instead of nitrogen: explosions may occur.

Site assembled refrigerant circuits must be assembled and maintained carefully, in order to prevent malfunctions.

Therefore:

- Avoid oil replenishment with products that are different from that specified and that are pre-loaded into the compressor.
- In the event of a gas leakage on machines using refrigerant R410A, even if it is only a partial leak, do not top up. The entire charge must be recovered, the leak repaired and a new refrigerant charge weighed in to the circuit.
- When replacing any part of the refrigerant circuit, do not leave it exposed for more than 15 minutes.
- It is important when replacing a compressor that the task be completed within the time specified above after removing the rubber sealing caps.
- When replacing the compressor following a burn out, it is advisable to wash the cooling system with appropriate products including a filter for acid.
- When under vacuum do not switch on the compressor.

## 8. DECOMMISSIONING

### 8.1 Disconnect the unit



All decommissioning operations must be performed by authorized personnel in accordance with the national legislation in force in the country where the unit is located.

- Avoid spills or leaks into the environment.
- Before disconnecting the machine please recover:
  - the refrigerant gas;
  - Glycol mixture in the hydraulic circuit;
  - the compressor lubricating oil.

Before decommissioning the machine can be stored outdoors, providing that it has the electrical box, refrigerant circuit and hydraulic circuit intact and closed.

### 8.2 Disposal, recovery and recycling

The frame and components, if unusable, should be taken apart and sorted by type, especially copper and aluminum that are present in large quantities in the machine.

All materials must be recovered or disposed in accordance with national regulations.

### 8.3 RAEE Directive (only UE)



Il simbolo del bidone barrato, presente sull'etichetta posta sull'apparecchio, indica la rispondenza di tale prodotto alla normativa relativa ai rifiuti di apparecchiature elettriche ed elettroniche. L'abbandono nell'ambiente dell'apparecchiatura o lo smaltimento abusivo della stessa sono puniti dalla legge.

This product is included in the application of Directive 2012/19/EU on the management of waste electrical and electronic equipment (WEEE).

The unit should not be treated with household waste as it is made of different materials that can be recycled at the appropriate facilities. Inform through the municipal authority about the location of the ecological platforms that can receive the product for disposal and its subsequent proper recycling.

The product is not potentially dangerous for human health and the environment, as it does not contain dangerous substances as per Directive 2011/65/EU (RoHS), but if abandoned in the environment it has a negative impact on the ecosystem.

Read the instructions carefully before using the unit for the first time. It is recommended not to use the product for any purpose other than that for which it was designed, as there is a risk of electric shock if used improperly.

## 9. DIAGNOSIS AND TROUBLESHOOTING

### 9.1 Fault finding

All units are checked and tested at the factory before shipment, however, during operation an anomaly or failure can occur.



BE SURE TO RESET AN ALARM ONLY AFTER YOU HAVE REMOVED THE CAUSE OF THE FAULT; REPEATED RESET MAY RESULT IN IRREVOCABLE DAMAGE TO THE UNIT.

| Unit alarms         |                                  |                                                                                           |                                                                                          |                                                                                                                         |
|---------------------|----------------------------------|-------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------|
| Code                | Visualization                    | Alarm Description                                                                         | Cause                                                                                    | Solution                                                                                                                |
| ACF1...<br>...ACF19 | Conf AL1...Conf AL19             | Configuration alarm                                                                       | Wrong configuration of microprocessor control system.                                    | Contact the company.                                                                                                    |
| AEFL                | Plant side flow AL               | User water flow switch alarm                                                              | Presence of air or dirtiness in the user hydraulic system.                               | Bleed carefully the user hydraulic system or check and clean the water strainer.                                        |
| ACFL                | Source side flow AL              | Allarme flussostato acqua sorgente<br>(solo per unità acqua/acqua)                        | Presence of air or dirtiness in the source hydraulic system.<br>(Only water/water units) | Bleed carefully the source hydraulic system or check and clean the water strainer.                                      |
| AEUn                | Unload notify (evap.)            | Compressor unloading alarm<br>(only units with more than 1 compressor)                    | User water temperature is too high.                                                      | Wait until the user water temperature is lower.                                                                         |
| AHFL                | Sanitary water flow AL           | Domestic hot water flow switch alarm                                                      | Presence of air or dirtiness in the user hydraulic system.                               | Bleed carefully the user hydraulic system or check and clean the water strainer.                                        |
| AP1...AP10          | Pb AL1 ... Pb AL10               | Alarm user inlet water temperature sensor                                                 | Wrong electrical connection, Sensor defect.                                              | Check the electrical connection of the sensor to the terminal board, if correct call the service to replace the sensor. |
| AP11...AP20         | Pb1 AL e1 ...Pb7 AL e1           | Alarm expansion probe 1<br>(if used)                                                      |                                                                                          |                                                                                                                         |
| AP21...AP27         | Pb1 AL e2 ...Pb7 AL e2           | Alarm expansion probe 2<br>(if used)                                                      |                                                                                          |                                                                                                                         |
| AtC1                | Cond.pump 1 overl                | Condenser n° 1 water pump overload alarm<br>(only water/water units)                      | Pump overload.                                                                           | Check the hydraulic circuit                                                                                             |
| AtC1                | Cond.pump 2 overl                | Condenser support n° 2 water pump overload alarm<br>(if used)<br>(only water/water units) | Pump overload.                                                                           | Check the hydraulic circuit                                                                                             |
| AtE1                | Evaporator water pump 1 overload | Alarm Evaporator water pump 1                                                             | Pump overload.                                                                           | Check the hydraulic circuit                                                                                             |
| AtE2                | Evaporator water pump 2 overload | Alarm Evaporator water pump 2 (if present)                                                | Pump overload.                                                                           | Check the hydraulic circuit                                                                                             |
| AEht                | Hi temp.evap.water inlet         | Evaporator water inlet high temperature                                                   | Evaporator water inlet high temperature alarm                                            | Wait until the user water temperature is lower.                                                                         |

|             |                      |                                                |                                                                       |                                                                                                                                      |
|-------------|----------------------|------------------------------------------------|-----------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------|
| AEM1        | E1 discon            | Expansion alarm                                | The expansion is used and lose communication with the expansion card. | Expansion serial address must be checked.                                                                                            |
| AEM2        | E2 discon            | Expansion alarm                                |                                                                       |                                                                                                                                      |
| AFFC        | Antif AL FC          | Anti-freeze alarm in free-cooling (if present) | Presence of air or dirtiness in the free cooling hydraulic system.    | Contact the service department.                                                                                                      |
| Atrb        | Boiler overl AL      | Boiler electrical heaters overloading alarm.   | Digital input Thermal heaters active.                                 | Contact the service department.                                                                                                      |
| APS         | Phases sequ AL       | Phases sequence alarm.                         | Digital input Phase sequence relay active.                            | Check the connections of the main switch.                                                                                            |
| AFr         | Power supply freq.AL | Power supply frequency alarm.                  | Power supply frequency is different from that configured.             | Contact the service department.                                                                                                      |
| ALc1        | Generic AL1          | Generic alarm 1                                | --                                                                    | Contact the service department.                                                                                                      |
| ALc2        | Generic AL2          | Generic alarm 2                                | --                                                                    | Contact the service department.                                                                                                      |
| Probe fault | Probe fault          | Allarme cablaggio                              | Errati collegamenti elettrici. Sonda difettosa.                       | Controllare i collegamenti elettrici dalla sonda alla morsettiera, se sono corretti contattare l'assistenza per sostituire la sonda. |

| Circuit alarms |                                                              |                                                   |                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                      |
|----------------|--------------------------------------------------------------|---------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Code           | Visualization                                                | Alarm Description                                 | Cause                                                                                                                                                                                                                                                  | Solution                                                                                                                                                                                                                             |
| B(n)HP         | Hi press circ(n)                                             | Circuit high pressure pressure switch(n)          | <p>In heating mode:<br/>Insufficient user circuit water flow;<br/>Insufficient domestic hot water circuit water flow.</p> <p>In cooling mode:<br/>Insufficient air flow at the source fan;<br/>Insufficient domestic hot water circuit water flow.</p> | <p>Restore the correct user circuit water flow.<br/>Restore the correct domestic hot water circuit water flow.</p> <p>Restore the correct air flow to source fan.<br/>Restore the correct domestic hot water circuit water flow.</p> |
| b(n)AC         | Antif/lo temp.C(n) (DI - CH)<br>Antif/lo temp.C(n) (AI - CH) | Anti-freeze alarm circuit (n) (cooling mode)      | Too low water temperature                                                                                                                                                                                                                              | Check user temperature set point;<br>Check user water flow.                                                                                                                                                                          |
| b(n)AH         | Antif/lo temp.C(n) (DI - HP)<br>Antif/lo temp.C1 (AI - HP)   | Anti-freeze alarm circuit (n) (heating mode)      | Too low water temperature                                                                                                                                                                                                                              | Check user temperature set point.                                                                                                                                                                                                    |
| b(n)dF         | dF AL circ(n)                                                | Wrong defrost circuit (n) (maximum time admitted) | Defrost time too long;<br>Outside temperature outside the working limits;<br>Refrigerant charge leakage.                                                                                                                                               | Restore normal working conditions;<br>Find leakage and repair.                                                                                                                                                                       |
| b(n)hP         | Hi press circ(n)                                             | High pressure transducer alarm circuit (n)        | <p>In heating mode:<br/>Insufficient user circuit water flow;<br/>Insufficient domestic hot water circuit water flow.</p> <p>In cooling mode:<br/>Insufficient air flow at the source fan;<br/>Insufficient domestic hot water circuit water flow.</p> | <p>Restore the correct user circuit water flow.<br/>Restore the correct domestic hot water circuit water flow.</p> <p>Restore the correct air flow to source fan.<br/>Restore the correct domestic hot water circuit water flow.</p> |
| B(n)LP         | Low press circ(n)                                            | Low pressure switch circuit (n)                   | Refrigerant charge leakage.                                                                                                                                                                                                                            | Find leakage and repair.                                                                                                                                                                                                             |
| b(n)IP         | Low press circ(n)                                            | Low pressure transducer alarm circuit (n)         | Refrigerant charge leakage.                                                                                                                                                                                                                            | Find leakage and repair.                                                                                                                                                                                                             |
| b(n)tF         | Cond.fan overl circ(n)                                       | Allarme termica ventilatore sorgente              | Corrente assorbita al di fuori dei limiti operativi.                                                                                                                                                                                                   | Controllare il corretto funzionamento del ventilatore sorgente e se necessario sostituirlo.                                                                                                                                          |
| b(n)Cu         | Unload high t/p circ (n)                                     | Warning high pressure circuit (n)                 | <p>In heating mode:<br/>Insufficient user circuit water flow;<br/>Insufficient domestic hot water circuit water flow.</p> <p>In cooling mode:<br/>Insufficient air flow at the source fan;<br/>Insufficient domestic hot water circuit water flow.</p> | Contact the service department.                                                                                                                                                                                                      |

La lettera (n) identifica il circuito interessato

| Compressors alarms |                    |                                           |                                                        |                                 |
|--------------------|--------------------|-------------------------------------------|--------------------------------------------------------|---------------------------------|
| Code               | Visualization      | Alarm Description                         | Cause                                                  | Solution                        |
| C(n)tr             | C(n) overl         | Compressor (n) overload                   | Compressor (n) input current outside operation limits. | Replace the compressor.         |
| C(n)oP             | AL oil C (n)       | Compressor (n) pressure switch/oil float  | Maintenance required.                                  | Contact the service department. |
| C(n)dt             | Hi Disch temp.C(n) | Compressor (n) high discharge temperature | Service required.                                      | Contact the service department. |

La lettera (n) identifica il compressore interessato

| Other alarms                      |                                                                     |                                                   |                                                                                      |
|-----------------------------------|---------------------------------------------------------------------|---------------------------------------------------|--------------------------------------------------------------------------------------|
| Visualization                     | Alarm Description                                                   | Cause                                             | Solution                                                                             |
| Thermostatic expansion valves AL! | The expansion circuit stops (Only with electronic expansion valve). | Faults to the cooling circuit.                    | Contact the service department.                                                      |
| Flowmeter transd.                 | Wrong reading of flowmeter transducer.                              | Fault of the transducer and/or hydraulic circuit. | Check the electrical connections, if correct call the service to replace the sensor. |







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Technical data shown in this booklet are not binding.

The Company shall have the right to introduce at any time whatever modifications necessary to the improvement of the product.  
The reference languages for the whole documentation are Italian and English. The other languages are to be considered only as guidelines.

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